

Rethink network management

Networks need to deliver more—end-to-end visibility, security compliance, and automated change management. Are you ready to rethink your network strategy?

Let's consider the problem...

- How has your IT Operations changed from 5 years ago? Where is it going?**
- How has your Network changed from 5 years ago? Since last year?**
- Have your network management processes & priorities changed from 5 years ago?**
- Is your network management solution evolving to meet these changes?**

Today's top network operations challenges

- Lack of skilled personnel**
- Poorly defined processes**
- Lack of change controls**
- Fragmented toolsets—No end-to-end network visibility**
- Lack of visibility creates ineffective decision-making**
- No cross domain visibility**

Network Management Megatrends 2020
 Shamus McGillicuddy
 VP Research, Network Management

How have security issues affected your team?

- 62%** of NetOps strategies are driven by network security issues.
- 33%** say industry compliance drives NetOps strategies.
- 34%** of NetOps teams say security risk reduction is an important measure of their success.
- 89%** of network operations teams have increased their collaboration with information security teams.

Your tools are ineffective for troubleshooting

Network managers say their tools often lack sufficient support for:

- Problem isolation**
- Root cause analysis**
- 57%** of the alerts generated by tools aren't actionable, as reported by the average NetOps team.
- 33%** of all IT service problems are reported by users before NetOps is aware of them.
- 26%** of all network fault and performance issues are caused by a manual error.

Automation is a must to reduce extra work and errors. It is core to digital transformation.

- Proactive discovery or network and topology**
- Change process, backup and auditing**
- Orchestrate complex processes**

What do you need to do?

Rethink your network management

- Performance and configuration for troubleshooting**
- End-to-end visibility**
- Monitor for change**
- Automate, automate, automate**
- Proactive security**

What's possible?

- 50%** Incident management time reduction — **VIVACOM**
- 90%** correlation of network events — **accenture**
- 97%** Time reduction to onboard new devices — **tieto**
- 30%** Reduced network device information collection staff hours by 30% — **NOMURA**

Learn more about OpenText™ Network Operations Management
microfocus.com/nom-lb