OpenText™ Database Activity Monitoring

Software Version 24.4.0

Installation Guide

opentext

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Documentation updates

The title page of this document contains the following identifying information:

- Software Version number, which indicates the software version.
- Document Release Date, which changes each time the document is updated.
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Introduction

This document describes how to install OpenText™ Database Activity Monitoring (DAM).

Obtain OpenText™ Database Activity Monitoring software

The latest software for OpenText™ Database Activity Monitoring DAM_24.4.0_Installation.zip can be found on OpenText Software Support Online.

Prerequisites

Before starting the installation of OpenText™ Database Activity Monitoring, the following actions and feature changes must be made as a prerequisite on the machine on which the installation is made:

- Use Windows Server 2022 or higher versions for the operating system.
- Create E, F, G and H disks in the Virtual Machine.
 - Static IP Assignments
- · Disabling Firewall
- · Control User Accounts
- Transfer all the required setup files to the Virtual Machine.

Assigning the Static IP Address

To get the IP address of the machine,

- 1. Open the Command Prompt, type ipconfig, and press **Enter**.
- 2. Copy the address of IPv4 Address.

To define IPv4 Address as a static IP address,

- 1. Go to Control Panel > All Control Panel Items > Network Connections.
- 2. Right click Ethernet1 and choose Properties.
- 3. Clear Internet Protocol Version 6 (TCP/IPv6).
- 4. Choose Internet Protocol Version 4 (TCP/IPv4) and click Properties.
- Choose Use the following IP address.
- 6. Paste or type the following fields of the machine:
 - IP address
 - Subnet mask

- · Default gateway
- 7. Click OK.
- 8. Check statistics of IP using the ping command.

Disabling Firewall

To disable the firewall

- 1. Go to Control Panel > Windows Defender Firewall.
- 2. From the left pane of the window, click Turn Windows Defender Firewall on or off.
- 3. Choose the option, Turn off Windows Defender Firewall.
- 4. Click OK.

NOTE:

- After the installation, it is recommended to enable firewall choosing Turn o Windows Defender Firewall.
- If the machine is under a domain controller, it is recommended to turn off the **Domain** Firewall.

Controlling User Accounts

- 1. Go to Control Panel > All Control Panel Items > User Accounts.
- 2. Click Change User Account Control Settings option.
- 3. Move the marker down to **Never notify**.
- 4. Click OK.

NOTE: After installation, it is recommended to turn on the notifications again.

Region Settings

- 1. Go to Control Panel > All Control Panel Items > Region.
- 2. In the Formats tab, from the Format drop down, select English (US) or English (UK).
- 3. Click Apply.
- 4. In the Administrators tab, click Copy settings.
- 5. Select the following check boxes of **Copy your current settings to**:
 - Welcome screen and system accounts
 - · New user accounts.
- 6. Click OK.

- 7. Go to All settings >Time &Language.
- 8. Choose the **Time Zone** as your local time zone.

Checking chcp

- 1. Open Command Prompt and run the command chcp.
- 2. Verify, Active code page is 437.

```
Administrator. C:\Windows\system32\cmd.exe

Microsoft Windows [Version 10.0.20348.643]
(c) Microsoft Corporation. All rights reserved.

C:\Users\Administrator>chcp
Active code page: 437

C:\Users\Administrator>_
```

Disabling IE Enhanced Security Configuration

- 1. Go to Server Manager > Local Server.
- 2. Turn off IE Enhanced Security Configuration for both Administrator and Users.

Installing .Net 4.8, Chrome and Notepad++

- 1. Open Registry Editor, and check .Net 4.8 Version existence.
- 2. Go to the path HKEY_LOCAL_MACHINE\SOFTWARE\Wow6432Node\Microsoft\NET Framework Setup\NDP\v4\Full and verify the version is 4.8 or later.

If it does not exist, get the installation package

• Double click the following files and follow the basic installation steps.

\InstallMedia\Stage1\ndp48-x86-x64-allos-enu.exe

- 3. Go to \InstallMedia\AdministrativeTools
- 4. Double click the following files to install.
 - ChromeStandaloneSetup64.exe
 - npp.7.6.4.Installer.exe

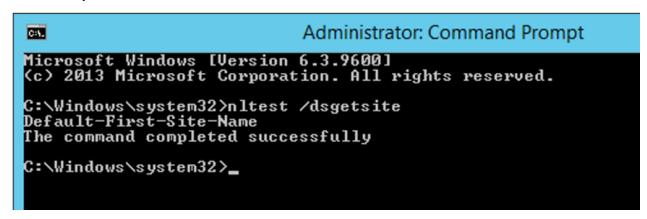
NOTE: You can use any editor, but for Notepad editor, it must be Notepad ++.

Setting the machine name

- 1. Go to Control Panel>System>About
- 2. Click Rename this PC.
- 3. Enter a machine name and click Next.
- 4. Click Restart now.

Setting Host Configurations

- Go to C:\Windows\System32\drivers\etc.
- 2. Right click hosts and choose Edit with Notepad++.
- 3. Check if the machine is included in any Active Directory Site and Services.
 - a. If there is any site information, this value should be added to the host file.



For example, the output was California.

The record in the host file should be as follows:

<IP Address> California_elfws California_elfupdate <MachineName>

b. If no result is returned (i.e. default is returned), the normally written version should be used.

```
Administrator: C:\Windows\system32\cmd.exe
  Default Gateway . . . . . . . : 192.168.50.1
C:\Users\Administrator>ping elfws
Pinging _elfws [192.168.50.4] with 32 bytes of data:
Reply from 192.168.50.4: bytes=32 time<1ms TTL=128
Ping statistics for 192.168.50.4:
   Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),
Approximate round trip times in milli-seconds:
   Minimum = Oms, Maximum = Oms, Average = Oms
C:\Users\Administrator>ping _elfupdate
Pinging _elfws [192.168.50.4] with 32 bytes of data:
Reply from 192.168.50.4: bytes=32 time<1ms TTL=128
Ping statistics for 192.168.50.4:
   Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),
Approximate round trip times in milli-seconds:
   Minimum = 0ms, Maximum = 0ms, Average = 0ms
C:\Users\Administrator>_
```

4. Add the line <IP address> _elfws_elfupdate

```
192.168.50.4 _elfws _elfupdate
```

Naming the created disks

Give the name of the disks as

- E: ESDATA
- F: ESARCHIVE&ESBACKUP
- G: SQL
- H: MSMQ

NOTE:

- Disk C is the system disk.
- Disk E is the ESData disk.
- Disk F is the ESArchieve and ESBackUp disk. However, in client production environments, it would be better to create these files separately.
- o Disk G is the configs disk.
- Disk H is the MSMQ disk. This disk should be SSD if possible. During the first installation, MSMQ comes to the C disk, and in client production environments, MSMQ must be moved to the separately provided SSD disk.



Activating server roles

- 1. Go to Server Manager > Dashboard.
- 2. Click Manage > Add roles and features.
- 3. On the **Before You Begin** window, click **Next**.
- 4. On the **Installation Type** window, choose **Role-based or feature-based installation** and click **Next**.
- 5. On the Server Selection window, choose Select a server from the server pool, select DAM from the Server Pool and click Next.
- 6. On the Server Roles window, select File and Storage Services and click Next.
- 7. On the **Features** window, select **.NET Framework 3.5 Features** and **.NET Framework 4.8 Features** with their sub-features.
- 8. Select HTTP Support and Message Queuing Triggers sub-features under Message Queuing menu
- 9. Click Next.
- 10. On the **Web Server Role (IIS)** window, click **Next**.
- 11. On the Role Services window, choose the option following and click Next.
 - · Web Server
 - · Management Tools
 - IIS Management Console
 - IIS 6 Management Compatibility > IIS 6 Metabase Compatibility
- 12. On the Installation Selection window, click Specify an alternate source path.

13. Copy and paste the sxs file location to the Path and click OK.

NOTE: The path to the location of the sxs file in the source folder of the mounted Windows ISO must be entered in this field.



- 14. Click Install.
- 15. On the Installation Progress window, click Close after the installation completed.

NOTE: Windows ISO must be mounted, check the status and change it to mounted if it is not.

Running the preparation script

- 1. Go to \InstallMedia\Stage1.
- 2. Right click on preparation.cmd and choose Run as administrator.
- 3. On the command prompt, if asked, press y to restart the system.

Operation is completed. You should restart your machine. Proceed? (Y/N)?y

Editing IIS settings

- 1. Open **IIS Manager** and edit app.pool.
- 2. Choose .NET CLR version as v4.0.30319.



- 3. From the Action pane, click Set Application Pool Defaults....
- 4. Select **True** value for the **Enable 32-Bit Applications** field.
- 5. Select Classic value for Managed Pipeline Mode field.
- 6. Choose LocalSystem for Identity field under Process Model.
- 7. Click OK.

Rechecking the prerequisites

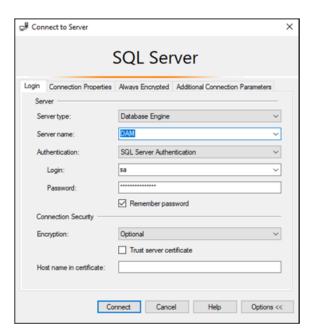
Check firewall, UACs, region and language changes.

SQL Server Installation

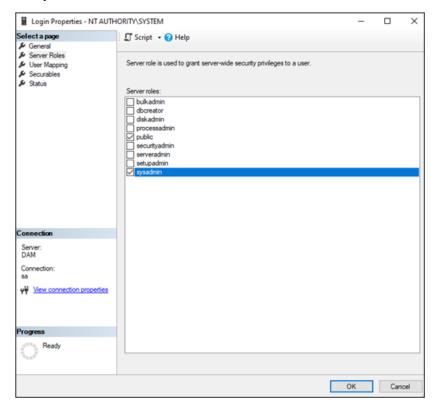
- 1. Go to \InstallMedia\Stage2\SQLServerExpress.
- 2. Run SQLEXPRADV_x64_ENU.exe.
- 3. Choose directory for extracted files and click **OK**.
- 4. Choose New SQL Servers stand-alone installation or add features to an existing installation.
- 5. Check I accept the license terms and Privacy Statement and click Next.
- 6. On Global Rules window, click Next if all the results are passed.
- 7. On Microsoft Update window, click Next.
- 8. On **Product Updates** window, click **Next**.
- 9. On Installation Setup Files window, click Next.
- 10. On Installation Rules window, click Show Details.
- 11. On Features Selection window, select Database Engine Services and Full-text and Semantic Extractions... and click Next.
- On the Instance Configuration window, select Default instance, enter Instance ID and click Next.
- 13. On the **Server Configuration** window, change the **Account Name** as **NT AUTHORITY\SYSTEM** and click Next.
- 14. On the **Customization** window, select **Latin1_General** from the **Collation designator** dropdown and check the **Accent-sensitive**. Click **OK**.
- On the Database Engine Configuration window, select Mixed Mode and define a password.
 Click Next.
- 16. Click Close, once all features have Succeeded status.

SSMS Installation

- 1. Go to \InstallMedia\Stage2\SQLServerExpress
- 2. Right click SSMS-Setup-ENU. exe and select **Run as administrator**.
- 3. On the **Welcome** window, click **Install**.
- 4. Click Restart.
- 5. Open **SSMS** and log in with user ID and password.



6. Open **Security > NT AUTHORITY\SYSTEM – Server Roles** and allow **sysadmin** to authorize the system.



DAM Installation

Follow the below instructions to install OpenText™ Database Activity Monitoring.

Database Setup

- 1. Create a folder as OpenTextDAM_DB in SQL (G:) Disk.
- 2. Create the following folders in OpenTextDAM_DB
 - SQLDATA
 - SQLFT
 - SQLHS
 - SQLLOG
- 3. Go to \InstallMedia\Stage2\ProductComponents and right click DAM_DatabaseSetup.msi and run as an administrator via Windows PowerShell, switch to command prompt.
- 4. On **DAM Wizard**, click **Next**.
- 5. Choose I Agree on License Agreement and click Next.
- 6. Copy and paste the file location into the installation path for which of the required fields.
 - Database Path: G:\OpenTextDAM_DB\SQLDATA
 - Database Log Files Path: G:\OpenTextDAM_DB\SQLLOG
 - Full Text Catalog Path: G:\OpenTextDAM_DB\SQLFT
 - History Path: G:\OpenTextDAM_DB\SQLHS
- 7. Enter **Instance Name and Password** for Server Configuration. The instance name is "." The password is the previously determined **sa password**.
- 8. Click **Next** to confirm the installation. On the **Installation Completed** window, click **Close**.
- 9. Verify each folder after installation.
- 10. Verify in the **SSMS if AuditDB** file got located.

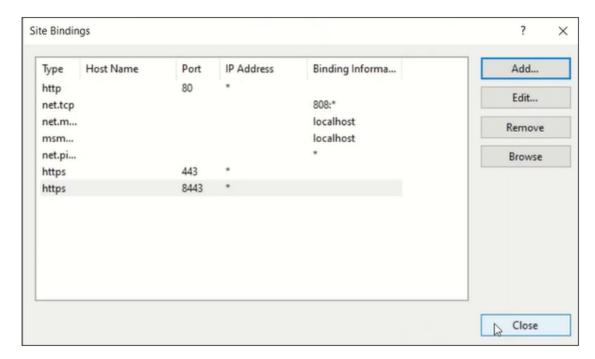
Configuring IIS Certificate

- 1. Open **IIS Manager > Default Web Site** and click **Edit Site Bindings.**
- 2. From Action pane on the left, under Edit Site, click Bindings.
- 3. Click **Add** to add new one for 443 port channel.

The Type should be https and the **Default IIS Certificate** or a **Custom** created certificate should be added and saved.

4. Click **Add** again to add another one for 8443 port channel.

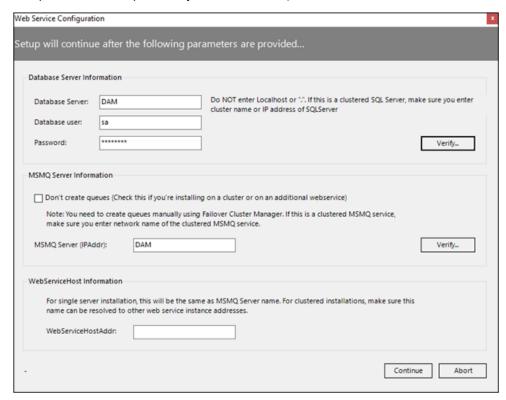
The **Type** should be **https** and the **Default IIS Certificate** or a **Custom** created certificate should be added and saved.



Web Service Setup

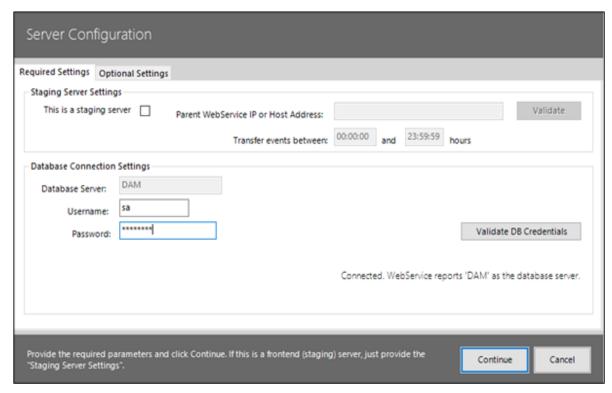
- 1. Go to \InstallMedia\Stage2\ProductComponents.
- 2. Right click DAM_WebService.msi and select **Run as administrator**.
- 3. On DAM Webservice Setup wizard, click Next.
- 4. On Select Installation Address window,
 - a. Choose **Default Web Site** from the **Site** drop-down.
 - b. Enter ElfWebService to Virtual directory field.
 - c. Choose **DefaultAppPool** from the **Application Pool** drop-down and click **Next**.
- 5. On the License Agreement window, choose I agree and click Next.
- 6. On the Confirm Installation window, click Next.
- 7. On the Installation Completed window, click Close.
- 8. Verify account by entering **Database user** and **Password**.

The password is the previously determined sa password.



OpenText Service Setup

- 1. Go to \InstallMedia\Stage2\ProductComponents
- 2. Right click DAMServer.msi and Run as administrator.
- 3. On the DAM Server Setup Wizard, click Next.
- 4. On Select Installation Folder window, enter the folder path to install DAM Server.
- 5. Select Everyone for Install DAM Server for yourself, or for anyone who uses this computer field and click Next.
- 6. On the **License Agreement** window, choose **I agree** and click **Next**.
- 7. On the Confirm Installation window, click Next.
- 8. When you see the Installation Completed window, click Close.
- On the Server Configuration window, verify account by entering Username and Password.
 The password is the previously determined sa password.



ElasticSearch Setup

1. Create the following folders and their sub folders in (E:) and (F:) disks as follows:

E Disk

- ESDATA
 - ESDATA

F Disk

- ESARCHIVE&ESBACKUP
 - ESARCHIVE
 - ESHOTARCHIVE
 - ESWARMARCHIVE
 - ESBACKUP
- 2. Right click on each of the files, select **Properties > Sharing >** and click **Share** to share each folders
- 3. Go to \InstallMedia\Stage2\ElasticSearch7 and copy the elasticsearch-7.16.3 folder into the C disk.
- 4. Go to C:\elasticsearch-7.16.3 > config. Right click on jvm.options and choose **Edit** with **Notepad++**.
- 5. Delete ## sign at the beginning of the Xms4g & Xmx4g lines in jvm.options file and Save.

NOTE: Define the memory usage as either half of the total memory of the machine or 1-2 GB less of the half. If the total RAM of the machine is 16, elastic tries to allocate half of it to itself, 8 GB should be given to each. For better practice, it should be 1-2 GB less.

- 6. Go to \InstallMedia\Stage2\ElasticSearch7, right click on elasticsearch.yml and choose Edit with Notepad++.
- 7. Copy and paste the content into the file in C disk located elasticsearch.yml file.
- 8. Make the changes in the lines as shown on the figures given below [Cluster.name, node.name, node.master, node.data, network.publish_host, path.repo, discovery.type].
- 9. Go to C:\elasticsearch-7.16.3\bin.
- 10. Open command prompt from the folder and enter the command given below.
 - C:\elasticsearch-7.16.3\bin\elasticsearch-service.bat install DAMES7
- Change Startup type as Automatic (Delayed Start) in the Windows service and start the service.

12. Go to **Services > Elasticsearch** and check if the service **Elasticsearch 7.16.3 (DAMES7)** is running.

Sense Installation

- 1. Open Chrome and write localhost:9200 to address line.
- 2. Click Chrome > Extensions > Manage Extensions.
- 3. Open the **Developer mode**.
- Click Load unpacked and choose the setup file InstallMedia\AdministrativeTools\sensechrome-1.0.1
- 5. Activate the **sense extension** and pin it to the taskbar. Then, click it and make the extension available.
- 6. Go to \InstallMedia\Stage2\ElasticSearch7 and open the ESTemplates.docx.
- 7. Copy the All incides script from ESTemplates.
- 8. Paste script into the white side of the page as shown in the figure below.
- 9. Click play button and see the "acknowledged": true reply.

- 10. Copy the **Events template** script from ESTemplates.
- 11. Paste script into the white side of the page as shown in the figure below. Click **Play** button and see the "acknowledged": true reply.

```
1 - {
PUT /_template/events_template
                                                                   "acknowledged": true
  "index_patterns": [
   "events *"
  ],
  "settings": {
   "index": {
   "refresh_interval": "1s",
   "mapping.total_fields.limit": 2000
   }
  },
  "mappings": {
   "numeric_detection": false,
     "dynamic_templates": [
   {
          "strings": {
             "mapping": {
               "norms": false,
              "fields": {
                 "raw": {
                     "ignore_above": 250,
                     "type": "keyword"
               }
              },
             "type": "text"
            "match_mapping_type": "string",
          "match": "*"
          }
     }
   ],
    "date_detection": false,
   "properties": {
      "TimeCreated": {
      "type": "date"
      },
      "TimeInserted": {
       "type": "date"
```

- 12. Copy the **Alerts template** script from **ESTemplates**.
- 13. Paste script into the white side of the page as shown in the figure below. Click **Play** button and see the "acknowledged": true reply.

```
PUT /_template/alerts_template
                                                                    "acknowledged": true
{
                                                              3 - }
  "index_patterns": [
   "alerts_*"
  ],
  "settings": {
   "index": {
   "refresh_interval": "1s"
   }
  },
   "mappings": {
   "numeric_detection": false,
   "date_detection": false,
   "properties": {
      "AlertName": {
          "type": "keyword"
      },
      "AlertOwner": {
          "type": "keyword"
      },
       "Events": {
          "dynamic": true,
          "type": "object",
          "properties": {
         "TimeCreated": {
          "type": "date"
          }
       },
       "AlertSeverity": {
         "type": "keyword"
      3,
       "AlertSiteCode": {
       "type": "keyword"
       "AlertComputer": {
         "type": "keyword"
```

- 14. Copy the **Inventory template** script from **ESTemplates**.
- 15. Paste script into the white side of the page as shown in the figure below. Click **Play** button and see the "acknowledged": true reply.

```
"acknowledged": true
PUT /_template/inventory_indices_template
                                                                 3 - }
   "index_patterns": [
     "inventory7_*"
    "settings": {
     "index": {
"refresh_interval": "1s"
   }
  },
     "mappings": {
       "numeric_detection": false,
       "dynamic_templates": [
              "strings": {
                 "mapping": {
                  "norms": false,
                    "fields": {
                      "raw": {
                      "type": "keyword"
                  },
                  "type": "text"
                "match_mapping_type": "string",
                "match": "*"
              }
       ],
       "date_detection": false
     },
     "aliases": {
     "inventory_alias" : {}
     }
}
```

- 16. Copy the **Repositories** script from **ESTemplates**.
- 17. Paste script into the white side of the page as shown in the figure below. Click **Play** button and see the "acknowledged": true reply.

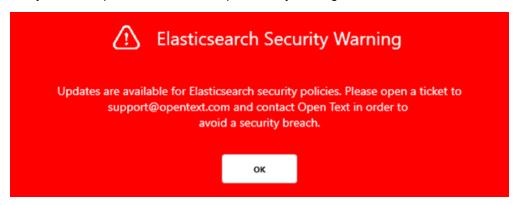
CAUTION: The location paths are shown as examples below. These paths must match the path.repo values in the \InstallMedia\Stage2\ElasticSearch7\elasticsearch.yml file. These values may vary depending on the customer environment.

```
PUT /_snapshot/infraskope_live_backup
                                                                          "acknowledged": true
                                                                   3 ^ }
 "type": "fs",
 "settings": {
   "location": "\\\Dam\\esbackup",
   "compress": true
 }
}
PUT /_snapshot/infraskope_hot_repository
 "type": "fs",
 "settings": {
   "location": "\\\Dam\\esarchive\\ESHOTARCHIVE",
   "compress": true
 }
}
PUT /_snapshot/infraskope_warm_repository
 "type": "fs",
 "settings": {
   "location": "\\\Dam\\esarchive\\ESWARMARCHIVE",
   "compress": true
 }
}
```

NOTE: After the necessary scripts are run in Sense Chrome, it is checked whether the commands are working correctly by typing the commands starting with GET.

Elasticsearch Security Installation (Optional)

When Elasticsearch Security is not installed, the DAM application displays the following warning every time it is opened. The user can proceed by clicking the OK button.



If you want to install Elasticsearch Security, follow the steps below:

- 1. Extract the \InstallMedia\Stage2\ElasticsearchSecurity\Elasticsearch Security Tool.zip file into the C:\elasticsearch-7.16.3 folder.
- 2. Open PowerShell as an administrator and navigate to the C:\elasticsearch-7.16.3 folder.
- 3. Run the command .\Infraskope.ES.Elastic.Security.exe auto in the command prompt.
- Enter the following information in the command prompt as Elasticsearch is being installed: Elastic service name, Elastic URL, SQL Server name, SQL Server username, and password.

NOTE: After installation elastic search security lines are added to the elasticsearch.yml file as follows.

```
cluster.name: DAMES?
node.name: "DAMES? Master_Hode"
node.data: true
node.data: data:
network.host: 0.0.0.0
node.data: data:
node.data: false
xpack.al.enabled: false
node.data: false
xpack.al.enabled: false
node.data: false
node.data:
```

IMPORTANT: When the process is completed, the password created for Elastic will appear on the command screen. It is important to take note of this password.

```
25 Administrator windows Powershed
PS C:\elasticseanch-7.16.3> .\Infraskope.ES.Elastic.Security.exe auto
Infraskope Elasticseanch Security Tool
(c) 2024 Karmasis Inc,Ltd. All Rights Reserved.
Version: 7.11.33.47
lasticsearch Service Name: DAMES7
lasticsearch URL (http://localhost:9200): http://localhost:9200
QL Server Name: DAM
QL Server User Name: sa
QL Server Password: *******
onnecting to SQL Server...
   Server connection successful.
lasticsearch.yml file updated.
 reating certificate...
   tificate created.
Elasticsearch service restarting...
Stopped Elasticsearch service.
tarting Elasticsearch service...
tarted Elasticsearch service.
lasticsearch service restarted.
Elasticsearch password creating (This may take some time)...
our cluster health is currently RED.
This means that some cluster data is unavailable and your cluster is not fully functional.
It is recommended that you resolve the issues with your cluster before running elasticsearch-setup-passwords.
It is very likely that the password changes will fail when run against an unhealthy cluster.
Elasticsearch password created.
    name: elastic
word: 05XI0OhOJVTkq2DojtGg
 ecurity settings completed. Press 'C' key to exit...
```

5.

Console and Control Panel Setup

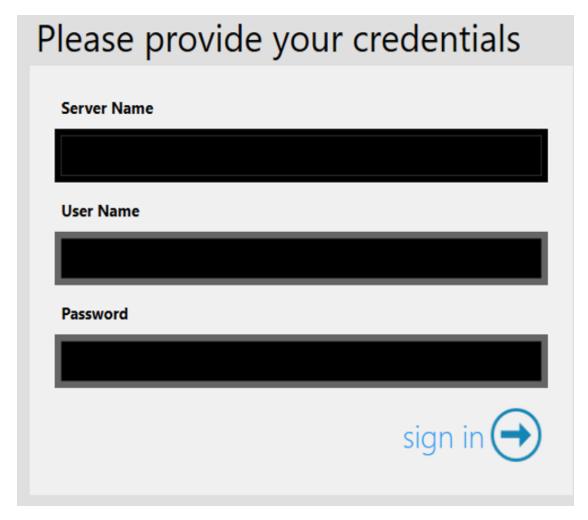
Console Setup

- 1. Go to \InstallMedia\Stage2\ProductComponents.
- Double click DAM_Console.msi.
- 3. On the **DAM Monitoring Setup Wizard** window, click **Next**.
- 4. On the Select Installation Folder window, enter the folder path to install DAM Console.
- 5. Select Everyone for Install VDAM Server for yourself, or for anyone who uses this computer field and click Next.
- 6. On the License Agreement window, choose I agree and click Next.
- 7. On the Confirm Installation window, click Next.
- 8. On the Installation Completed window, click Close.

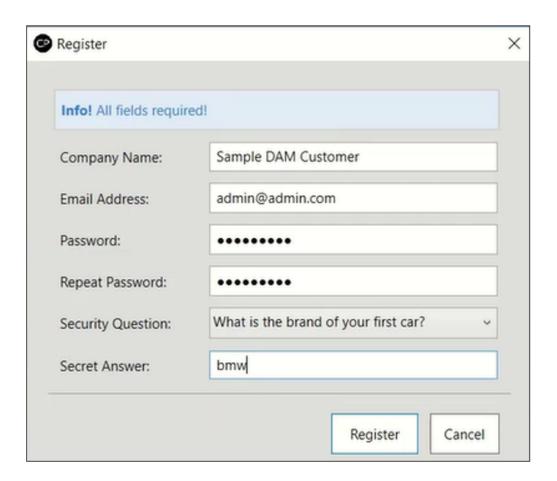
Control Panel Setup

- 1. Go to \InstallMedia\Stage2\ProductComponents.
- 2. Double click DAM_ControlPanel.msi.
- 3. On the **DAM Control Panel Setup Wizard** window, click **Next**.
- 4. On the Select Installation Folder window, enter the folder path to install DAM Control Panel.
- 5. Select Everyone for Install DAM Server for yourself, or for anyone who uses this computer field and click Next.
- 6. On the **License Agreement** window, choose **I agree** and click **Next**.
- 7. On the Confirm Installation window, click Next.
- 8. On the Installation Completed window, click Close.
- 9. After the Installation, open Control Panel from the DAM Control Panel desktop icon.
- 10. Enter **Server Name** as the given static IP of the machine

User Name: logadmin **Password**: password1



11. Enter the text areas on the **Register** box.

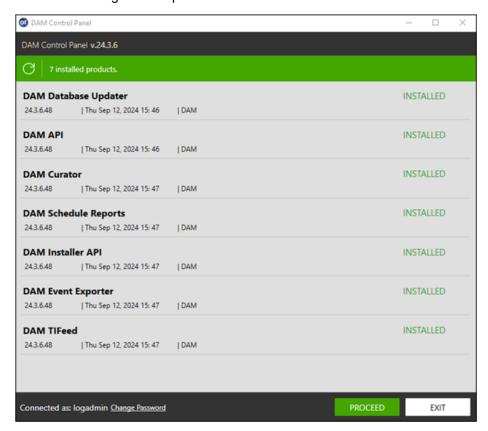


Licensing

Transfer the license documents to your virtual machine.

NOTE: The license must be located in C:\inetpub\wwwroot\ElfWebService folder path with app.license name.

1. When the license got taken and pasted as declared, the process would move on. Complete the installation through control panel as shown.



- 2. After the Installation, open dashboard from the OpenText Database Activity Monitoring desktop icon.
- 3. Enter the following:

• Server Name : hostname / IP

• User Name : logadmin

• Password: password1

