



Micro Focus

Voltage Fusion identifies and stores data from decommissioned applications to provide secure authorized access

Who is Micro Focus?

Micro Focus (now part of OpenText) is one of the world's largest enterprise software providers. It delivers mission-critical technology and supporting services that help thousands of customers worldwide manage core IT elements of their business so they can run and transform—at the same time. Cybersecurity is an OpenText™ line of business.

Voltage Fusion Provides Cost-Effective Data Visibility and Management

As part of an ongoing application modernization and consolidation effort,

“Leveraging Voltage Fusion, we effectively protect our archived data while enabling secure information sharing without sacrificing data usability. Nearly 2.3 million documents from multiple retired applications are now safely stored within cloud-based Voltage Fusion workspaces, readily accessible for authorized colleagues.”

Mark Gintner
Records Program Manager
within the Chief Data Office
Micro Focus

Micro Focus regularly decommissions applications. Of course, many applications contain data that still need to be retained, even if the application itself can be decommissioned or replaced. This content needs to be indexed so that it is fully searchable for users who may need access to it in the future. Mark Gintner, Records Program Manager within the Chief Data Office for Micro Focus, explains further: “It is vital that our users can easily search archived content for audit and regulatory compliance purposes. Within our own portfolio of solutions, we have some great options. For general archiving, we tend to use OpenText™ Content Manager to apply security, retention, and disposal policies to our enterprise content and records.”

However, when the action is more about data discovery and classification to understand a diverse data estate, rather than straightforward archiving, Voltage Fusion by OpenText™ can be more suitable. Voltage Fusion data discovery solution is designed to enable organizations to quickly find, secure, and protect sensitive and high-value data. Voltage Fusion provides complete visibility and insight across unstructured data silos and helps contain data management costs while delivering actionable analytics that improve efficiency, data quality, and data privacy compliance. “We can point Voltage



At a Glance

Industry

Technology

Location

Global

Challenge

Discover and classify data from decommissioned applications for user-friendly and secure cloud-based access

Products and Services

Voltage Fusion

Success Highlights

- Sophisticated data discovery and classification across decommissioned applications
- Cloud-based separate workspaces ensure authorized access only
- Combination of metadata and images provides easy review
- Cost-effective solution within larger data archiving effort

“We can point Voltage Fusion to a particular location, and it will go and find all the relevant data, regardless of format. Once we have identified the data, we can then make informed decisions.”

Mark Gintner
Records Program Manager within the Chief Data Office
Micro Focus

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Fusion to a particular location, and it will go and find all the relevant data, regardless of format,” says Gintner. “Once we have identified the data, we can then make informed decisions. The documents are kept in a cloud-based Voltage Fusion file repository and split into specific workspaces so that they are accessible only to authorized contacts.”

Targeted Search within Structured and Unstructured Data for Easy User Review

In a joint effort with OpenText Professional Services, the Voltage Fusion team layered some functionality on top of Fusion to add value in this particular use case, as explained by Frank de Pater, Technical Consultant for Micro Focus: “We worked on specific scenarios to make it easier for our users to find the data they need. For instance, if a user searches by a particular customer name they would find any documents related to

that customer, including images such as contracts. It is notoriously difficult to extract text from image files, but Voltage Fusion manages this easily by combining metadata and images. The results are rendered into the user interface so that the user can review the contract, and potentially create a workbook containing all relevant documents that can be distributed for review.”

Gintner concludes: “Leveraging Voltage Fusion gives us efficiency in preserving the data with an easy-to-use search capability. We effectively protect our archived data while enabling secure information sharing without sacrificing data usability. In a relatively short time, we have safely stored nearly 2.3 million documents from multiple retired applications within cloud-based Voltage Fusion workspaces, readily accessible for authorized colleagues. We expect this number to grow rapidly in the future.”