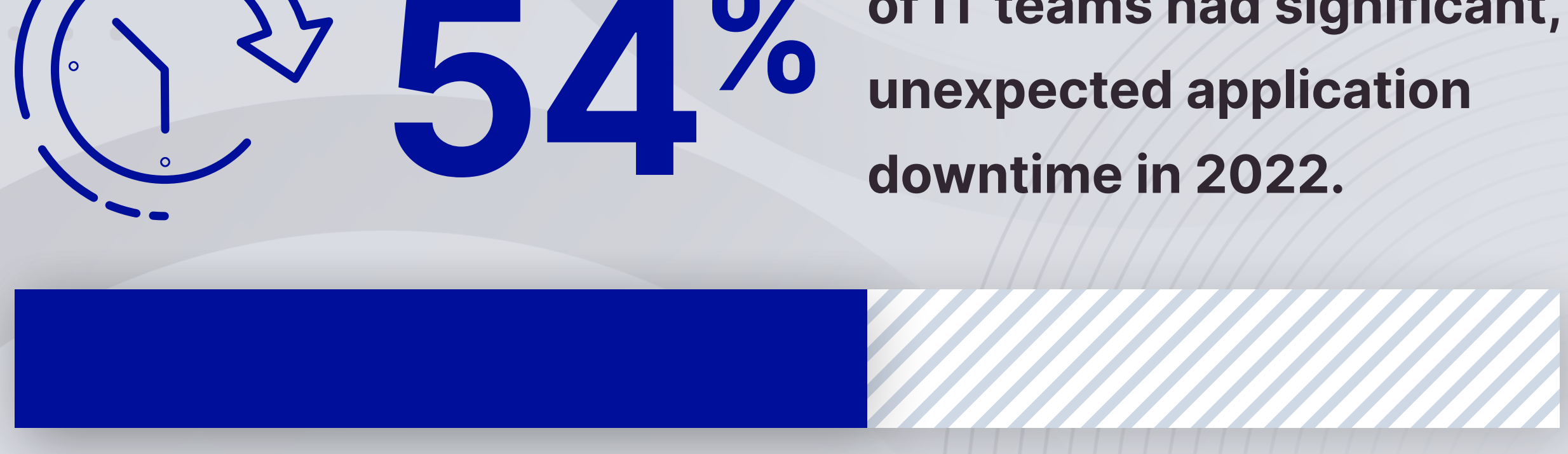


# Architecting the Future of AIOps for Growth and Resilience

OpenText commissioned an independent research firm to survey 150 senior IT leaders about how they're using AI for better IT outcomes across their organizations.

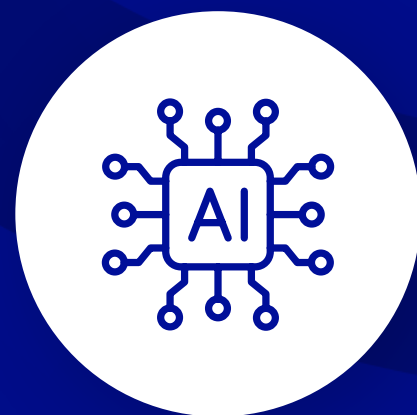


79%

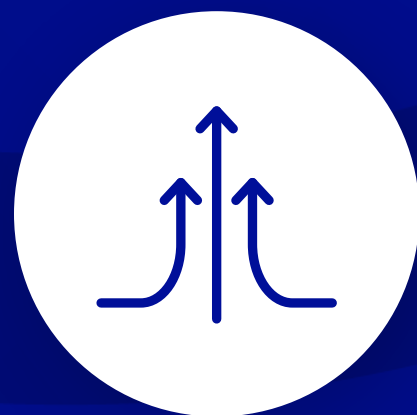
of IT leaders say their downtime would have been reduced if they had better AI systems to identify root cause.



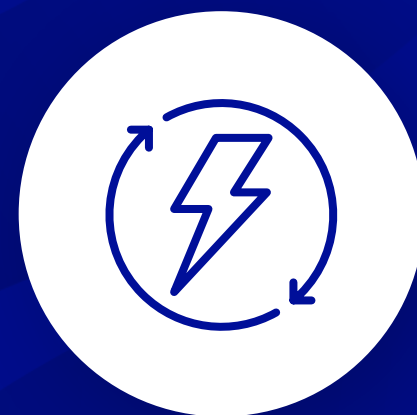
## The most important new strategies for optimizing IT Operations in 2023



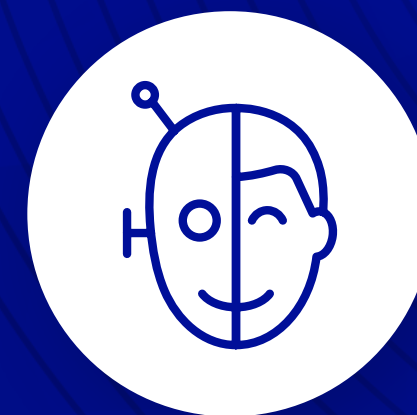
AI-enabled tools



Tool consolidation



Task automation



Workforce optimization

## Automating repetitive manual tasks is a priority for 90% of IT Operations teams,



and 88% plan to incorporate some degree of AI tools to accomplish this.

but only 54% of IT leaders are highly confident they can accomplish this satisfactorily.



86%

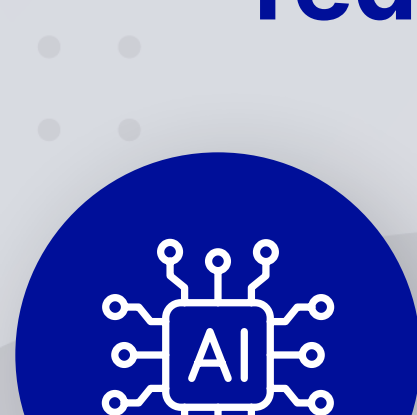
of IT leaders say AIOps can help alleviate staff shortages.



85%

of IT leaders say they'll hit their 2023 cost reduction targets thanks to AIOps.

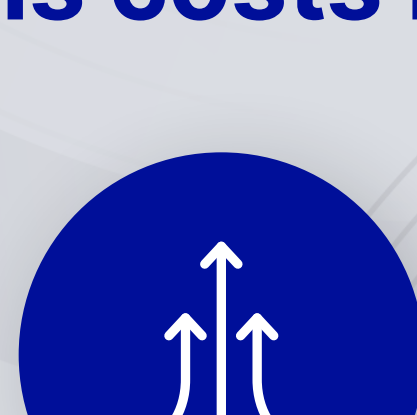
## The most effective strategies for reducing IT Operations costs in 2023:



Artificial intelligence ops tools (AIOps)



Improve inefficiencies



Tools consolidation



Migration to the cloud



67%

of IT leaders are pressured by the C-suite to adopt AIOps.



86%

of IT leaders plan to adopt an AIOps platform to enable observability.