

# IDOL SharePoint Remote Connector

Software Version 12.11

## Administration Guide



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# Chapter 1: Introduction

This section provides an overview of the Micro Focus SharePoint Remote Connector.

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## SharePoint Remote Connector

SharePoint Remote Connector is an IDOL connector that retrieves information from a Microsoft SharePoint repository, through the SharePoint web services. Unless you want to place and release holds on documents, there is no need to install additional web services on the SharePoint server.

The connector can also retrieve information from an instance of SharePoint Online.

After the connector has retrieved information from SharePoint, the files are sent to Connector Framework Server (CFS), which processes the information and indexes it into an IDOL Server.

After the documents are indexed, IDOL server automatically processes them, performing a number of intelligent operations in real time, such as:

- Agents
- Alerting
- Automatic Query Guidance
- Categorization
- Channels
- Clustering
- Collaboration
- Dynamic Clustering
- Dynamic Thesaurus
- Education
- Expertise
- Hyperlinking
- Mailing
- Profiling
- Retrieval
- Spelling Correction
- Summarization
- Taxonomy Generation

## Features and Capabilities

The SharePoint Remote Connector retrieves data from a SharePoint or SharePoint Online repository.

**NOTE:** SharePoint Remote Connector does not support OAuth authentication when connecting to the SharePoint API. The connector only uses OAuth when connecting to the Microsoft Graph API, to resolve SIDs for Mapped Security.

If you want to use OAuth for connecting to the SharePoint API, Micro Focus recommends that you use the SharePoint OData Connector instead. You might have to use OAuth if an administrator has set up a policy to block legacy authentication.

### Repository

SharePoint Online.  
Microsoft SharePoint 2016.  
Microsoft SharePoint 2013.  
Microsoft SharePoint 2013 Foundation Edition.  
Microsoft SharePoint 2010.  
Microsoft SharePoint 2010 Foundation Edition.

### Data the connector can retrieve

- List Items, including:
  - Announcements.
  - Appointments
  - Blog Entries
  - Contacts.
  - Custom List Items.
  - Posts in discussion forums.
  - Publishing pages.
  - Survey responses.
  - Tasks.
  - Wiki pages.
- Attachments to list items.
- Files in document libraries.
- Metadata from sites, lists, and folders.
- User Profiles.
- Social feeds associated with SharePoint users and SharePoint sites.



**Data the connector cannot retrieve**

The connector uses an API to retrieve the information stored in SharePoint, rather than crawling the web pages presented by the front end. This means that information displayed on a single page can be indexed in separate documents.

You can use the `IndexHidden` parameter to index hidden items. However, if you set `ChangesFromContentDatabase=true` in the connector's configuration file, the connector cannot process updates to hidden lists and list items. This is due to a limitation with the Microsoft SharePoint APIs.

## Supported Actions

The SharePoint Remote Connector supports the following actions:

Action	Supported	Further Information
Synchronize	✓	
Synchronize (identifiers)	✓	The connector's Synchronize action supports the optional <code>identifiers</code> parameter, which accepts a comma-separated list of document identifiers. If you set this parameter the action synchronizes the specified documents, regardless of whether they have changed.
Synchronize Groups	✓	The connector's SynchronizeGroups action is used by OmniGroupServer to retrieve security groups from the SharePoint repository. Micro Focus recommends scheduling SynchronizeGroups tasks in the OmniGroupServer configuration file.
Collect	✓	
Identifiers	✓	
Insert	✓	<a href="#">Insert Information into the SharePoint Repository, on page 62</a>
Delete/Remove	✓	
Hold/ReleaseHold	✓	<p><b>NOTE:</b> The Hold and ReleaseHold actions are not supported for SharePoint Online.</p> <p>The connector can place holds on list items.</p> <p>To place and release holds, you must install a web service on the SharePoint server. For more information about installing the web service, see <a href="#">Install the Web</a></p>

		<a href="#">Service for Placing Holds, on page 21.</a> The connector does not support in-place holds. For more information about using holds, see <a href="#">Hold and Release Documents, on page 71.</a>
Update	✓	<a href="#">Update Metadata of Items in SharePoint, on page 72</a>
Stub	✓	The connector can insert a stub as a file, list item, or attachment. For more information about inserting stubs, see <a href="#">Insert a Stub into the SharePoint Repository, on page 70.</a>
GetURI	✓	
View	✓	

## Mapped Security

You can use *Mapped Security* to protect documents that you retrieve from SharePoint using the SharePoint Remote Connector.

The connector can retrieve security permissions (Access Control Lists) that are attached to items in the repository. The connector adds an Access Control List to each document that is indexed into IDOL.

The connector can also retrieve SharePoint security group information from the repository and send it to OmniGroupServer. The connector retrieves security group information when OmniGroupServer initiates the connector's `SynchronizeGroups` fetch action.

To set up mapped security for documents retrieved from SharePoint, you must also configure your OmniGroupServer to retrieve NT group information from your Active Directory, using LDAP. This information must then be combined with the SharePoint group information retrieved by the connector, because SharePoint uses a combination of SharePoint and NT security.

For detailed information about how to configure Mapped Security for documents retrieved from SharePoint, see [SharePoint Mapped Security, on page 78.](#)

## OEM Certification

SharePoint Remote Connector works in OEM licensed environments.

## Connector Framework Server

Connector Framework Server (CFS) processes the information that is retrieved by connectors, and then indexes the information into IDOL.

A single CFS can process information from any number of connectors. For example, a CFS might process files retrieved by a File System Connector, web pages retrieved by a Web Connector, and e-mail messages retrieved by an Exchange Connector.

To use the SharePoint Remote Connector to index documents into IDOL Server, you must have a CFS. When you install the SharePoint Remote Connector, you can choose to install a CFS or point the connector to an existing CFS.

For information about how to configure and use Connector Framework Server, refer to the *Connector Framework Server Administration Guide*.

## Filter Documents and Extract Subfiles

The documents that are sent by connectors to CFS contain only metadata extracted from the repository, such as the location of a file or record that the connector has retrieved. CFS uses KeyView to extract the file content and file specific metadata from over 1000 different file types, and adds this information to the documents. This allows IDOL to extract meaning from the information contained in the repository, without needing to process the information in its native format.

CFS also uses KeyView to extract and process sub-files. Sub-files are files that are contained within other files. For example, an e-mail message might contain attachments that you want to index, or a Microsoft Word document might contain embedded objects.

## Manipulate and Enrich Documents

CFS provides features to manipulate and enrich documents before they are indexed into IDOL. For example, you can:

- add additional fields to a document.
- divide long documents into multiple sections.
- run tasks including Education, Optical Character Recognition, or Face Recognition, and add the information that is obtained to the document.
- run a custom Lua script to modify a document.

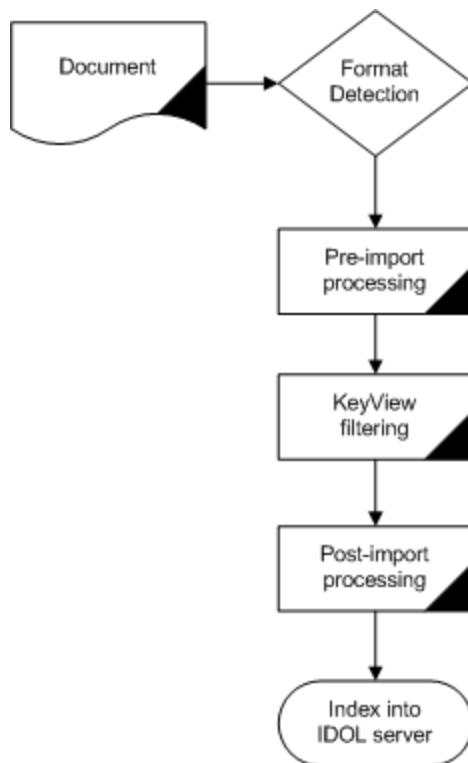
## Index Documents

After CFS finishes processing documents, it automatically indexes them into one or more indexes. CFS can index documents into:

- **IDOL Server** (or send them to a *Distributed Index Handler*, so that they can be distributed across multiple IDOL servers).
- **Vertica**.

## Import Process

This section describes the import process for new files that are added to IDOL through CFS.



1. Connectors aggregate documents from repositories and send the files to CFS. A single CFS can process documents from multiple connectors. For example, CFS might receive HTML files from HTTP Connectors, e-mail messages from Exchange Connector, and database records from ODBC Connector.
2. CFS runs pre-import tasks. Pre-Import tasks occur before document content and file-specific metadata is extracted by KeyView.
3. KeyView filters the document content, and extracts sub-files.
4. CFS runs post-import tasks. Post-Import tasks occur after KeyView has extracted document content and file-specific metadata.
5. The data is indexed into IDOL.

## The IDOL Platform

At the core of SharePoint Remote Connector is the *Intelligent Data Operating Layer (IDOL)*.

IDOL gathers and processes unstructured, semi-structured, and structured information in any format from multiple repositories using IDOL connectors and a global relational index. It can automatically form a contextual understanding of the information in real time, linking disparate data sources together based on the concepts contained within them. For example, IDOL can automatically link concepts contained in an email message to a recorded phone conversation, that can be associated with a stock trade. This information is then imported into a format that is easily searchable, adding

advanced retrieval, collaboration, and personalization to an application that integrates the technology.

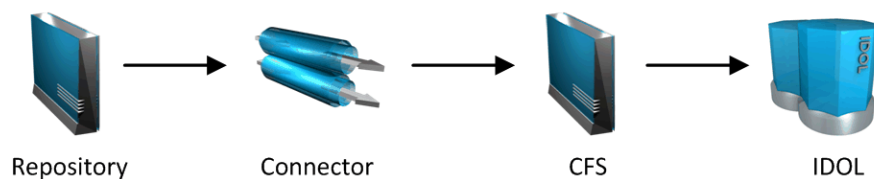
For more information on IDOL, see the *IDOL Getting Started Guide*.

## System Architecture

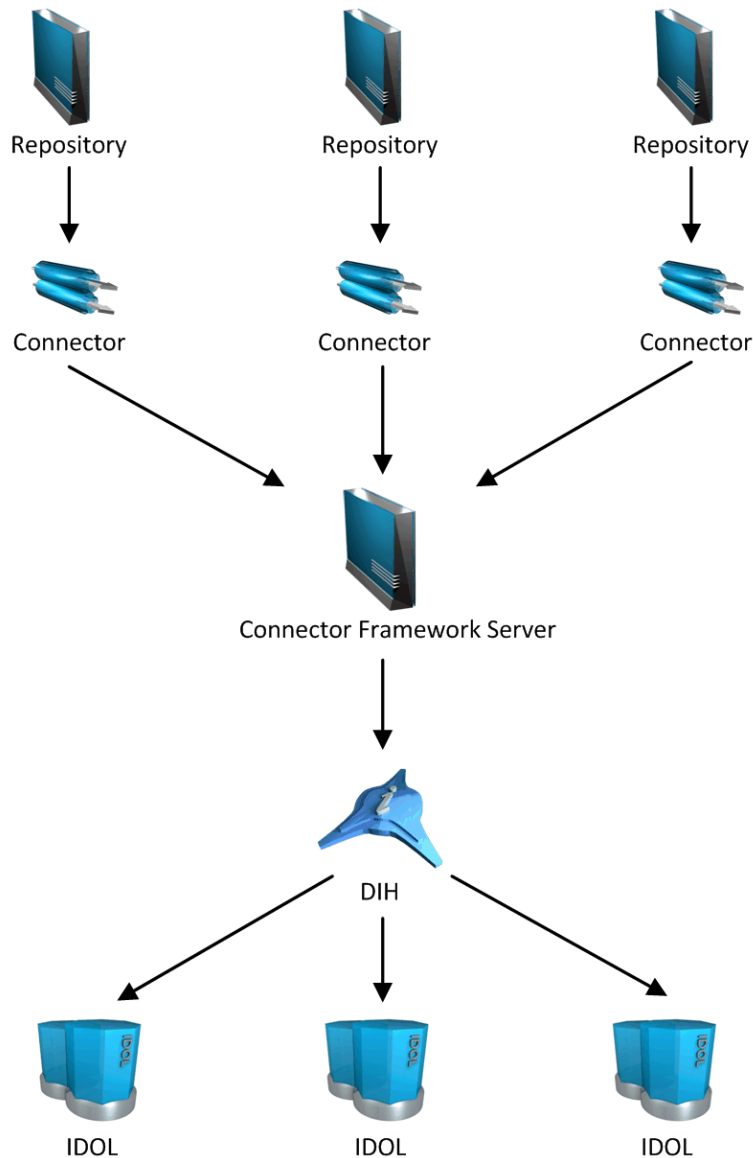
An IDOL infrastructure can include the following components:

- **Connectors.** Connectors aggregate data from repositories and send the data to CFS.
- **Connector Framework Server (CFS).** Connector Framework Server (CFS) processes and enriches the information that is retrieved by connectors.
- **IDOL Server.** IDOL stores and processes the information that is indexed into it by CFS.
- **Distributed Index Handler (DIH).** The Distributed Index Handler distributes data across multiple IDOL servers. Using multiple IDOL servers can increase the availability and scalability of the system.
- **License Server.** The License server licenses multiple products.

These components can be installed in many different configurations. The simplest installation consists of a single connector, a single CFS, and a single IDOL Server.



A more complex configuration might include more than one connector, or use a Distributed Index Handler (DIH) to index content across multiple IDOL Servers.



## Display Online Help

You can display the SharePoint Remote Connector Reference by sending an action from your web browser. The SharePoint Remote Connector Reference describes the actions and configuration parameters that you can use with SharePoint Remote Connector.

For SharePoint Remote Connector to display help, the help data file (help.dat) must be available in the installation folder.

### To display help for SharePoint Remote Connector

1. Start SharePoint Remote Connector.
2. Send the following action from your web browser:

`http://host:port/action=Help`

where:

*host* is the IP address or name of the machine on which SharePoint Remote Connector is installed.

*port* is the ACI port by which you send actions to SharePoint Remote Connector (set by the Port parameter in the [Server] section of the configuration file).

For example:

`http://12.3.4.56:9000/action=help`

## Related Documentation

The following documents provide further information related to SharePoint Remote Connector.

- *IDOL NiFi Ingest Help*

The *IDOL NiFi Ingest Help* describes how to ingest data using IDOL NiFi Ingest, a set of IDOL components for data retrieval and enrichment, that run within an open-source framework called Apache NiFi. NiFi Ingest provides a new way to ingest data into IDOL, and can be used instead of a Connector Framework Server.

- *Connector Framework Server Administration Guide*

Connector Framework Server (CFS) processes documents that are retrieved by connectors. CFS then indexes the documents into an IDOL index. The *Connector Framework Server Administration Guide* describes how to configure and use CFS.

- *IDOL Getting Started Guide*

The *IDOL Getting Started Guide* provides an introduction to IDOL. It describes the system architecture, how to install IDOL components, and introduces indexing and security.

- *IDOL Server Administration Guide*

The *IDOL Server Administration Guide* describes the operations that IDOL server can perform with detailed descriptions of how to set them up.

- *IDOL Document Security Administration Guide*

The *IDOL Document Security Administration Guide* describes how to protect the information that you index into IDOL Server.

- *License Server Administration Guide*

This guide describes how to use a License Server to license multiple services.

# Chapter 2: Install SharePoint Remote Connector

This section describes how to install the SharePoint Remote Connector.

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- [Permissions](#) ..... 17
- [Install SharePoint Remote Connector](#) ..... 17
- [Install the Web Service for Placing Holds](#) ..... 21

## System Requirements

SharePoint Remote Connector can be installed as part of a larger system that includes an IDOL Server and an interface for the information stored in IDOL Server. To maximize performance, Micro Focus recommends that you install IDOL Server and the connector on different machines.

You can install the connector and CFS on the same machine and hard disk. However, to maximize performance, Micro Focus recommends that you install the connector and CFS on separate machines.

## Connector Machine

To use the SharePoint Remote Connector, the connector machine must meet the following requirements.

- SharePoint Server 2013 Client Components SDK.
- Windows Identity Foundation 3.5.
- Microsoft .NET Framework, version 4.0 or later. To communicate with the repository using TLS 1.2 or TLS 1.1, the connector requires the .NET Framework version 4.5 or later.

For information about the minimum system requirements required to run IDOL components, including SharePoint Remote Connector, refer to the *IDOL Getting Started Guide*.

## SharePoint Server

To place and release holds, you must install a web service on the SharePoint server. For more information about installing the web service, see [Install the Web Service for Placing Holds, on page 21](#).



## OmniGroupServer

To use Mapped Security to protect documents that you extract from SharePoint and index into IDOL, you must install OmniGroupServer. The connector requires OmniGroupServer 7.5 or later. OmniGroupServer can be installed anywhere on the system, but it must be able to communicate with the connector, your Active Directory, and your IDOL Server. When you install the OmniGroupServer, you must install at least the Combine, LDAP and Text components.

## Permissions

To use the connector with an on-premise SharePoint server, the following permissions are required:

- To perform the Synchronize, SynchronizeGroups, Collect, and View actions, the user specified by the Username parameter in the connector's configuration file must have "Full Read" access. Micro Focus recommends that you create a web application policy to grant this permission to the relevant user.
- To hold and release documents, the user specified by the HoldUsername parameter must be a site-collection administrator.
- To index user profiles (when IndexUserProfiles=true) the user specified in the configuration file needs to have at least "Retrieve People Data for Search Crawlers" permission on the user profile service application.
- To insert documents using the Insert fetch action the user specified in the configuration file needs to have sufficient privileges to create new documents. For example, create a web application policy granting "Full control" to the user.

When you use the connector with SharePoint Online, the connector can retrieve any information that the user (specified by the Username parameter in the connector's configuration file) has permission to read. Some operations require additional privileges or additional configuration:

- To enable mapped security or index user profiles, the user must be a site-collection administrator.
- If you set IndexSiteAssets=False (which is the default value), the connector has to determine whether lists are site assets libraries. This requires site collection administrator privileges, so if the user is not a site-collection administrator and you want to ignore site asset libraries you must exclude them using the configuration parameters ListMustHaveRegex and ListCantHaveRegex. If the connector attempts to determine whether a list is a site asset library and is unable to do so because it has insufficient permissions, a warning is written to the synchronize log and the list is ingested.

## Install SharePoint Remote Connector

To install the SharePoint Remote Connector on Windows, use the following procedure.

### To install the SharePoint Remote Connector

1. Run the SharePoint Remote Connector installation program.  
The installation wizard opens.
2. Read the installation instructions and click **Next**.  
The License Agreement dialog box opens.
3. Read the license agreement. If you agree to its terms, click **I accept the agreement** and click **Next**.  
The Installation Directory dialog box opens.
4. Choose an installation folder for SharePoint Remote Connector and click **Next**.  
The Service Name dialog box opens.
5. In the **Service name** box, type a name to use for the connector's Windows service and click **Next**.  
The Service Port and ACI Port dialog box opens.
6. Type the following information, and click **Next**.  

<b>Service port</b>	The port used by the connector to listen for service actions.
<b>ACI port</b>	The port used by the connector to listen for actions.

  
The License Server Configuration dialog box opens.
7. Type the following information, and click **Next**.  

<b>License server host</b>	The host name or IP address of your License server.
<b>License server port</b>	The ACI port of your License server.

  
The IDOL database dialog box opens.
8. In the **IDOL Database** box, type the name of the IDOL database that you want to index data into, and click **Next**.  
The Proxy Server dialog box opens.
9. If you have installed the connector on a machine that is behind a proxy server, type the following information and then click **Next**.  

<b>Proxy host</b>	The host name or IP address of the proxy server to use to access the repository.
<b>Proxy port</b>	The port of the proxy server to use to access the repository.
<b>Proxy username</b>	The user name to use to authenticate with the proxy server.
<b>Proxy password</b>	The password to use to authenticate with the proxy server.

The SharePoint Remote Connector Task Configuration dialog box opens.

10. Enter the following information, and click **Next**.

<b>Sharepoint URL</b>	The starting point for the synchronize fetch action. For an on-premise SharePoint repository, you can type either a web application URL or a site collection URL. For SharePoint Online, type a tenant admin URL or a site collection URL.
<b>Username</b>	A user name for authentication with the SharePoint Web Services and Client API.
<b>Password</b>	A password for authentication with the SharePoint Web Services and Client API.
<b>Sharepoint instance type</b>	<p>To retrieve information from SharePoint Online, click <b>Online</b>.</p> <ul style="list-style-type: none"><li>• If you want the connector to crawl multiple site collections, ensure that the SharePoint URL you entered is a Tenant Admin URL and select the <b>Crawl Site Collections</b> check box.</li></ul> <p>To retrieve information from a local SharePoint server, click <b>Local Server</b>.</p> <ul style="list-style-type: none"><li>• In the <b>User Domain</b> box, type the domain for the user you specified.</li><li>• In the <b>SharePoint URL Type</b> box, select the type of URL you entered.</li></ul>

The CFS dialog box opens.

11. Choose whether to install a new CFS or use an existing CFS.

- To install a new CFS, select the **Install a new CFS** check box and click **Next**.

The Installation Directory dialog box opens. Go to the next step.

- To use an existing CFS, clear the **Install a new CFS** and click **Next**.

The CFS dialog box opens. Type the **Hostname** and **Port** of your existing CFS. Then, click **Next** and go to Step 16.

12. Choose an installation folder for the Connector Framework Server and then click **Next**.

The Installation name dialog box opens.

13. In the **Service name** box, type a unique name for the Connector Framework service and click **Next**. The name must not contain any spaces.

The CFS dialog box opens.

14. Type the following information, and click **Next**.

**Service port** The port used by CFS to listen for service actions.

**ACI port** The port used by CFS to listen for actions.

15. Type the following information and click **Next**.

<b>IDOL Server hostname</b>	The host name or IP address of the IDOL server that you want to index documents into.
<b>ACI port</b>	The ACI port of the IDOL server.

The Pre-Installation Summary dialog box opens.

16. Review the installation settings. If necessary, click **Back** to go back and change any settings. If you are satisfied with the settings, click **Next**.

The connector is installed and the Advanced Configuration dialog box opens.

17. The installation wizard can run the connector, query the repository, and help you to configure what to synchronize.

- To configure what to synchronize, select the **Perform advanced connector configuration** check box and click **Next**.

The connector queries the repository to find a list of site collections that you can retrieve information from. Go to the next step.

- To configure the connector manually, clear the **Perform advanced connector configuration** check box, and click **Next**.

The installation is complete. Click **Finish**. You can now edit the connector's configuration file and start the connector.

18. In the **SiteCollectionUrlMustHaveRegex** and **SiteCollectionUrlCantHaveRegex** boxes, type regular expressions to choose the site collections that you want to retrieve information from.

<b>SiteCollectionUrlMustHaveRegex</b>	The absolute URL of a site collection must match the regular expression, or the site collection is not indexed.
---------------------------------------	---

<b>SiteCollectionUrlCantHaveRegex</b>	If the absolute URL of a site collection matches the regular expression, the site collection is not indexed.
---------------------------------------	--

Then, in the **Next action** list, choose one of the following options and click **Next**:

- **Test parameters** - filter the list of items, using the parameter values you entered.
- **Finish configuration** - save the configuration and end the configuration process.
- **Continue configuration** - continue configuring the connector.

If you choose to continue configuring the connector, the connector queries the repository for a list of sites contained in your chosen site collections.

19. In the **SiteUrlMustHaveRegex** and **SiteUrlCantHaveRegex** boxes, type regular expressions to choose the sites that you want to retrieve information from.

<b>SiteUrlMustHaveRegex</b>	The absolute URL of a site must match the regular expression, or the site is not indexed.
-----------------------------	---

**SiteUrlCantHaveRegex** If the absolute URL of a site matches the regular expression, the site is not indexed.

Then, in the **Next action** list, choose one of the following options and click **Next**:

- **Test parameters** - filter the list of items, using the parameter values you entered.
- **Finish configuration** - save the configuration and end the configuration process.
- **Continue configuration** - continue configuring the connector.

If you choose to continue configuring the connector, the connector queries the repository to find the lists contained in your chosen sites.

20. In the **ListUrlMustHaveRegex** and **ListUrlCantHaveRegex** boxes, type regular expressions to choose the lists that you want to retrieve information from.

**ListUrlMustHaveRegex** The absolute URL of a list must match the regular expression, or the list is not indexed.

**ListUrlCantHaveRegex** If the absolute URL of a list matches the regular expression, the list is not indexed.

Then, in the **Next action** list, choose one of the following options and click **Next**:

- **Test regexes** - filter the list of items, using the regular expressions you entered.
- **Finish configuration** - save the configuration and complete the configuration process.

When you finish configuring the connector, the Connector Configuration Completed dialog box opens.

21. Click **Next**, and then click **Finish**.

## Install the Web Service for Placing Holds

To hold and release documents you must install an Micro Focus web service on the SharePoint server. This is because the API used to hold and release documents only accepts instructions from applications that are deployed on the SharePoint server.

When you install the SharePoint Remote Connector, the web service is copied to a folder in the connector's installation directory. There are three versions of the web service, one for SharePoint 2010, one for SharePoint 2013, and one for SharePoint 2016.

### To install the web service

1. Copy the correct version of `AutonomySharePointRemoteHolds.wsp` onto the SharePoint server.
2. Run the SharePoint management console.
3. Run the following commands, replacing the path in the first command with the correct path for your environment:

```
Add-SPSolution c:\path\to\AutonomySharePointRemoteHolds.wsp
```

```
Install-SPSolution -Identity AutonomySharePointRemoteHolds.wsp -GACDeployment
```

**To remove the web service**

1. Run the SharePoint management console.
2. Run the following commands:

```
Uninstall-SPSolution -Identity AutonomySharePointRemoteHolds.wsp
```

```
Remove-SPSolution -Identity AutonomySharePointRemoteHolds.wsp
```

# Chapter 3: Configure SharePoint Remote Connector

This section describes how to configure the SharePoint Remote Connector.

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- [Modify Configuration Parameter Values](#) ..... 26
- [Include an External Configuration File](#) ..... 26
- [Encrypt Passwords](#) ..... 29
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## SharePoint Remote Connector Configuration File

You can configure the SharePoint Remote Connector by editing the configuration file. The configuration file is located in the connector's installation folder. You can modify the file with a text editor.

The parameters in the configuration file are divided into sections that represent connector functionality.

Some parameters can be set in more than one section of the configuration file. If a parameter is set in more than one section, the value of the parameter located in the most specific section overrides the value of the parameter defined in the other sections. For example, if a parameter can be set in "*TaskName* or *FetchTasks* or *Default*", the value in the *TaskName* section overrides the value in the *FetchTasks* section, which in turn overrides the value in the *Default* section. This means that you can set a default value for a parameter, and then override that value for specific tasks.

For information about the parameters that you can use to configure the SharePoint Remote Connector, refer to the *SharePoint Remote Connector Reference*.

### Server Section

The [Server] section specifies the ACI port of the connector. It can also contain parameters that control the way the connector handles ACI requests.

## Service Section

The [Service] section specifies the service port of the connector.

## Actions Section

The [Actions] section contains configuration parameters that specify how the connector processes actions that are sent to the ACI port. For example, you can configure event handlers that run when an action starts, finishes, or encounters an error.

## Logging Section

The [Logging] section contains configuration parameters that determine how messages are logged. You can use *log streams* to send different types of message to separate log files. The configuration file also contains a section to configure each of the log streams.

## Connector Section

The [Connector] section contains parameters that control general connector behavior. For example, you can specify a schedule for the fetch tasks that you configure.

## Default Section

The [Default] section is used to define default settings for configuration parameters. For example, you can specify default settings for the tasks in the [FetchTasks] section.

## FetchTasks Section

The [FetchTasks] section lists the fetch tasks that you want to run. A *fetch task* is a task that retrieves data from a repository. Fetch tasks are usually run automatically by the connector, but you can also run a fetch task by sending an action to the connector's ACI port.

In this section, enter the total number of fetch tasks in the `Number` parameter and then list the tasks in consecutive order starting from 0 (zero). For example:

```
[FetchTasks]
Number=2
0=MyTask0
1=MyTask1
```



## [*TaskName*] Section

The [*TaskName*] section contains configuration parameters that apply to a specific task. There must be a [*TaskName*] section for every task listed in the [*FetchTasks*] section.

## Ingestion Section

The [*Ingestion*] section specifies where to send the data that is extracted by the connector.

You can send data to a Connector Framework Server, IDOL NiFi Ingest, or another connector. For more information about ingestion, see [Ingestion, on page 102](#).

## DistributedConnector Section

The [*DistributedConnector*] section configures the connector to operate with the Distributed Connector. The Distributed Connector is an ACI server that distributes actions (synchronize, collect and so on) between multiple connectors.

For more information about the Distributed Connector, refer to the *Distributed Connector Administration Guide*.

## ViewServer Section

The [*ViewServer*] section contains parameters that allow the connector's *view* action to use a View Server. If necessary, the View Server converts files to HTML so that they can be viewed in a web browser.

## License Section

The [*License*] section contains details about the License server (the server on which your license file is located).

## Document Tracking Section

The [*DocumentTracking*] section contains parameters that enable the tracking of documents through import and indexing processes.

### ***Related Topics***

- [Modify Configuration Parameter Values, on the next page](#)
- [Customize Logging, on page 116](#)

## Modify Configuration Parameter Values

You modify SharePoint Remote Connector configuration parameters by directly editing the parameters in the configuration file. When you set configuration parameter values, you must use UTF-8.

**CAUTION:** You must stop and restart SharePoint Remote Connector for new configuration settings to take effect.

This section describes how to enter parameter values in the configuration file.

### Enter Boolean Values

The following settings for Boolean parameters are interchangeable:

TRUE = true = ON = on = Y = y = 1

FALSE = false = OFF = off = N = n = 0

### Enter String Values

To enter a comma-separated list of strings when one of the strings contains a comma, you can indicate the start and the end of the string with quotation marks, for example:

```
ParameterName=cat,dog,bird,"wing,beak",turtle
```

Alternatively, you can escape the comma with a backslash:

```
ParameterName=cat,dog,bird,wing\,beak,turtle
```

If any string in a comma-separated list contains quotation marks, you must put this string into quotation marks and escape each quotation mark in the string by inserting a backslash before it. For example:

```
ParameterName="<font face=\"arial\" size=\"+1\"><b>\",<p>
```

Here, quotation marks indicate the beginning and end of the string. All quotation marks that are contained in the string are escaped.

## Include an External Configuration File

You can share configuration sections or parameters between ACI server configuration files. The following sections describe different ways to include content from an external configuration file.

You can include a configuration file in its entirety, specified configuration sections, or a single parameter.

When you include content from an external configuration file, the `GetConfig` and `ValidateConfig` actions operate on the combined configuration, after any external content is merged in.

In the procedures in the following sections, you can specify external configuration file locations by using absolute paths, relative paths, and network locations. For example:

```
../sharedconfig.cfg  
K:\sharedconfig\sharedsettings.cfg  
\\example.com\shared\idol.cfg  
file://example.com/shared/idol.cfg
```

Relative paths are relative to the primary configuration file.

**NOTE:** You can use nested inclusions, for example, you can refer to a shared configuration file that references a third file. However, the external configuration files must not refer back to your original configuration file. These circular references result in an error, and SharePoint Remote Connector does not start.

Similarly, you cannot use any of these methods to refer to a different section in your primary configuration file.

## Include the Whole External Configuration File

This method allows you to import the whole external configuration file at a specified point in your configuration file.

### To include the whole external configuration file

1. Open your configuration file in a text editor.
2. Find the place in the configuration file where you want to add the external configuration file.
3. On a new line, type a left angle bracket (<), followed by the path to and name of the external configuration file, in quotation marks (""). You can use relative paths and network locations. For example:

```
< "K:\sharedconfig\sharedsettings.cfg"
```

4. Save and close the configuration file.

## Include Sections of an External Configuration File

This method allows you to import one or more configuration sections (including the section headings) from an external configuration file at a specified point in your configuration file. You can include a whole configuration section in this way, but the configuration section name in the external file must exactly match what you want to use in your file. If you want to use a configuration section from the external file with a different name, see [Merge a Section from an External Configuration File, on page 29](#).

### To include sections of an external configuration file

1. Open your configuration file in a text editor.
2. Find the place in the configuration file where you want to add the external configuration file section.
3. On a new line, type a left angle bracket (<), followed by the path of the external configuration file, in quotation marks (""). You can use relative paths and network locations. After the configuration file path, add the configuration section name that you want to include. For example:

```
< "K:\sharedconfig\extrasettings.cfg" [License]
```

**NOTE:** You cannot include a section that already exists in your configuration file.

4. Save and close the configuration file.

## Include Parameters from an External Configuration File

This method allows you to import one or more parameters from an external configuration file at a specified point in your configuration file. You can import a single parameter or use wildcards to specify multiple parameters. The parameter values in the external file must match what you want to use in your file. This method does not import the section heading, such as [License] in the following examples.

### To include parameters from an external configuration file

1. Open your configuration file in a text editor.
2. Find the place in the configuration file where you want to add the parameters from the external configuration file.
3. On a new line, type a left angle bracket (<), followed by the path of the external configuration file, in quotation marks (""). You can use relative paths and network locations. After the configuration file path, add the name of the section that contains the parameter, followed by the parameter name. For example:

```
< "license.cfg" [License] LicenseServerHost
```

To specify a default value for the parameter, in case it does not exist in the external configuration file, specify the configuration section, parameter name, and then an equals sign (=) followed by the default value. For example:

```
< "license.cfg" [License] LicenseServerHost=localhost
```

You can use wildcards to import multiple parameters, but this method does not support default values. The \* wildcard matches zero or more characters. The ? wildcard matches any single character. Use the pipe character | as a separator between wildcard strings. For example:

```
< "license.cfg" [License] LicenseServer*
```

4. Save and close the configuration file.

## Merge a Section from an External Configuration File

This method allows you to include a configuration section from an external configuration file as part of your SharePoint Remote Connector configuration file. For example, you might want to specify a standard SSL configuration section in an external file and share it between several servers. You can use this method if the configuration section that you want to import has a different name to the one you want to use.

### To merge a configuration section from an external configuration file

1. Open your configuration file in a text editor.
2. Find or create the configuration section that you want to include from an external file. For example:

```
[SSLOptions1]
```

3. After the configuration section name, type a left angle bracket (<), followed by the path to and name of the external configuration file, in quotation marks (""). You can use relative paths and network locations. For example:

```
[SSLOptions1] < "../sharedconfig/ssloptions.cfg"
```

If the configuration section name in the external configuration file does not match the name that you want to use in your configuration file, specify the section to import after the configuration file name. For example:

```
[SSLOptions1] < "../sharedconfig/ssloptions.cfg" [SharedSSLOptions]
```

In this example, SharePoint Remote Connector uses the values in the [SharedSSLOptions] section of the external configuration file as the values in the [SSLOptions1] section of the SharePoint Remote Connector configuration file.

**NOTE:** You can include additional configuration parameters in the section in your file. If these parameters also exist in the imported external configuration file, SharePoint Remote Connector uses the values in the local configuration file. For example:

```
[SSLOptions1] < "ssloptions.cfg" [SharedSSLOptions]  
SSLCACertificatesPath=C:\IDOL\HTTPConnector\CACERTS\
```

4. Save and close the configuration file.

## Encrypt Passwords

Micro Focus recommends that you encrypt all passwords that you enter into a configuration file.

**NOTE:** The AES encryption method has been hardened in version 12.9.0 and later. Micro Focus strongly recommends that you reencrypt all passwords in configuration files by using the updated

tool.

The older AES encryption format and basic encryption methods are now deprecated. Passwords that you have encrypted with older versions continue to work, but SharePoint Remote Connector logs a warning. Support for these older encryption methods will be removed in future.

## Create a Key File

A key file is required to use AES encryption.

### To create a new key file

1. Open a command-line window and change directory to the SharePoint Remote Connector installation folder.
2. At the command line, type:

```
autpassword -x -tAES -oKeyFile=./MyKeyFile.ky
```

A new key file is created with the name `MyKeyFile.ky`

**CAUTION:** To keep your passwords secure, you must protect the key file. Set the permissions on the key file so that only authorized users and processes can read it. SharePoint Remote Connector must be able to read the key file to decrypt passwords, so do not move or rename it.

## Encrypt a Password

The following procedure describes how to encrypt a password.

### To encrypt a password

1. Open a command-line window and change directory to the SharePoint Remote Connector installation folder.
2. At the command line, type:

```
autpassword -e -tEncryptionType [-oKeyFile] [-cFILE -sSECTION -pPARAMETER]  
PasswordString
```

where:

Option	Description
- <i>tEncryptionType</i>	The type of encryption to use: <ul style="list-style-type: none"><li>• <b>AES</b> - AES256</li><li>• <b>Basic</b></li></ul> <p><b>DEPRECATED:</b> The basic encryption type is deprecated in version 12.9.0 and later. Use the more secure AES encryption</p>

Option	Description
	<p>instead.</p> <p>Passwords that you have encrypted with older versions continue to work, but SharePoint Remote Connector logs a warning. Support for this older encryption method will be removed in future.</p> <p>For example: <b>-tAES</b></p>
<p><i>-oKeyFile</i></p>	<p>AES encryption requires a key file. This option specifies the path and file name of a key file. The key file must contain 64 hexadecimal characters.</p> <p>For example: <b>-oKeyFile=./key.ky</b></p> <p><b>NOTE:</b> The full (absolute) path of the key file is included in the encrypted value, because SharePoint Remote Connector requires the key to decrypt the password. If you move or rename the key file, this path becomes invalid and you must update the encrypted value.</p>
<p><b>-cFILE -sSECTION -pPARAMETER</b></p>	<p>(Optional) You can use these options to write the password directly into a configuration file. You must specify all three options.</p> <ul style="list-style-type: none"> <li>• <b>-c.</b> The configuration file in which to write the encrypted password.</li> <li>• <b>-s.</b> The name of the section in the configuration file in which to write the password.</li> <li>• <b>-p.</b> The name of the parameter in which to write the encrypted password.</li> </ul> <p>For example:</p> <p><b>-c./Config.cfg -sMyTask -pPassword</b></p>
<p><i>PasswordString</i></p>	<p>The password to encrypt.</p>

For example:

```
autpassword -e -tBASIC MyPassword
```

```
autpassword -e -tAES -oKeyFile=./key.ky MyPassword
```

```
autpassword -e -tAES -oKeyFile=./key.ky -c./Config.cfg -sDefault -pPassword MyPassword
```

The password is returned, or written to the configuration file.

## Decrypt a Password

The following procedure describes how to decrypt a password.

### To decrypt a password

1. Open a command-line window and change directory to the SharePoint Remote Connector installation folder.
2. At the command line, type:

```
autpassword -d -tEncryptionType PasswordString
```

where:

Option	Description
<code>-tEncryptionType</code>	The type of encryption: <ul style="list-style-type: none"><li>• <b>Basic</b></li><li>• <b>AES - AES256</b></li></ul> For example: <b>-tAES</b>
<code>PasswordString</code>	The password to decrypt.

For example:

```
autpassword -d -tBASIC 9t3M3t7awt/J8A
```

```
autpassword -d -tAES PasswordString
```

The password is returned in plain text.

## Configure Client Authorization

You can configure SharePoint Remote Connector to authorize different operations for different connections.

Authorization roles define a set of operations for a set of users. You define the operations by using the `StandardRoles` configuration parameter, or by explicitly defining a list of allowed actions in the `Actions` and `ServiceActions` parameters. You define the authorized users by using a client IP address, SSL identities, and GSS principals, depending on your security and system configuration.

For more information about the available parameters, see the *SharePoint Remote Connector Reference*.

**IMPORTANT:** To ensure that SharePoint Remote Connector allows only the options that you configure in `[AuthorizationRoles]`, make sure that you delete any deprecated `RoleClients` parameters from your configuration (where `Role` corresponds to a standard role name, for



example AdminClients).

### To configure authorization roles

1. Open your configuration file in a text editor.
2. Find the [AuthorizationRoles] section, or create one if it does not exist.
3. In the [AuthorizationRoles] section, list the user authorization roles that you want to create. For example:

```
[AuthorizationRoles]
0=AdminRole
1=UserRole
```

4. Create a section for each authorization role that you listed. The section name must match the name that you set in the [AuthorizationRoles] list. For example:

```
[AdminRole]
```

5. In the section for each role, define the operations that you want the role to be able to perform. You can set StandardRoles to a list of appropriate values, or specify an explicit list of allowed actions by using Actions, and ServiceActions. For example:

```
[AdminRole]
StandardRoles=Admin,ServiceControl,ServiceStatus
```

```
[UserRole]
Actions=GetVersion
ServiceActions=GetStatus
```

**NOTE:** The standard roles do not overlap. If you want a particular role to be able to perform all actions, you must include all the standard roles, or ensure that the clients, SSL identities, and so on, are assigned to all relevant roles.

6. In the section for each role, define the access permissions for the role, by setting Clients, SSLIdentities, and GSSPrincipals, as appropriate. If an incoming connection matches one of the allowed clients, principals, or SSL identities, the user has permission to perform the operations allowed by the role. For example:

```
[AdminRole]
StandardRoles=Admin,ServiceControl,ServiceStatus
Clients=localhost
SSLIdentities=admin.example.com
```

7. Save and close the configuration file.
8. Restart SharePoint Remote Connector for your changes to take effect.

**IMPORTANT:** If you do not provide any authorization roles for a standard role, SharePoint Remote Connector uses the default client authorization for the role (localhost for Admin and ServiceControl, all clients for Query and ServiceStatus). If you define authorization only by actions, Micro Focus recommends that you configure an authorization role that disallows all users

for all roles by default. For example:

```
[ForbidAllRoles]  
StandardRoles=*  
Clients=""
```

This configuration ensures that SharePoint Remote Connector uses only your action-based authorizations.

## Register with a Distributed Connector

To receive actions from a Distributed Connector, a connector must register with the Distributed Connector and join a *connector group*. A connector group is a group of similar connectors. The connectors in a group must be of the same type (for example, all HTTP Connectors), and must be able to access the same repository.

To configure a connector to register with a Distributed Connector, follow these steps. For more information about the Distributed Connector, refer to the *Distributed Connector Administration Guide*.

### To register with a Distributed Connector

1. Stop the connector.
2. Open the connector's configuration file in a text editor.
3. In the [DistributedConnector] section, set the following parameters:

RegisterConnector	(Required) To register with a Distributed Connector, set this parameter to <b>true</b> .
HostN	(Required) The host name or IP address of the Distributed Connector.
PortN	(Required) The ACI port of the Distributed Connector.
DataPortN	(Optional) The data port of the Distributed Connector.
ConnectorGroup	(Required) The name of the connector group to join. The value of this parameter is passed to the Distributed Connector.
ConnectorPriority	(Optional) The Distributed Connector can distribute actions to connectors based on a priority value. The lower the value assigned to ConnectorPriority, the higher the probability that an action is assigned to this connector, rather than other connectors in the same connector group.
SharedPath	(Optional) The location of a shared folder that is accessible to all of the connectors in the ConnectorGroup. This folder is used to store the connectors' datastore files, so that whichever connector in the

group receives an action, it can access the information required to complete it. If you set the `DataPortN` parameter, the datastore file is streamed directly to the Distributed Connector, and this parameter is ignored.

4. Save and close the configuration file.
5. Start the connector.

The connector registers with the Distributed Connector. When actions are sent to the Distributed Connector for the connector group that you configured, they are forwarded to this connector or to another connector in the group.

## Set Up Secure Communication

You can configure Secure Socket Layer (SSL) connections between the connector and other ACI servers.

### Configure Outgoing SSL Connections

To configure the connector to send data to other components (for example Connector Framework Server) over SSL, follow these steps.

#### To configure outgoing SSL connections

1. Open the SharePoint Remote Connector configuration file in a text editor.
2. Specify the name of a section in the configuration file where the SSL settings are provided:
  - To send data to an ingestion server over SSL, set the `IngestSSLConfig` parameter in the `[Ingestion]` section. To send data from a single fetch task to an ingestion server over SSL, set `IngestSSLConfig` in a `[TaskName]` section.
  - To send data to a Distributed Connector over SSL, set the `SSLConfig` parameter in the `[DistributedConnector]` section.
  - To send data to a View Server over SSL, set the `SSLConfig` parameter in the `[ViewServer]` section.

You can use the same settings for each connection. For example:

```
[Ingestion]  
IngestSSLConfig=SSLOptions
```

```
[DistributedConnector]  
SSLConfig=SSLOptions
```

3. Create a new section in the configuration file. The name of the section must match the name you specified in the `IngestSSLConfig` or `SSLConfig` parameter. Then specify the SSL settings to use.

<code>SSLMethod</code>	The SSL protocol to use.
<code>SSLCertificate</code>	(Optional) The SSL certificate to use (in PEM format).
<code>SSLPrivateKey</code>	(Optional) The private key for the SSL certificate (in PEM format).

For example:

```
[SSLOptions]
SSLMethod=TLSV1.3
SSLCertificate=host1.crt
SSLPrivateKey=host1.key
```

4. Save and close the configuration file.
5. Restart the connector.

#### **Related Topics**

- [Start and Stop the Connector, on page 39](#)

## **Configure Incoming SSL Connections**

To configure a connector to accept data sent to its ACI port over SSL, follow these steps.

#### **To configure an incoming SSL Connection**

1. Stop the connector.
2. Open the configuration file in a text editor.
3. In the `[Server]` section set the `SSLConfig` parameter to specify the name of a section in the configuration file for the SSL settings. For example:

```
[Server]
SSLConfig=SSLOptions
```

4. Create a new section in the configuration file (the name must match the name you used in the `SSLConfig` parameter). Then, use the SSL configuration parameters to specify the details for the connection. You must set the following parameters:

<code>SSLMethod</code>	The SSL protocol to use.
<code>SSLCertificate</code>	The SSL certificate to use (in PEM format).
<code>SSLPrivateKey</code>	The private key for the SSL certificate (in PEM format).

For example:

```
[SSLOptions]  
SSLMethod=TLSV1.3  
SSLCertificate=host1.crt  
SSLPrivateKey=host1.key
```

5. Save and close the configuration file.
6. Restart the connector.

### **Related Topics**

- [Start and Stop the Connector, on page 39](#)

## **Backup and Restore the Connector's State**

After configuring a connector, and while the connector is running, you can create a backup of the connector's state. In the event of a failure, you can restore the connector's state from the backup.

To create a backup, use the backupServer action. The backupServer action saves a ZIP file to a path that you specify. The backup includes:

- a copy of the actions folder, which stores information about actions that have been queued, are running, and have finished.
- a copy of the configuration file.
- a copy of the connector's datastore files, which contain information about the files, records, or other data that the connector has retrieved from a repository.

### **Backup a Connector's State**

#### **To create a backup of the connectors state**

- In the address bar of your Web browser, type the following action and press **ENTER**:

```
http://host:port/action=backupServer&path=path
```

where,

*host* The host name or IP address of the machine where the connector is running.

*port* The connector's ACI port.

*path* The folder where you want to save the backup.

For example:

```
http://localhost:1234/action=backupServer&path=./backups
```

## Restore a Connector's State

### To restore a connector's state

- In the address bar of your Web browser, type the following action and press **ENTER**:

`http://host:port/action=restoreServer&filename=filename`

where,

<i>host</i>	The host name or IP address of the machine where the connector is running.
<i>port</i>	The connector's ACI port.
<i>filename</i>	The path of the backup that you created.

For example:

`http://localhost:1234/action=restoreServer&filename=./backups/filename.zip`

## Validate the Configuration File

You can use the `ValidateConfig` service action to check for errors in the configuration file.

**NOTE:** For the `ValidateConfig` action to validate a configuration section, SharePoint Remote Connector must have previously read that configuration. In some cases, the configuration might be read when a task is run, rather than when the component starts up. In these cases, `ValidateConfig` reports any unread sections of the configuration file as unused.

### To validate the configuration file

- Send the following action to SharePoint Remote Connector:

`http://Host:ServicePort/action=ValidateConfig`

where:

<i>Host</i>	is the host name or IP address of the machine where SharePoint Remote Connector is installed.
<i>ServicePort</i>	is the service port, as specified in the [Service] section of the configuration file.

# Chapter 4: Start and Stop the Connector

This section describes how to start and stop the SharePoint Remote Connector.

- [Start the Connector](#) ..... 39
- [Verify that SharePoint Remote Connector is Running](#) ..... 39
- [Stop the Connector](#) ..... 40

**NOTE:** You must start and stop the Connector Framework Server separately from the SharePoint Remote Connector.

## Start the Connector

After you have installed and configured a connector, you are ready to run it. Start the connector using one of the following methods.

### To start the connector using Windows Services

1. Open the Windows Services dialog box.
2. Select the connector service, and click **Start**.
3. Close the Windows Services dialog box.

### To start the connector by running the executable

- In the connector installation directory, double-click the connector executable file.

## Verify that SharePoint Remote Connector is Running

After starting SharePoint Remote Connector, you can run the following actions to verify that SharePoint Remote Connector is running.

- [GetStatus](#)
- [GetLicenseInfo](#)

## GetStatus

You can use the `GetStatus` service action to verify the SharePoint Remote Connector is running. For example:

```
http://Host:ServicePort/action=GetStatus
```

**NOTE:** You can send the `GetStatus` action to the ACI port instead of the service port. The `GetStatus` ACI action returns information about the SharePoint Remote Connector setup.

## GetLicenseInfo

You can send a `GetLicenseInfo` action to SharePoint Remote Connector to return information about your license. This action checks whether your license is valid and returns the operations that your license includes.

Send the `GetLicenseInfo` action to the SharePoint Remote Connector ACI port. For example:

```
http://Host:ACIport/action=GetLicenseInfo
```

The following result indicates that your license is valid.

```
<autn:license>  
  <autn:validlicense>true</autn:validlicense>  
</autn:license>
```

As an alternative to submitting the `GetLicenseInfo` action, you can view information about your license, and about licensed and unlicensed actions, on the **License** tab in the Status section of IDOL Admin.

## Stop the Connector

You must stop the connector before making any changes to the configuration file.

### To stop the connector using Windows Services

1. Open the Windows Services dialog box.
2. Select the *ConnectorInstallName* service, and click **Stop**.
3. Close the Windows Services dialog box.

### To stop the connector by sending an action to the service port

- Type the following command in the address bar of your Web browser, and press ENTER:

```
http://host:ServicePort/action=stop
```



<i>host</i>	The IP address or host name of the machine where the connector is running.
<i>ServicePort</i>	The connector's service port (specified in the [Service] section of the connector's configuration file).

# Chapter 5: Send Actions to SharePoint Remote Connector

This section describes how to send actions to SharePoint Remote Connector.

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## Send Actions to SharePoint Remote Connector

SharePoint Remote Connector actions are HTTP requests, which you can send, for example, from your web browser. The general syntax of these actions is:

```
http://host:port/action=action&parameters
```

where:

- |                   |   |
|-------------------|---|
| <i>host</i>       | is the IP address or name of the machine where SharePoint Remote Connector is installed.  |
| <i>port</i>       | is the SharePoint Remote Connector ACI port. The ACI port is specified by the Port parameter in the [Server] section of the SharePoint Remote Connector configuration file. For more information about the Port parameter, see the <i>SharePoint Remote Connector Reference</i> . |
| <i>action</i>     | is the name of the action you want to run.  |
| <i>parameters</i> | are the required and optional parameters for the action.  |

**NOTE:** Separate individual parameters with an ampersand (&). Separate parameter names from values with an equals sign (=). You must percent-encode all parameter values.

For more information about actions, see the *SharePoint Remote Connector Reference*.

## Asynchronous Actions

When you send an asynchronous action to SharePoint Remote Connector, the connector adds the task to a queue and returns a token. SharePoint Remote Connector performs the task when a thread becomes available. You can use the token with the `QueueInfo` action to check the status of the action and retrieve the results of the action.

Most of the features provided by the connector are available through `action=fetch`, so when you use the `QueueInfo` action, query the `fetch` action queue, for example:

```
/action=QueueInfo&QueueName=Fetch&QueueAction=GetStatus
```

### Check the Status of an Asynchronous Action

To check the status of an asynchronous action, use the token that was returned by SharePoint Remote Connector with the `QueueInfo` action. For more information about the `QueueInfo` action, refer to the *SharePoint Remote Connector Reference*.

#### To check the status of an asynchronous action

- Send the `QueueInfo` action to SharePoint Remote Connector with the following parameters.

<code>QueueName</code>	The name of the action queue that you want to check.
<code>QueueAction</code>	The action to perform. Set this parameter to <b>GetStatus</b> .
<code>Token</code>	(Optional) The token that the asynchronous action returned. If you do not specify a token, SharePoint Remote Connector returns the status of every action in the queue.

For example:

```
/action=QueueInfo&QueueName=fetch&QueueAction=getstatus&Token=...
```

### Cancel an Asynchronous Action that is Queued

To cancel an asynchronous action that is waiting in a queue, use the following procedure.

#### To cancel an asynchronous action that is queued

- Send the `QueueInfo` action to SharePoint Remote Connector with the following parameters.

<code>QueueName</code>	The name of the action queue that contains the action to cancel.
<code>QueueAction</code>	The action to perform . Set this parameter to <b>Cancel1</b> .
<code>Token</code>	The token that the asynchronous action returned.

For example:

```
/action=QueueInfo&QueueName=fetch&QueueAction=Cancel&Token=...
```

## Stop an Asynchronous Action that is Running

You can stop an asynchronous action at any point.

### To stop an asynchronous action that is running

- Send the QueueInfo action to SharePoint Remote Connector with the following parameters.

QueueName	The name of the action queue that contains the action to stop.
QueueAction	The action to perform. Set this parameter to <b>Stop</b> .
Token	The token that the asynchronous action returned.

For example:

```
/action=QueueInfo&QueueName=fetch&QueueAction=Stop&Token=...
```

## Store Action Queues in an External Database

SharePoint Remote Connector provides asynchronous actions. Each asynchronous action has a queue to store requests until threads become available to process them. You can configure SharePoint Remote Connector to store these queues either in an internal database file, or in an external database hosted on a database server.

The default configuration stores queues in an internal database. Using this type of database does not require any additional configuration.

You might want to store the action queues in an external database so that several servers can share the same queues. In this configuration, sending a request to any of the servers adds the request to the shared queue. Whenever a server is ready to start processing a new request, it takes the next request from the shared queue, runs the action, and adds the results of the action back to the shared database so that they can be retrieved by any of the servers. You can therefore distribute requests between components without configuring a Distributed Action Handler (DAH).

**NOTE:** You cannot use multiple servers to process a single request. Each request is processed by one server.

**NOTE:** Although you can configure several connectors to share the same action queues, the connectors do not share fetch task data. If you share action queues between several connectors and distribute synchronize actions, the connector that processes a synchronize action cannot determine which items the other connectors have retrieved. This might result in some documents being ingested several times.

## Prerequisites

- Supported databases:
  - PostgreSQL 9.0 or later.
  - MySQL 5.0 or later.
- On each machine that hosts SharePoint Remote Connector, you must install an ODBC driver for your chosen database. On Linux you must also install the unixODBC driver manager and configure the name and path of the ODBC driver in the unixODBC `odbcinst.ini` configuration file.
- If you use PostgreSQL, you must set the PostgreSQL ODBC driver setting `MaxVarChar` to 0 (zero). If you use a DSN, you can configure this parameter when you create the DSN. Otherwise, you can set the `MaxVarcharSize` parameter in the connection string.

## Configure SharePoint Remote Connector

To configure SharePoint Remote Connector to use a shared action queue, follow these steps.

### To store action queues in an external database

1. Stop SharePoint Remote Connector, if it is running.
2. Open the SharePoint Remote Connector configuration file.
3. Find the relevant section in the configuration file:
  - To store queues for all asynchronous actions in the external database, find the `[Actions]` section.
  - To store the queue for a single asynchronous action in the external database, find the section that configures that action.
4. Set the following configuration parameters.

`AsyncStoreLibraryDirectory`      The path of the directory that contains the library to use to connect to the database. Specify either an absolute path, or a path relative to the server executable file.

`AsyncStoreLibraryName`            The name of the library to use to connect to the database. You can omit the file extension. The following libraries are available:

- `postgresAsyncStoreLibrary` - for connecting to a PostgreSQL database.
- `mysqlAsyncStoreLibrary` - for connecting to a MySQL database.

**ConnectionString** The connection string to use to connect to the database. The user that you specify must have permission to create tables in the database. For example:

```
ConnectionString=DSN=ActionStore
```

or

```
ConnectionString=Driver={PostgreSQL};  
Server=10.0.0.1; Port=9876;  
Database=SharedActions; Uid=user; Pwd=password;  
MaxVarcharSize=0;
```

If your connection string includes a password, Micro Focus recommends encrypting the value of the parameter before entering it into the configuration file. Encrypt the entire connection string. For information about how to encrypt parameter values, see [Encrypt Passwords, on page 29](#).

For example:

```
[Actions]  
AsyncStoreLibraryDirectory=acidlls  
AsyncStoreLibraryName=postgresAsyncStoreLibrary  
ConnectionString=DSN=ActionStore
```

5. You can use the same database to store action queues for more than one type of IDOL component (for example, a group of File System Connectors and a group of Media Servers). To use a database for more than one type of component, set the following parameter in the [Actions] section of the configuration file.

**DatastoreSharingGroupName** The group of components to share actions with. You can set this parameter to any string, but the value must be the same for each server in the group. For example, to configure several SharePoint Remote Connectors to share their action queues, set this parameter to the same value in every SharePoint Remote Connector configuration. Micro Focus recommends setting this parameter to the name of the component.

**CAUTION:** Do not configure different components (for example, two different types of connector) to share the same action queues. This will result in unexpected behavior.

For example:

```
[Actions]  
...  
DatastoreSharingGroupName=MediaServer
```

6. Save and close the configuration file.

When you start SharePoint Remote Connector it connects to the shared database.

## Store Action Queues in Memory

SharePoint Remote Connector provides asynchronous actions. Each asynchronous action has a queue to store requests until threads become available to process them. These queues are usually stored in a datastore file or in a database hosted on a database server, but in some cases you can increase performance by storing these queues in memory.

**NOTE:** Storing action queues in memory improves performance only when the server receives large numbers of actions that complete quickly. Before storing queues in memory, you should also consider the following:

- The queues (including queued actions and the results of finished actions) are lost if SharePoint Remote Connector stops unexpectedly, for example due to a power failure or the component being forcibly stopped. This could result in some requests being lost, and if the queues are restored to a previous state some actions could run more than once.
- Storing action queues in memory prevents multiple instances of a component being able to share the same queues.
- Storing action queues in memory increases memory use, so please ensure that the server has sufficient memory to complete actions and store the action queues.

If you stop SharePoint Remote Connector cleanly, SharePoint Remote Connector writes the action queues from memory to disk so that it can resume processing when it is next started.

To configure SharePoint Remote Connector to store asynchronous action queues in memory, follow these steps.

### To store action queues in memory

1. Stop SharePoint Remote Connector, if it is running.
2. Open the SharePoint Remote Connector configuration file and find the [Actions] section.
3. If you have set any of the following parameters, remove them:
  - AsyncStoreLibraryDirectory
  - AsyncStoreLibraryName
  - ConnectionString
  - UseStringentDatastore
4. Set the following configuration parameters.

UseInMemoryDatastore

A Boolean value that specifies whether to keep

	the queues for asynchronous actions in memory. Set this parameter to <b>TRUE</b> .
InMemoryDatastoreBackupIntervalMins	(Optional) The time interval (in minutes) at which the action queues are written to disk. Writing the queues to disk can reduce the number of queued actions that would be lost if SharePoint Remote Connector stops unexpectedly, but configuring a frequent backup will increase the load on the datastore and might reduce performance.

For example:

```
[Actions]  
UseInMemoryDatastore=TRUE  
InMemoryDatastoreBackupIntervalMins=30
```

5. Save and close the configuration file.

When you start SharePoint Remote Connector, it stores action queues in memory.

## Use XSL Templates to Transform Action Responses

You can transform the action responses returned by SharePoint Remote Connector using XSL templates. You must write your own XSL templates and save them with either an `.xsl` or `.tmp1` file extension.

After creating the templates, you must configure SharePoint Remote Connector to use them, and then apply them to the relevant actions.

### To enable XSL transformations

1. Ensure that the `autnxs1t` library is located in the same directory as your configuration file. If the library is not included in your installation, you can obtain it from Micro Focus Support.
2. Open the SharePoint Remote Connector configuration file in a text editor.
3. In the `[Server]` section, ensure that the `XSLTemplates` parameter is set to `true`.

**CAUTION:** If `XSLTemplates` is set to `true` and the `autnxs1t` library is not present in the same directory as the configuration file, the server will not start.

4. (Optional) In the `[Paths]` section, set the `TemplateDirectory` parameter to the path to the directory that contains your XSL templates. The default directory is `acitemplates`.



5. Save and close the configuration file.
6. Restart SharePoint Remote Connector for your changes to take effect.

### To apply a template to action output

- Add the following parameters to the action:

Template	The name of the template to use to transform the action output. Exclude the folder path and file extension.
ForceTemplateRefresh	(Optional) If you modified the template after the server started, set this parameter to <b>true</b> to force the ACI server to reload the template from disk rather than from the cache.

For example:

```
action=QueueInfo&QueueName=Fetch
      &QueueAction=GetStatus
      &Token=...
      &Template=myTemplate
```

In this example, SharePoint Remote Connector applies the XSL template `myTemplate` to the response from a `QueueInfo` action.

**NOTE:** If the action returns an error response, SharePoint Remote Connector does not apply the XSL template.

## Example XSL Templates

SharePoint Remote Connector includes the following sample XSL templates, in the `acitemplates` folder:

XSL Template	Description
FetchIdentifiers	Transforms the output from the <code>Identifiers</code> fetch action, to show what is in the repository.
FetchIdentifiersTreeview	Transforms the output from the <code>Identifiers</code> fetch action, to show what is in the repository. This template produces a tree or hierarchical view, instead of the flat view produced by the <code>FetchIdentifiers</code> template.
LuaDebug	Transforms the output from the <code>LuaDebug</code> action, to assist with debugging Lua scripts.

# Chapter 6: Use the Connector

This section describes how to retrieve data from SharePoint and insert information into the repository.

To retrieve data, run the `synchronize fetch` action. You can do this manually, or by creating a *fetch task* in the connector's configuration file. The connector runs fetch tasks automatically, based on a schedule that you define.

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## Retrieve Data from SharePoint

To automatically retrieve content from SharePoint, create a new fetch task by following these steps. The connector runs each fetch task automatically, based on the schedule that is defined in the configuration file.

### To create a new Fetch Task

1. Stop the connector.
2. Open the connector's configuration file in a text editor.
3. In the `[FetchTasks]` section of the configuration file, specify the number of fetch tasks using the `Number` parameter. If you are configuring the first fetch task, type `Number=1`. If one or more fetch tasks have already been configured, increase the value of the `Number` parameter by one (1). Below the `Number` parameter, specify the names of the fetch tasks, starting from zero (0). For example:

```
[FetchTasks]
Number=1
0=MyTask
```

**NOTE:** The fetch tasks that you configure are run in sequence. If you want to run tasks in parallel, set the `TaskThreads` parameter.

4. Below the `[FetchTasks]` section, create a new `TaskName` section. The name of the section must match the name of the new fetch task. For example:

```
[FetchTasks]
Number=1
0=MyTask
```

```
[MyTask]
```

5. In the new section, set the following parameters. These parameters are required to connect to the SharePoint repository.

<code>SharepointUrl</code>	The starting point for the synchronize action. You can specify either a web application URL or a site collection URL.
<code>SharepointUrlType</code>	The type of URL specified by <code>SharepointUrl</code> : <ul style="list-style-type: none"><li>• <b>WebApplication</b></li><li>• <b>SiteCollection</b></li></ul>
<code>Username</code>	The user name for authentication with the Sharepoint Web Services API and Client API. You can encrypt the user name before adding it to the configuration file.
<code>Password</code>	The password for authentication with the Sharepoint Web Services API and Client API. Micro Focus recommends encrypting the password. For information about how to do this, see <a href="#">Encrypt Passwords, on page 29</a> .
<code>Domain</code>	The domain of the user that is specified by the <code>Username</code> parameter. The domain can be encrypted.

6. (Optional) You can set additional configuration parameters to specify the information that you want to retrieve. For more information about the parameters that you can use, refer to the *SharePoint Remote Connector Reference*.
7. Save and close the configuration file.

### **Related Topics**

- [SharePoint Mapped Security, on page 78](#)

## Retrieve Data from SharePoint Online

To automatically retrieve content from SharePoint Online (part of Office 365), create a new fetch task by following these steps. The connector runs each fetch task automatically, based on the schedule that is defined in the configuration file.

### To create a new Fetch Task

1. Stop the connector.
2. Open the connector's configuration file in a text editor.
3. In the [FetchTasks] section of the configuration file, specify the number of fetch tasks using the `Number` parameter. If you are configuring the first fetch task, type `Number=1`. If one or more fetch tasks have already been configured, increase the value of the `Number` parameter by one (1). Below the `Number` parameter, specify the names of the fetch tasks, starting from zero (0). For example:

```
[FetchTasks]
Number=1
0=MyTask
```

**NOTE:** The fetch tasks that you configure are run in sequence. If you want to run tasks in parallel, set the `TaskThreads` parameter.

4. Below the [FetchTasks] section, create a new `TaskName` section. The name of the section must match the name of the new fetch task. For example:

```
[FetchTasks]
Number=1
0=MyTask
```

```
[MyTask]
```

5. In the new section, set the following parameters.

<code>SharepointOnline</code>	A Boolean that specifies whether you are retrieving data from a SharePoint Online shared server. To retrieve data from a SharePoint Online shared server, set this parameter to <code>true</code> . If you are retrieving data from a SharePoint Online dedicated server, set this parameter to <code>false</code> .
<code>SharepointUrlType</code>	The type of starting point from which to retrieve data: <ul style="list-style-type: none"><li>• <b>TenantAdmin</b> - retrieve all site collections from an instance of SharePoint Online.</li><li>• <b>SiteCollection</b> - retrieve a single site collection.</li></ul>

	<ul style="list-style-type: none"><li>• <b>PersonalSiteCollection</b> - retrieve a personal site collection.</li></ul>
SharepointUrl	The starting point from which to retrieve data: <ul style="list-style-type: none"><li>• If you set SharePointUrlType=TenantAdmin, specify the tenant admin URL.</li><li>• If you set SharepointUrlType=SiteCollection, specify the URL of the site collection.</li><li>• If you set SharepointUrlType=PersonalSiteCollection, specify the URL of the personal site collection.</li></ul>
SharepointAdminUrl	The URL of the admin site collection. If you want to retrieve user profiles from SharePoint Online, you must set this parameter.
SharepointMySiteUrl	The URL of the "MySites" site collection.
Username	The user name for authentication with SharePoint. You can encrypt the user name before adding it to the configuration file.
Password	The password for authentication with SharePoint. Micro Focus recommends encrypting the password. For information about how to do this, see <a href="#">Encrypt Passwords, on page 29</a> .

6. (Optional) You can set additional configuration parameters to specify the information that you want to retrieve. For more information about the parameters that you can use, refer to the *SharePoint Remote Connector Reference*.
7. Save and close the configuration file.

### Related Topics

- [SharePoint Mapped Security, on page 78](#)

## Use a Proxy Server to Access the Repository

The SharePoint Remote Connector might need to use a proxy server to access the repository. The connector does not use a proxy server by default but you can configure the proxy server to use by following these steps.

### To use a proxy server

1. Open the connector's configuration file.
2. Decide how to configure the proxy server.
  - To use the same proxy server for all tasks, find the [Connector] section of the configuration file. If you configure a proxy server in the [Connector] section, you must not set any proxy parameters for individual tasks.

- To configure a proxy server for a specific task, ensure that there are no proxy parameters set in the [Connector] section, and then find the relevant task section.
3. Configure the proxy server to use.
- To use the system proxy settings, as configured through Internet Explorer or the Windows Control Panel, set the parameter `UseSystemProxy=TRUE`.
  - To specify the proxy server manually, set the following configuration parameters:
- |               |  |
|---------------|--|
| ProxyHost     | The host name or IP address of the proxy server to use to access the repository. |
| ProxyPort     | The port of the proxy server to use to access the repository.                    |
| ProxyUsername | (Optional) The user name to use to authenticate with the proxy server.           |
| ProxyPassword | (Optional) The password to use to authenticate with the proxy server.            |
4. Save and close the configuration file.

## Resolve SIDs into User and Group Names

To generate the Access Control Lists (ACLs) that are necessary to support mapped security, the connector might need to resolve SIDs into user and group names.

- If your users and groups are managed in an on-premise Active Directory, the connector can resolve SIDs automatically. If the connector is running on a machine in an untrusted domain, set the parameter `ResolveGroupSystemName` so that the connector uses a different machine for resolving the SIDs.
- If you are using SharePoint Online with users and groups from Microsoft Azure Active Directory, the connector can resolve SIDs through the Microsoft Graph API. To use the Microsoft Graph API you must create an OAuth application to represent the connector, and run the OAuth configuration tool to obtain the OAuth tokens that the connector needs to authenticate with the API.

## Use the Graph API

To use the Microsoft Graph API, you must go to the Azure portal and register an application to represent the connector. Full instructions about how to create an application are available in the [Microsoft documentation](#).

The SharePoint Remote Connector has the following requirements:

- **Register an application > Redirect URI.** Configure the redirect URI to match the value that you use with the OAuth configuration tool (by default, `http://localhost:7878/oauth`). The "type" of the redirect URI should be "Web".

- **Client ID and Secret.** After you register the application, make a note of the Application (client) ID. Then, go to the **Certificates & secrets** page and generate a client secret. You will need these to configure OAuth authentication.
- **API Permissions.** The connector requires the following delegated permissions:
  - `Directory.Read.All`
  - `offline_access`

### To resolve SIDs through the Graph API

1. Open the folder where you installed the connector.
2. Open the file `oauth_tool.cfg` in a text editor.
3. In the `[Default]` section, specify any SSL or proxy settings required to access the Graph API:

<code>SSLMethod</code>	The version of SSL/TLS to use.
<code>ProxyHost</code>	The host name or IP address of the proxy server to use.
<code>ProxyPort</code>	The port of the proxy server to use.

4. In the `[OAuthTool]` section, set the following parameters:

<code>AppKey</code>	The application key you obtained when you created the application to represent the connector.
<code>AppSecret</code>	The application secret you obtained when you created the application to represent the connector.

**NOTE:** If you are using a single-tenant Azure Active Directory you might need to specify your tenant ID in the `AuthorizeUrl` and `TokenUrl` parameters (replace the value "common").

5. Save and close the file.
6. Open a command-line window and run the following command:

```
oauth_tool.exe oauth_tool.cfg OAuthTool
```

Your default web browser opens to the Microsoft web site.

7. Authorize the application to access the API.

Microsoft provides the OAuth tokens, and the OAuth configuration tool creates a file named `oauth.cfg`. This contains the tokens that the connector requires to authenticate.

8. Include the OAuth tokens in each of your fetch tasks. For example, you can modify the connector configuration file as follows:

```
[MyTask1] < "oauth.cfg" [OAUTH]
```

For more information about including parameters from another file, see [Include an External Configuration File, on page 26](#). The OAuth tool also prints the parameters it has set to the command-line window so that you can set these directly in the connector's configuration file if you prefer.

9. To access the Graph API, set the following configuration parameters for each of your fetch tasks.

ProxyHost	The host name or IP address of the proxy server.
ProxyPort	The port of the proxy server.
SSLMethod	The version of SSL/TLS to use.

**TIP:** Connections to SharePoint use the proxy settings in the [Connector] section of the configuration file. However, connections to the Microsoft Graph API do not use those settings so you must configure proxy server information in the task section.

10. Save and close the configuration file.

## Connect to SharePoint with Federated Authentication

This section explains how to connect to a SharePoint server that uses federated authentication.

### Federated Authentication with SharePoint Online

When the connector is configured to retrieve data from SharePoint Online, it makes a request to Microsoft Online (<https://login.microsoftonline.com/GetUserRealm.srf>) to determine if the SharePoint Online instance uses federated authentication. If the SharePoint Online instance uses federated authentication, the response can contain up to two authentication endpoints that the connector can use to authenticate. These are at the following locations in the XML response:

- /RealmInfo/AuthURL - This endpoint is used by default. The connector uses `https://AuthURLHost/adfs/services/trust/2005/usernamemixed/` as the ADFS proxy to authenticate with SharePoint Online.
- /RealmInfo/STSAuthURL - To use this endpoint as the ADFS proxy to authenticate with SharePoint Online, set the parameter `SharePointOnlineFederatedAuthUseSTSur1` to true. Use this option when the default endpoint is not available.

A common indicator that you need to set the parameter `SharePointOnlineFederatedAuthUseSTSur1` is the following error appearing in the connector logs: "Sign in failed using corporate credentials: The remote server returned an error: (404) Not Found".



## Federated Authentication with SharePoint On-Premise

To retrieve information from an on-site SharePoint server with federated authentication, you must specify the details of the federation servers to use to authenticate with SharePoint:

- Use the Username and Password configuration parameters to specify the credentials to use to authenticate with the federation server.
- Set FederatedAuthStsUrl to the URL of the security token service (STS) endpoint of the federation server. Common examples include FederatedAuthStsUrl=https://login-mydomain.com/idp/sts.wst and FederatedAuthStsUrl=https://login-mydomain.com/adfs/services/trust/2005/usernamemixed/. Use an STS active client endpoint, because these are intended for clients that are services (where no user is present).
- Set FederatedAuthSharepointStsUrn to the URN of the SharePoint server to use in the Request Security Token (RST) message sent to the security token service (STS) endpoint. For example, FederatedAuthSharepointStsUrn=urn:sharepoint:myinstance.

In most environments, this is all you need to do. However, in some scenarios you might need to configure the WS-Federation passive protocol URL for the SharePoint server. The usual WS-Federation passive protocol URL can be constructed by appending `/_trust/` to the URL of the Web Application or Site Collection that the connector has been configured to process, and if this is the case then no further configuration is needed. If the WS-Federation passive protocol URL for the SharePoint server is not at this location, then use the configuration parameter `FederatedAuthSharepointTrustUrl` to specify the WS-Federation passive protocol URL, for example `FederatedAuthSharepointTrustUrl=http://sharepoint/_trust/`.

## Choose the Content to Index

This section explains how to configure the connector so that it retrieves the content that you want to index, and nothing else.

## Restrict the Content to Process

The content in SharePoint is organized in the following structure.

```
Web Application (on-premise only)
|- Site Collection
  |- Site
    |- Site
    |   |- ...
    |   |- Document Library
    |     |- File
    |       |- File version(s)
    |       |- Folder
    |       |- File
```

```
|           |- File version(s)
|- List
  |- List Item
    |- Attachment(s)
  |- Folder
    |- List Item
      |- Attachment(s)
```

There can be multiple site collections, and multiple sites within a site or site collection. There can be multiple lists and document libraries within a site, multiple folders and files within a document library, and so on.

**NOTE:** Instances of SharePoint Online have a single site collection at the root level, and no concept of Web Applications.

You can restrict the content to retrieve by setting the following configuration parameters:

- `SiteCollectionUrlCantHaveRegex` and `SiteCollectionUrlMustHaveRegex` restrict the site collections to process, when you are retrieving information from a Web Application (`SharePointUrlType=WebApplication`).
- `SiteUrlCantHaveRegex` and `SiteUrlMustHaveRegex` restrict the sites to process. If a site is excluded the connector does not index a document for the site and ignores all lists, list items, files, file versions, and attachments contained by the site.

**NOTE:** If a site is excluded, its child sites are still processed, unless they are also excluded by one of the regular expressions.

- `ListUrlCantHaveRegex` and `ListUrlMustHaveRegex` restrict the lists and document libraries to process. If a list or document library is excluded, the connector does not index a document for the list or document library and ignores all list items, files, file versions, and attachments contained in the list or document library.
- `ListItemIdCantHaveRegex` and `ListItemIdMustHaveRegex` restrict the list items or files to process. If a list item or file is excluded, the connector does not index a document for the list item or file, and ignores all file versions and attachments for that list item or file.
- `IndexAttachments` specifies whether to index attachments for list items that are processed.
- `IndexFileVersions` and `VersionIndexingMode` specify which file versions to index for files that have versioning enabled.
- `FileExtnCantHaveCSVs` and `FileExtnMustHaveCSVs` restrict the files and attachments to process, based on their file extension.
- `IndexSites`, `IndexLists`, and `IndexFolders` specify whether to index a metadata-only document for each container object (sites, lists, and folders respectively).

The connector performs best if you choose the objects to process at the highest possible level. Take for example the following structure:

<code>http://sharepoint/</code>	Site Collection
<code>http://sharepoint/site1/</code>	Site

<code>http://sharepoint/site1/List1</code>	List
<code>http://sharepoint/site1/List1/Item1</code>	List Item
<code>http://sharepoint/site1/List1/Item2</code>	List Item
<code>http://sharepoint/site1/List2</code>	List
<code>http://sharepoint/site1/List2/Item1</code>	List Item
<code>http://sharepoint/site1/List2/Item2</code>	List Item
<code>http://sharepoint/site2/</code>	Site
<code>http://sharepoint/site2/List1</code>	List
<code>http://sharepoint/site2/List1/Item1</code>	List Item
<code>http://sharepoint/site2/SubSite/</code>	Site
<code>http://sharepoint/site2/SubSite/List1</code>	List
<code>http://sharepoint/site2/SubSite/List1/Item1</code>	List Item

You could ignore all content from `site1` by configuring `ListUrlCantHaveRegex=http://sharepoint/site1/.*`, but the connector would have to process `site1`, and all of the lists on that site, just to determine that the lists should be ignored. A more efficient configuration is `SiteUrlCantHaveRegex=http://sharepoint/site1/`, because the connector can immediately determine that nothing from that site has to be processed.

Similarly, you could ignore content on `site2`, but still index content on `site2/subsite`, by configuring `ListUrlCantHaveRegex=http://sharepoint/site2/List.*`. However, the connector would have to process `site2` and all of the lists on that site, just to determine that the lists should be ignored. A more efficient configuration would contain `SiteUrlCantHaveRegex=http://sharepoint/site2/$`, so that the connector can immediately determine that nothing from `site2` has to be processed. The URL for `site2/subsite` does not match the regular expression `http://sharepoint/site2/$`, so content from `site2/subsite` is still processed.

## Index Content that does not appear in Search Results

In SharePoint, a user can choose whether to allow items from a list or document library to appear in search results. Users can also choose whether to allow publishing pages (a type of list item) to appear in search engine results, using Search Engine Optimization (SEO) settings. In both cases, by default, the connector ignores items that do not appear. You can choose to modify this behavior:

- To index a list or document library regardless of whether it appears in search results, set the configuration parameter `IgnoreNoCrawl` to `True`.
- To index publishing pages regardless of SEO settings, set the configuration parameter `IgnoreRobotsNoIndex` to `True`.

## Schedule Fetch Tasks

The connector automatically runs the fetch tasks that you have configured, based on the schedule in the configuration file. To modify the schedule, follow these steps.

### To schedule fetch tasks

1. Stop the connector.
2. Open the connector's configuration file in a text editor.
3. Find the [Connector] section.
4. The `EnableScheduledTasks` parameter specifies whether the connector should automatically run the fetch tasks that have been configured in the [FetchTasks] section. To run the tasks, set this parameter to `true`. For example:

```
[Connector]
EnableScheduledTasks=True
```

5. In the [Connector] section, set the following parameters:

<code>ScheduleStartTime</code>	The start time for the fetch task, the first time it runs after you start the connector. The connector runs subsequent synchronize cycles after the interval specified by <code>ScheduleRepeatSecs</code> .  Specify the start time in the format <code>H[H]:MM[:SS]</code> . To start running tasks as soon as the connector starts, do not set this parameter or use the value <code>now</code> .  Tasks scheduled to start at the same time run in the order that they are enumerated by the <code>N</code> parameter (in the [FetchTasks] section of the configuration file).
<code>ScheduleRepeatSecs</code>	The interval (in seconds) from the start of one scheduled synchronize cycle to the start of the next. If a previous synchronize cycle is still running when the interval elapses, the connector queues a maximum of one action.
<code>ScheduleCycles</code>	The number of times that each fetch task is run. To run the tasks continuously until the connector is stopped, set this parameter to <code>-1</code> . To run each task only one time, set this parameter to <code>1</code> .

For example:

```
[Connector]
EnableScheduledTasks=True
ScheduleStartTime=15:00:00
ScheduleRepeatSecs=3600
ScheduleCycles=-1
```

6. (Optional) To run a specific fetch task on a different schedule, you can override these parameters in a `TaskName` section of the configuration file. For example:

```
[Connector]
EnableScheduledTasks=TRUE
ScheduleStartTime=15:00:00
ScheduleRepeatSecs=3600
```

```
ScheduleCycles=-1  
  
...  
  
[FetchTasks]  
Number=2  
0=MyTask0  
1=MyTask1  
...  
  
[MyTask1]  
ScheduleStartTime=16:00:00  
ScheduleRepeatSecs=60  
ScheduleCycles=-1
```

In this example, MyTask0 follows the schedule defined in the [Connector] section, and MyTask1 follows the scheduled defined in the [MyTask1] *TaskName* section.

7. Save and close the configuration file. You can now start the connector.

#### **Related Topics**

- [Start and Stop the Connector, on page 39](#)

## **Synchronize from Identifiers**

The connector's synchronize action searches a repository for document updates and sends these updates for ingestion (for example, to CFS, for indexing into IDOL Server).

You can use the `identifiers` parameter to synchronize a specific set of documents, whether they have been updated or not, and ignore other files. For example:

```
/action=fetch&fetchaction=synchronize&identifiers=<identifiers>
```

(where `<identifiers>` is a comma-separated list of identifiers that specifies the documents to synchronize).

For example, if some documents fail the ingestion process, and are indexed into an IDOL Error Server, you can use the `identifiers` parameter with the `synchronize` action to retrieve those documents again. You can retrieve a list of identifiers for the failed documents by sending a query to the IDOL Error Server. For more information about IDOL Error Server, refer to the *IDOL Error Server Technical Note*. For more information about the `synchronize` action, refer to the *SharePoint Remote Connector Reference*.

## Insert Information into the SharePoint Repository

The connector's `insert fetch` action inserts information into a SharePoint repository. To use the `insert` action, you must construct some XML that specifies how and where to add each item, and the information to insert. You must add the XML to the action as the value of the `insertXML` action parameter. The exact structure of the XML depends on the type of item that you want to insert.

The XML contained in the `insertXml` parameter must be URL encoded before being used in the action command. For example:

```
http://host:port/action=Fetch&FetchAction=Insert
      &ConfigSection=MyTask
      &InsertXML=[URL encoded XML]
```

The connector can insert items into the repository by ID or by path. Inserting items by ID is faster. To find the GUID of a site or list, or the ID of a list item, look in the metadata of documents that have been ingested from those items.

For more information about using the `insert fetch` action, refer to the *SharePoint Remote Connector Reference*.

**NOTE:** SharePoint 2010 limits the size of files that you can upload to 3 MB. However, you can change this limit, for example by running some Powershell commands on the SharePoint Server:

```
$ws = [Microsoft.SharePoint.Administration.SPWebService]::ContentService
$ws.ClientRequestServiceSettings.MaxReceivedMessageSize = 104857600 #100MB
$ws.Update()
```

After running this script, restart IIS.

### Insert a Site

To insert a site, your `insertXml` must include the following properties:

TYPE	The type of item to insert. To insert a site, specify <b>SITE</b> .
TITLE	The title to use for the site.
URL	The parent relative URL of the site.

You must then specify either (`SITEID` and `SITECOLLECTIONURL`) or (`INSERTFROMPATH` and `SITEURL`):

INSERTFROMPATH	To insert a site by path, set this to <b>TRUE</b> .
----------------	---

SITECOLLECTIONURL	The absolute URL of the site collection into which you want to insert the site.
SITEID	The GUID of the parent site.
SITEURL	The absolute URL of the parent site.

The following properties are optional:

DESCRIPTION	A description of the site.
-------------	----------------------------

For example, the value of your insertXML action parameter might look like this:

```
<insertXML>
  <insert>
    <reference>TEST_SITE</reference>
    <property name="TYPE" value="SITE"/>
    <property name="TITLE" value="My New Site"/>
    <property name="URL" value="MyNewSite"/>
    <property name="SITECOLLECTIONURL" value="http://sharepoint/SiteCollection/" />
    <property name="SITEID" value="AF1F1E11526FFA45"/>
    <property name="DESCRIPTION" value="My Inserted Site"/>
  </insert>
</insertXML>
```

To insert a site by path, your XML might look like this:

```
<insertXML>
  <insert>
    <reference>TEST_SITE</reference>
    <property name="TYPE" value="SITE"/>
    <property name="TITLE" value="My New Site"/>
    <property name="URL" value="MyNewSite"/>
    <property name="SITEURL" value="http://sharepoint/SiteCollection/" />
    <property name="INSERTFROMPATH" value="TRUE"/>
    <property name="DESCRIPTION" value="My Inserted Site"/>
  </insert>
</insertXML>
```

## Insert a List

To insert a list, the insertXML must include the following properties.

TYPE	The type of item to insert. To insert a list, specify <b>LIST</b> .
TITLE	The title of the list.

You must then specify either (SITEID and SITECOLLECTIONURL) or (INSERTFROMPATH and SITEURL).

INSERTFROMPATH	To insert a list by path, set this property to <b>TRUE</b> .
----------------	--

SITECOLLECTIONURL	The absolute URL of the site collection to which you want to add the list.
SITEID	The GUID of the site to which you want to add the list.
SITEURL	The absolute URL of the site to which you want to add the list.

The following properties are optional:

BASETEMPLATE	The list template type, for example "GenericList" or "DocumentLibrary". For a list of acceptable types, refer to <a href="http://msdn.microsoft.com/en-us/library/microsoft.sharepoint.client.listtemplatetype">http://msdn.microsoft.com/en-us/library/microsoft.sharepoint.client.listtemplatetype</a>
--------------	--

You can optionally add metadata to the list. In the following field names, replace [Prefix] with the value of the ItemFieldNamePrefix parameter, as set in the configuration file.

[Prefix]FIELDNAME	The name of a column that you want to create.
[Prefix] [FieldName]_Title	The title of the column.
[Prefix] [FieldName]_ FieldTypeKind	The type of the column. For a list of acceptable types, refer to <a href="http://msdn.microsoft.com/en-us/library/microsoft.sharepoint.client.fieldtype.ASPX">http://msdn.microsoft.com/en-us/library/microsoft.sharepoint.client.fieldtype.ASPX</a>
[Prefix] [FieldName]_ Description	A description of the column.
[Prefix] [FieldName]_ Required	A Boolean that specifies whether the column requires a value.

For example, the value of your insertXML action parameter might look like this:

```
<insertXML>  
  <insert>  
    <reference>TEST_LIST</reference>  
    <property name="TYPE" value="LIST"/>  
    <property name="TITLE" value="My New List"/>  
    <property name="SITEID" value="E11526FFA45AF1F1"/>  
    <property name="SITECOLLECTIONURL" value="http://sharepoint/SiteCollection/">  
    <metadata name="MyPrefixFIELDNAME" value="Field1"/>  
    <metadata name="MyPrefixField1_Title" value="MyField"/>  
    <metadata name="MyPrefixField1_FieldTypeKind" value="Integer"/>  
    <metadata name="MyPrefixField1_Description" value="My Field"/>  
    <metadata name="MyPrefixField1_Required" value="True"/>  
  </insert>  
</insertXML>
```



To insert a list by path, your XML might look like this:

```
<insertXML>  
  <insert>  
    <reference>TEST_LIST</reference>  
    <property name="TYPE" value="LIST"/>  
    <property name="TITLE" value="My New List"/>  
    <property name="SITEURL" value="http://sharepoint/SiteCollection/Site/" />  
    <property name="INSERTFROMPATH" value="TRUE"/>  
  </insert>  
</insertXML>
```

## Insert a List Item

To insert a list item, the `insertXML` must include the following properties.

**TYPE**      The type of item to insert. To insert a list item, specify **LISTITEM**.

**PATH**      The path, including the list item name, of the list item relative to the root of the list.

You must then specify either (**LISTID**, **SITEID**, and **SITECOLLECTIONURL**) or (**INSERTFROMPATH**, **SITEURL**, and **LISTNAME**).

**INSERTFROMPATH**      To insert a list item by path, set this to **TRUE**.

**LISTID**              The GUID of the list to which you want to add the list item.

**LISTNAME**            The name of the list to which you want to add the list item.

**SITECOLLECTIONURL**    The absolute URL of the site collection to which you want to add the list item.

**SITEID**              The GUID of the site to which you want to add the list item.

**SITEURL**             The absolute URL of the site to which you want to add the list item.

The following properties are optional:

**FSObjType**      An integer that determines how the list item is represented in the file system. If the list item represents a file, specify **0**. If the list item represents a folder, specify **1**.

You can optionally add metadata to the list item.

**[Prefix][FieldName]**      Replace **[Prefix]** with the value of the `ItemFieldNamePrefix` parameter, as set in the configuration file. Replace **[FieldName]** with the name of the field that you want to add, and specify the value.

For example, the value of your insertXML action parameter might look like this:

```
<insertXML>
  <insert>
    <reference>TEST_LIST_ITEM</reference>
    <property name="TYPE" value="LISTITEM"/>
    <property name="PATH" value="folder/subfolder/item1"/>
    <property name="LISTID" value="26FFE115A45AF1F1"/>
    <property name="SITEID" value="E11526FFA45AF1F1"/>
    <property name="SITECOLLECTIONURL" value="http://sharepoint/SiteCollection/">
    <property name="FSObjType" value="1"/>
    <metadata name="MyPrefixMyIntegerField" value="123"/>
  </insert>
</insertXML>
```

To insert a list item by path, your XML might look like this:

```
<insertXML>
  <insert>
    <reference>TEST_LIST_ITEM </reference>
    <property name="TYPE" value="LISTITEM"/>
    <property name="PATH" value="folder/subfolder/item1"/>
    <property name="LISTNAME" value="MyList"/>
    <property name="SITEURL" value="http://sharepoint/SiteCollection/Site/">
    <property name="INSERTFROMPATH" value="TRUE"/>
    <property name="FSObjType" value="1"/>
    <metadata name="MyPrefixMyIntegerField" value="123"/>
  </insert>
</insertXML>
```

## Insert a File

To insert a file, the insertXml must include the following properties.

- TYPE        The type of item to insert. To insert a file, specify **FILE**.
- PATH        The path of the file, including the filename, relative to the root of the list.

You must then specify either (LISTID, SITEID, and SITECOLLECTIONURL) or (INSERTFROMPATH, SITEURL, and LISTNAME).

- |                   |  |
|-------------------|--|
| INSERTFROMPATH    | To insert a file by path, set this to <b>TRUE</b> .                        |
| LISTID            | The GUID of the list to which you want to add the file.                    |
| LISTNAME          | The name of the list to which you want to add the file.                    |
| SITECOLLECTIONURL | The absolute URL of the site collection to which you want to add the file. |
| SITEID            | The GUID of the site to which you want to add the file.                    |
| SITEURL           | The absolute URL of the site to which you want to add the file.            |

For example, the value of your insertXML action parameter might look like this:

```
<insertXML>
  <insert>
    <reference>TEST_FILE</reference>
    <property name="TYPE" value="FILE"/>
    <property name="PATH" value="folder/subfolder/somefile.file"/>
    <property name="LISTID" value="26FFE115A45AF1F1"/>
    <property name="SITEID" value="E11526FFA45AF1F1"/>
    <property name="SITECOLLECTIONURL" value="http://sharepoint/SiteCollection/">
    <file>
      <type>file</type>
      <content>e:\my_files\myfile.doc</content>
    </file>
  </insert>
</insertXML>
```

To insert a file by path, your XML might look like this:

```
<insertXML>
  <insert>
    <reference>TEST_FILE</reference>
    <property name="TYPE" value="FILE"/>
    <property name="PATH" value="folder/subfolder/somefile.file"/>
    <property name="LISTNAME" value="MyList"/>
    <property name="SITEURL" value="http://sharepoint/SiteCollection/Site/">
    <property name="INSERTFROMPATH" value="TRUE"/>
    <file>
      <type>file</type>
      <content>e:\my_files\myfile.doc</content>
    </file>
  </insert>
</insertXML>
```

## Insert an Attachment

**NOTE:** The connector can only insert attachments into a SharePoint 2013 repository.

To insert an attachment to a list item, the insertXML must include the following properties.

TYPE	The type of item to insert. To insert an attachment, specify <b>ATTACHMENT</b> .
FILENAME	The filename of the attachment.

You must then specify either (LISTITEMID, LISTID, SITEID, and SITECOLLECTIONURL) or (INSERTFROMPATH, SITEURL, LISTNAME, and PATH).

INSERTFROMPATH	To insert an attachment by path, set this to <b>TRUE</b> .
----------------	--

LISTID	The GUID of the list to which you want to add the attachment.
LISTITEMID	The integer ID of the list item to which you want to add the attachment.
LISTNAME	The name of the list to which you want to add the attachment.
PATH	The full path to the list item, including the list item name, relative to the root of the list.
SITECOLLECTIONURL	The absolute URL of the site collection to which you want to add the attachment.
SITEID	The GUID of the site to which you want to add the attachment.
SITEURL	The absolute URL of the site to which you want to add the attachment.

For example, the value of your insertXML action parameter might look like this:

```
<insertXML>
  <insert>
    <reference>TEST_ATTACHMENT</reference>
    <property name="TYPE" value="ATTACHMENT"/>
    <property name="FILENAME" value="myattachment.file"/>
    <property name="LISTITEMID" value="125"/>
    <property name="LISTID" value="26FFE115A45AF1F1"/>
    <property name="SITEID" value="E11526FFA45AF1F1"/>
    <property name="SITECOLLECTIONURL" value="http://sharepoint/SiteCollection/">
    <file>
      <type>file</type>
      <content>e:\my_files\myfile.doc</content>
    </file>
  </insert>
</insertXML>
```

To insert an attachment by path, your XML might look like this:

```
<insertXML>
  <insert>
    <reference>TEST_ATTACHMENT</reference>
    <property name="TYPE" value="ATTACHMENT"/>
    <property name="FILENAME" value="myattachment.file"/>
    <property name="PATH" value=" folder/subfolder/item1"/>
    <property name="LISTNAME" value="MyList"/>
    <property name="SITEURL" value="http://sharepoint/SiteCollection/Site/">
    <property name="INSERTFROMPATH" value="TRUE"/>
    <file>
      <type>content</type>
      <content>[The entire file base64 encoded]</content>
    </file>
  </insert>
</insertXML>
```

## Insert a Social Post

**NOTE:** Inserting a post in a social feed is supported only with Microsoft SharePoint 2013.

To insert a post in a social feed, the `insertXml` must include the following properties:

**TYPE**            The type of item to insert. To insert a post, specify **SOCIALPOST**.

The following properties specify where to insert the post:

**SOCIALTHREADID**    The ID of the thread to add the post to. If you set **SOCIALTHREADID** and not **SITEFEEDURL**, the post is added as a reply to the specified thread.

**SITEFEEDURL**        The URL of the feed to add the post to. If you set **SITEFEEDURL** and not **SOCIALTHREADID**, the post is created in a new thread in the specified site feed.

If you set neither **SOCIALTHREADID** or **SITEFEEDURL**, the post is created in a new thread in the authenticated user's feed (the user specified in the connector's configuration file).

The following metadata is required:

**TEXT**                            The content to include in the new post.

The following metadata is optional:

**LINK**                            The text (that you added to the **TEXT** field) to make into a link, followed by a comma, followed by the link URL. You can include any number of **LINK** metadata elements.

**ATTACHMENTURI**                The location (URI) of an attachment to include in the new post.

For example, the value of your `insertXML` action parameter might look like this:

```
<insertXML>
  <insert>
    <reference>[REF]</reference>
    <property name="TYPE" value="SOCIALPOST" />
    <property name="SOCIALTHREADID" value="[THREADID]"/>
    <property name="SITEFEEDURL"
value="http://SiteCollection.com/Site/newsfeed.aspx"/>
    <metadata name="TEXT" value="SomeContent"/>
    <metadata name="LINK" value="[TEXT],[URL]"/>
    <metadata name="ATTACHMENTURI" value="[URI]"/>
  </insert>
</insertXML>
```

## Insert a Stub into the SharePoint Repository

Some applications move or archive documents. In place of the original document they can leave a stub, which points to the new location. If the original document is requested, an application instead finds the stub. The stub contains the name of a connector group that can access the document in the new location, and the document's new identifier. The application can then send this information to a Distributed Connector, which queries a suitable connector to retrieve the document from its new location.

The stub fetch action works in a similar way to the insert action. To insert a stub, you must construct some XML that specifies how and where to add the stub. You must add the XML to the action as the value of the `stubXML` action parameter. The exact structure of the XML depends on the information required to insert items into the repository.

You can insert a stub into SharePoint as one of the following types:

- **FILE.** When inserting the stub into a document library, the document library must support the "Link to a Document" content type.
- **LISTITEM.** The list must support the "Link" content type.
- **ATTACHMENT.**

The properties that you must set for inserting the stub are the same as for inserting a document with the insert action. For example, to insert a stub as a list item, you could use the following XML:

```
<stubXML>
  <stub>
    <property name="TYPE" value="LISTITEM"/>
    <property name="INSERTFROMPATH" value="TRUE"/>
    <property name="SITEURL" value="http://sharepointhost/site/">
    <property name="LISTNAME" value="listname"/>
    <property name="PATH" value="/folder1/folder2/listitemname"/>
    <target>
      <uri>http://host/target</uri>
    </target>
  </stub>
</stubXML>
```

For information the properties you must set, see [Insert a File, on page 66](#), [Insert a List Item, on page 65](#), or [Insert an Attachment, on page 67](#). The `target` element contains information about the new location of the document. The URI could be the URI to a Distributed Connector.

The XML contained in the `stubXML` parameter must be URL encoded. For example:

```
http://host:port/action=Fetch&FetchAction=Stub
      &ConfigSection=MyTask
      &StubXML=[URL encoded XML]
```

For more information about using the stub fetch action, refer to the *SharePoint Remote Connector Reference*.

## Hold and Release Documents

You can use the SharePoint Remote Connector to place holds on list items in SharePoint.

When the connector places a hold on a document, the document is left where it is and cannot be edited or deleted. The connector does not support in-place holds, introduced in SharePoint 2013, which allow documents to be edited or deleted while the version that was held is preserved.

The connector can be used to place multiple holds on a document - for example when you are placing holds for different legal cases. An item cannot be edited or deleted until all of the holds placed on it are removed. The hold to which you want to add items is specified by the `HoldName` parameter in the connector's configuration file. You can override this parameter in the `hold` fetch action by using the `config` action parameter to supply a different configuration.

To place and release holds, the following properties must be present in the document identifiers used in the `hold` or `releasehold` actions:

<code>SITECOLLECTIONURL</code>	The URL of the site collection that contains the item.
<code>SITEID</code>	The GUID of the site that contains the item.
<code>LISTID</code>	The GUID of the list that contains the item.
<code>LISTITEMID</code>	The integer ID of the item in the list.

These properties are included in all identifiers returned by the connector.

### Place a Hold on a List Item

To place a hold, use the `Hold` fetch action. You must specify the identifiers of the documents to hold. You can use the `config` action parameter to specify configuration settings to use, such as the name of the hold to which you want to add the documents:

```
http://host:port/action=Fetch
    &FetchAction=Hold
    &Identifiers=Document_Identifiers
    &Config=...
```

For more information about this action, refer to the *SharePoint Remote Connector Reference*.

### Release Documents

To release documents, use the `ReleaseHold` fetch action. You must specify the identifiers of the documents to release:

```
http://host:port/action=Fetch
    &FetchAction=ReleaseHold
    &Identifiers=Document_Identifiers
    &Config=...
```

For more information about this action, refer to the *SharePoint Remote Connector Reference*.

## Update Metadata of Items in SharePoint

The connector's update fetch action updates the metadata of items in the SharePoint repository. You can update the following metadata:

- The values of metadata fields for list items (including files in document libraries).
- The Access Control Lists (ACLs) for sites, lists, and list items.

**NOTE:** If you want to update ACLs, you might need to set the configuration parameter `ResolveGroupSystemName` in the connector's configuration file. For more information about this parameter, refer to the *SharePoint Remote Connector Reference*.

To use the update action, you must construct some XML that specifies the identifiers of the items to update, and provides the new values for any metadata fields that you want to change.

You must add the XML to the action as the value of the `identifiersXML` action parameter. The XML must be URL-encoded before being used in the action command. For example:

```
http://host:port/action=Fetch&FetchAction=update  
&IdentifiersXML=URL-encoded XML
```

For more information about how to construct the XML, see [Construct XML to Update Metadata, below](#) and [Construct XML to Update Access Control Lists, on the next page](#)

### Construct XML to Update Metadata

To use the update fetch action, you must construct some XML that specifies the identifiers of the items to update, and provides the new values for any metadata fields that you want to change.

The field names specified in the XML should be the names or titles of the fields you want to set in SharePoint. Depending on your connector configuration (see the `ItemFieldNamePrefix` parameter), these might have a prefix in documents retrieved by the synchronize action. Field names passed to the update fetch action must not include this prefix.

The following XML would update the title, modified date, and creation date for an item with the specified identifier. In the identifier value attribute, replace "..." with the document identifier of the item you want to update. A document identifier can be found in the `AUTN_IDENTIFIER` field of an indexed document.

```
<identifiersXML>  
  <identifier value="...">  
    <metadata name="Created" value="2015-02-17T16:01Z"/>  
    <metadata name="Modified" value="2015-02-17T16:04Z"/>  
    <metadata name="Title" value="New Title"/>  
  </identifier>  
</identifiersXML>
```



You can update the metadata of several items by including more than one `identifier` element:

```
<identifiersXML>
  <identifier value="...">
    <metadata name="..." value="..."/>
  </identifier>
  <identifier value="...">
    <metadata name="..." value="..."/>
  </identifier>
</identifiersXML>
```

**TIP:** You can update the metadata of any field, but you must specify the value in a format that is accepted by SharePoint.

Unless you explicitly set the modified date, SharePoint automatically updates the date to the current time.

**NOTE:** Updating the created or modified date of an item in a versioned list or document library might result in a new version of the item being created.

## Construct XML to Update Access Control Lists

To update the Access Control Lists of items in SharePoint, you must construct some XML that specifies the identifiers of the items to update, and provides information about how to change the ACL.

```
<identifiersXML>
  <identifier value="...">
    <acl_update>
      ...
    </acl_update>
  </identifier>
</identifiersXML>
```

In the `identifier value` attribute, replace `"..."` with the document identifier of the item that you want to update. A document identifier can be found in the `AUTN_IDENTIFIER` field of an indexed document.

You can update the ACLs of several items by including more than one `identifier` element in your XML:

```
<identifiersXML>
  <identifier value="...">
    <acl_update>
      ...
    </acl_update>
  </identifier>
  <identifier value="...">
    <acl_update>
      ...
    </acl_update>
  </identifier>
</identifiersXML>
```

```
</identifier>
</identifiersXML>
```

The following table describes the XML elements that you can use in the `acl_update` element to specify how to change the ACL:

XML Element	Description	Permitted Occurrences
<code>&lt;break_inheritance/&gt;</code>	<p>Add this element to your XML to prevent permissions being inherited from the parent object in SharePoint.</p> <p>If specified, this element must be the first child of <code>acl_update</code>.</p>	0 or 1
<code>&lt;enable_inheritance revert_acl="true" /&gt;</code>	<p>Add this element to your XML to inherit ACL settings from the parent object in SharePoint.</p> <p>If specified, this element must be the first child of <code>acl_update</code>.</p> <p>The attribute <code>revert_acl</code> must be specified and must be <code>true</code>. SharePoint does not support both inherited and unique permissions on a single item. For example:</p> <pre>&lt;enable_inheritance revert_acl="true" /&gt;</pre>	0 or 1
<code>&lt;ace action="..."&gt;</code>	<p>Add or remove an entry from the ACL. The <code>action</code> attribute must be specified and accepts the value <code>add</code> or <code>remove</code>.</p> <p>The following child elements must all appear exactly once:</p> <ul style="list-style-type: none"> <li>• <code>principal</code> - the user or group whose permissions you want to modify in the ACL. You can specify a domain user name, an SID, a SharePoint group name, or a claim.</li> <li>• <code>principalType</code> - the type of principal specified by the <code>principal</code> element           <ul style="list-style-type: none"> <li>◦ <code>DomainUser</code> - a domain user, for example <code>DOMAIN\USER</code></li> <li>◦ <code>SID</code> - an SID, for example <code>S-1-1-0</code></li> <li>◦ <code>SharepointGroup</code> - a SharePoint group</li> <li>◦ <code>Claim</code> - a claim</li> </ul> </li> </ul>	0 or more

	<ul style="list-style-type: none"><li>• <code>level</code> - a comma-separated list of permissions to add or remove. You can specify any permissions that are defined on the SharePoint site. For a list of possible permissions go the page <a href="https://mySharePointSite/_layouts/role.aspx">https://mySharePointSite/_layouts/role.aspx</a>, where <i>mySharePointSite</i> is the URL of a SharePoint site.</li></ul>	
--	--	--

The following example demonstrates how to change the ACL for an item in SharePoint:

- grant read permission to MYDOMAIN\user1
- grant read and contribute permissions to MYDOMAIN\user2
- remove full control permission from MYDOMAIN\user3

```
<identifiersXML>  
  <identifier value="...">  
    <acl_update>  
      <break_inheritance/>  
      <ace action="add">  
        <principal>MYDOMAIN\user1</principal>  
        <principalType>DomainUser</principalType>  
        <level>Read</level>  
      </ace>  
      <ace action="add">  
        <principal>MYDOMAIN\user2</principal>  
        <principalType>DomainUser</principalType>  
        <level>Read, Contribute</level>  
      </ace>  
      <ace action="remove">  
        <principal>MYDOMAIN\user3</principal>  
        <principalType>DomainUser</principalType>  
        <level>Full Control</level>  
      </ace>  
    </acl_update>  
  </identifier>  
</identifiersXML>
```

The following example demonstrates how to change the ACL for an item, so that ACL entries are inherited from the parent object in SharePoint and all non-inherited entries are removed:

```
<identifiersXML>  
  <identifier value="...">  
    <acl_update>  
      <enable_inheritance revert_acl="true"/>  
    </acl_update>  
  </identifier>  
</identifiersXML>
```

## Reset the Connector

When the connector runs the `synchronize` action, it updates a datastore file that stores information about the data retrieved from the repository. The next time the connector runs the `synchronize` action, it retrieves only data that is new or has been modified. The connector can also determine whether files or records have been deleted, so that related documents can be removed from the IDOL index.

When you are configuring the connector and you make a change to the configuration, you might want to purge all information from the datastore so that the connector retrieves all of your data again.

### To purge the datastore for a fetch task

- To purge the datastore for a fetch task, use the `PurgeDatastore` action. Specify the name of the task as the value of the `section` parameter, for example:

```
/action=PurgeDatastore&section=MyTask
```

In some cases you might want to delete all queued actions.

### To delete the actions queue

1. Stop the connector.
2. Delete the `actions` folder. This ensures that information about incomplete and queued actions is deleted.
3. Restart the connector.

## Troubleshoot the Connector

This section describes how to troubleshoot common problems that might occur when you set up the SharePoint Remote Connector.

### ***The synchronize task fails with the error "Access has been blocked by Conditional Access policies"***

An administrator might have configured a conditional access policy that blocks legacy authentication. The SharePoint Remote Connector does not support connecting to the SharePoint API using OAuth. If an administrator has blocked legacy authentication, Micro Focus recommends that you use the SharePoint OData Connector instead.

### **Error: HTTP414 Request URI too long**

This error can occur when the Internet Information Services (IIS) web server refuses to accept long URLs. To resolve this issue, update the `web.config` configuration file for the SharePoint site in IIS. For example:

```
<configuration>
  ...
  <system.web>
    ...
    <httpRuntime ... maxUrlLength="1024" ... />
    ...
  </system.web>
  ...
</configuration>
```

### **Timeout Error when Synchronizing User Profiles**

When you use the connector to synchronize user profiles, you might see exceptions such as:

```
System.TimeoutException: The HTTP request to 'http://[sharepoint/resource]' has exceeded the allotted timeout of 00:00:20. The time allotted to this operation may have been a portion of a longer timeout.
```

You can prevent this error by increasing the timeout on the SharePoint system. To do this, alter the relevant fields in `web.config`. For example, to increase the timeout to one minute, modify the fields as follows:

```
<binding name="ProfileServiceHttpsBinding"
  receiveTimeout="00:01:00"
  sendTimeout="00:01:00"
  openTimeout="00:01:00"
  closeTimeout="00:01:00">

<binding name="ProfileServiceHttpBinding"
  receiveTimeout="00:01:00"
  sendTimeout="00:01:00"
  openTimeout="00:01:00"
  closeTimeout="00:01:00">

<binding name="ProfileDBCACHEServiceHttpsBinding"
  receiveTimeout="00:01:00"
  sendTimeout="00:01:00"
  openTimeout="00:01:00"
  closeTimeout="00:01:00">

<binding name="ProfileDBCACHEServiceHttpBinding"
  receiveTimeout="00:01:00"
  sendTimeout="00:01:00"
  openTimeout="00:01:00"
  closeTimeout="00:01:00">
```

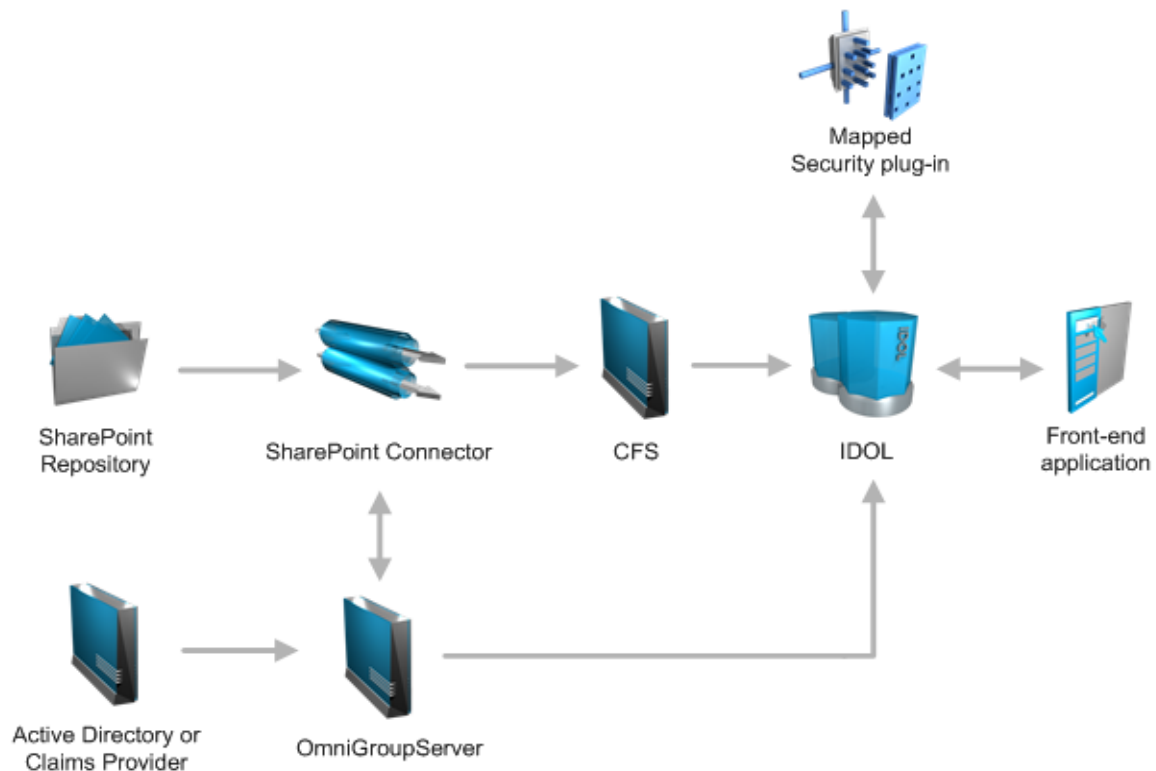
# Chapter 7: SharePoint Mapped Security

This section describes how to set up mapped security for information that is extracted from a SharePoint repository.

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- [Set up SharePoint Mapped Security](#) ..... 79
- [Mapped Security with SharePoint and SharePoint Online](#) ..... 80
- [Retrieve and Index Access Control Lists](#) ..... 81
- [Retrieve Security Group Information using OmniGroupServer](#) ..... 82

## Introduction

The SharePoint mapped security architecture includes the following components:



Items in the SharePoint repository have an Access Control List (ACL) that lists the users and groups who are permitted, and are not permitted, to view the item. IDOL needs the ACL to determine whether a user can view a document that is returned as a result to a query. When the SharePoint

Connector retrieves information from the repository, it extracts the Access Control List (ACL) for the item and writes it to a document field. Each time the connector synchronizes with the repository, it extracts updated ACLs.

On-premise SharePoint instances are typically linked with Active Directory, and administrators can assign permissions to Active Directory users, Active Directory groups, or groups that have been defined within SharePoint site collections (SharePoint groups). For example, a user might have permission to view a document in SharePoint because they are a member of an NT domain group.

In SharePoint Online permissions can be assigned to users and groups. These users and groups could be managed in SharePoint Online, or in an on-premise Active Directory.

In either SharePoint on-premise or SharePoint Online, claims-based authentication can be used, meaning that users and groups could be managed from a claims provider other than Active Directory.

Therefore IDOL must also consider the groups that a user belongs to. A user might not be permitted to view a document, but they could be a member of a group that has permission. This means that IDOL also requires user and group information.

OmniGroupServer can retrieve users and groups from Active Directory or a claims provider, but it must request SharePoint groups through the SharePoint Connector. OmniGroupServer must be configured to extract, combine, and store the group information from both sources.

When a user logs on to a front-end application, the application requests the user's security information and group memberships from IDOL server. IDOL returns a token containing the information. The front-end application includes this token in all queries it sends to IDOL.

After a user submits a query, IDOL sends the result documents and the user's security token to the Mapped Security plug-in. The Mapped Security plug-in compares the user's security information and group memberships to each document's ACL. The plug-in determines which documents the user is permitted to view and returns the results. IDOL server then sends only the documents that the user is permitted to view to the front-end application.

## Set up SharePoint Mapped Security

To use mapped security to protect information that was extracted from a SharePoint repository, set up the following components:

- IDOL Server. You must set up the IDOL Content component to identify the security type associated with each document. You must also configure the IDOL Community component, so that IDOL sends user and group information to the front-end application when a user logs on. For information about how to set up IDOL Server, refer to the *IDOL Document Security Administration Guide*.
- SharePoint Remote Connector. You must set up the SharePoint Remote Connector to include security information (Access Control Lists) in the documents that are indexed into IDOL server. You must also add a field to each document that identifies the security type. For information about how to do this, see [Retrieve and Index Access Control Lists, on page 81](#).
- OmniGroupServer. You must set up OmniGroupServer to retrieve, and then combine, group information from SharePoint and either Active Directory or a claims provider. This results in three repositories in OmniGroupServer, but only the repository that contains the combined

information should be queried by IDOL Community to populate user security info strings. OmniGroupServer retrieves SharePoint groups by sending the SynchronizeGroups action to the SharePoint connector. OmniGroupServer extracts NT security information directly from Active Directory. For information about how to configure OmniGroupServer, see [Retrieve Security Group Information using OmniGroupServer, on page 82](#).

- A front-end application for querying IDOL Server.

## Mapped Security with SharePoint and SharePoint Online

The SharePoint Remote Connector can retrieve information from SharePoint on-premise servers and SharePoint Online. This section explains how you might configure Mapped Security if you retrieve information from both sources.

When you retrieve documents from both sources the configuration can be more complex because the users and groups that the connector adds to ACLs can be in different formats. Typically, ACLs in documents retrieved from SharePoint have users and groups in NT-style (such as DOMAIN\USER or DOMAIN\GROUP) formats. In ACLs in documents retrieved from SharePoint Online, it can be more convenient to identify users and groups by email address.

A single IDOL user could therefore be identified in some ACLs by an NT-style user or group name or by an e-mail address. However, OmniGroupServer and the IDOL Community component can only associate one user name with each security type. As a result, Micro Focus recommends configuring separate security types for SharePoint on-premise and SharePoint Online. In general, all of the documents that belong to a specific security type should have ACLs that are formatted in a consistent way.

Having separate security types for SharePoint on-premise and SharePoint Online will affect the configuration of several components including the SharePoint Remote Connector, OmniGroupServer, IDOL Community, and IDOL Content.

### Connector Configuration

When you configure the connector, configure the fetch tasks that retrieve information from SharePoint and SharePoint Online to add a different security type to documents. For example:

```
[SharePointOnPremise]
...
MappedSecurity=TRUE
UseEmailAsGroupName=FALSE
IngestActions=META:SecurityType=SharePoint

[SharePointOnline]
...
MappedSecurity=TRUE
UseEmailAsGroupName=TRUE
IngestActions=META:SecurityType=SharePointOnline
```



### OmniGroupServer Configuration

When you configure OmniGroupServer, define separate repositories for SharePoint on-premise users and groups, and SharePoint Online users and groups. For example, you might configure:

- A repository that combines all of the users and groups for SharePoint on-premise. The user and group names in this repository could be in NT-style format (such as DOMAIN\USER or DOMAIN\GROUP). This repository might combine users and groups from:
  - A repository that contains users and groups extracted from Active Directory (through LDAP) or from or an alternate claims provider.
  - A repository that contains SharePoint groups extracted from SharePoint on-premise through the SharePoint Remote Connector.
- A repository that combines all of the users and groups for SharePoint Online. The reason for using a separate repository for SharePoint Online users and groups is because user and group names could be in a different format (such as e-mail addresses) to the user and group names extracted from SharePoint on-premise. This repository might combine users and groups from:
  - A repository that contains users and groups extracted from Active Directory (through LDAP) or from an alternate claims provider. So that OmniGroupServer can extract e-mail addresses rather than user names from Active Directory, you could set the parameters **KeyUserName=mail** and **KeyGroupName=mail**.
  - A repository that contains users and groups extracted from SharePoint Online through the SharePoint Remote Connector. You might configure the fetch task used by the Synchronize and SynchronizeGroups actions to return ACLs that contain e-mail addresses rather than group names. Do this by setting the configuration parameter **UseEmailAsGroupName=TRUE** in the fetch task configuration.

Only the repositories that contain the combined information should be queried by IDOL Community.

For information about how to configure these repositories, see [Retrieve Security Group Information using OmniGroupServer, on the next page](#).

### IDOL Server Configuration

For more information about configuring security types in the IDOL Content and IDOL Community components, refer to the *IDOL Document Security Administration Guide*.

## Retrieve and Index Access Control Lists

To configure the connector to retrieve and index Access Control Lists (ACLs), follow these steps.

### To retrieve and index Access Control Lists

1. If the connector is running, stop the connector.
2. Open the connector's configuration file.

3. Find the [*TaskName*] section in which you configured a fetch task to retrieve information from SharePoint.
4. Set the following parameters:

**MappedSecurity** Set **MappedSecurity** to **true** so that the connector extracts Access Control Lists (ACLs) and adds these to documents.

**IngestActions** Set this parameter to add a document field to each document that identifies the security type.

**NOTE:** The field name and value that you specify must match the name and value you used to identify SharePoint security in your IDOL Server configuration file.

**IncludeProviderNameInACLs** (Optional) This parameter specifies whether to include the name of the membership or role provider, from which a user or group originates, in the ACL. If your SharePoint repository is configured to use claims-based authentication with multiple claims providers, set this parameter to **true**.

**UseEmailAsGroupName** (Optional) This parameter specifies whether to add the e-mail address of a group to a document ACL, instead of the group name. If you are retrieving documents from SharePoint Online, set this parameter to **true**.

```
[SharePointOnPremise]
...
MappedSecurity=TRUE
UseEmailAsGroupName=FALSE
IngestActions=META:SecurityType=SharePoint

[SharePointOnline]
...
MappedSecurity=TRUE
UseEmailAsGroupName=TRUE
IngestActions=META:SecurityType=SharePointOnline
```

5. Save and close the configuration file.

## Retrieve Security Group Information using OmniGroupServer

To ensure that users are allowed to view documents that you have retrieved from SharePoint and indexed into IDOL Server, you must:

- retrieve the security group information from the SharePoint repository.
- retrieve the security group information from Active Directory or a claims provider (depending on how your SharePoint installation is configured).
- combine the security groups into a single repository in OmniGroupServer.

Micro Focus recommends that you schedule all of these tasks using OmniGroupServer. When the tasks are scheduled through OmniGroupServer, no changes need to be made to the connector's configuration file. You can also schedule the tasks to occur in the correct order (the combine operation must occur after the group information has been retrieved).

## Configure the Connector

The connector can synchronize security groups from SharePoint using the same credentials that are required for a standard fetch task. If you have already configured a fetch task, or specified the necessary parameters in the [FetchTasks] or [Default] section of the configuration file, no additional configuration is required.

For example, set the following parameters in your connector configuration file:

```
[SharePointOnPremise]
SharepointUrlType=SiteCollection
SharepointUrl=http://sharepoint.domain.com/sites/site/
Username=user
Password=*****
Domain=domain
MappedSecurity=TRUE
UseEmailAsGroupName=FALSE

[SharePointOnline]
SharepointOnline=TRUE
SharepointUrlType=SiteCollection
SharepointUrl=https://mysharepoint-sites.sharepoint.com
SharepointAdminUrl=https://mysharepoint-admin.sharepoint.com
SharepointMySiteUrl=https://mysharepoint-my.sharepoint.com
Username=user
Password=*****
MappedSecurity=TRUE
UseEmailAsGroupName=TRUE
```

## Configure OmniGroupServer (Active Directory Authentication)

To retrieve and combine the security groups from SharePoint and Active Directory, create the following tasks in the OmniGroupServer configuration file.

- A task to retrieve the security groups from the SharePoint repository. This task sends the SynchronizeGroups fetch action to the SharePoint connector, according to the schedule that

you configure.

- A task to retrieve the security groups from Active Directory.
- A task to combine the information into a single repository in OmniGroupServer. The combine operation must run after the security information has been retrieved.

### To retrieve and combine security groups

1. Open the OmniGroupServer configuration file.
2. In the [Repositories] section, create three repositories, one for the SharePoint groups, one for the Active Directory groups retrieved through LDAP, and another to combine the information. For example:

```
[Repositories]
GroupServerDefaultRepositories=Combine
Number=3
0=SharePointOnline
1=LDAP
2=Combine
```

3. In the section that you created to retrieve the SharePoint groups, create a task to extract the information from SharePoint. You can use the following configuration parameters (for a complete list of configuration parameters, refer to the *OmniGroupServer Reference*):

GroupServerJobType	The type of task that OmniGroupServer must run. To retrieve SharePoint groups, set this parameter to <b>Connector</b> . This instructs OmniGroupServer to send the SynchronizeGroups fetch action to the connector.
ConnectorHost	The host name or IP address of the machine that hosts the SharePoint connector.
ConnectorPort	The ACI port of the connector.
ConnectorTask	The name of a fetch task in the connector's configuration file that contains the information and credentials required to connect to the SharePoint repository.

For example:

```
[SharepointOnline]
GroupServerJobType=Connector
ConnectorHost=localhost
ConnectorPort=7024
ConnectorTask=SharePointOnline
```

4. In the section that you created to retrieve the Active Directory groups, configure a task to extract the information from the directory using LDAP. You can use the following configuration parameters (for a complete list of configuration parameters, refer to the *OmniGroupServer Reference*).

GroupServerLibrary	The full path (including the file name) to the library file that allows the group server to access the repository. Use the LDAP group server library.
LDAPServer	The host name or IP address of the machine that hosts the LDAP directory.
LDAPPort	The port to use to access the LDAP directory.
LDAPBase	The distinguished name of the search base.
LDAPType	The type of LDAP server (for example, Microsoft Active Directory).
LDAPSecurityType	The type of security to use when communicating with the LDAP server (for example, SSL or TLS).
LDAPBindMethod	The type of authentication to use to access the LDAP directory. To log on as the same user that is running OmniGroupServer, set this parameter to NEGOTIATE.
KeyUserName	(Optional) The name of the attribute from which to extract the user name. If you are retrieving documents from SharePoint Online and users from a local Active Directory, set this parameter so that OmniGroupServer extracts an e-mail address rather than a user name.
KeyGroupName	(Optional) The name of the attribute from which to extract the group name. If you are retrieving documents from SharePoint Online and groups from a local Active Directory, set this parameter so that OmniGroupServer extracts an e-mail address rather than a group name.

For example:

```
[LDAP]
GroupServerLibrary=ogs_ldap.dll
LDAPServer=myLDAPserver
LDAPPort=636
LDAPBase=DC=DOMAIN,DC=COM
LDAPType=MAD
LDAPSecurityType=SSL
LDAPBindMethod=NEGOTIATE
KeyUserName=mail
KeyGroupName=mail
```

5. In the section that you created for combining the security groups, configure a task to combine the group information. You can use the following configuration parameters (for a complete list of configuration parameters, refer to the *OmniGroupServer Reference*):

GroupServerJobType	The type of task that OmniGroupServer must run. Set this parameter to <b>Combine</b> .
--------------------	--

GroupServerSections	The names of the repositories in the configuration file that you want to merge.
GroupServerStartDelaySecs	The number of seconds to wait before starting the task.  It is important to set this parameter so that the combine operation does not start until the security groups have been retrieved from the SharePoint repository and Active directory. This ensures that the combine operation uses the latest information.  The delay that you specify only has to ensure that the other jobs start first.

For example:

```
[Combine]
GroupServerJobType=Combine
GroupServerSections=SharepointOnline,LDAP
GroupServerStartDelaySecs=10
```

6. (Optional) You can set further parameters to define the schedule for the tasks. To run all of the tasks on the same schedule, set these parameters in the [Default] section. To run a task on a different schedule, set these parameters in the task section.

GroupServerStartTime	The time when a task starts.
GroupServerRepeatSecs	The number of seconds that should elapse before the Group Server repeats a task.

For example:

```
[Default]
GroupServerStartTime=12:00
GroupServerRepeatSecs=3600
```

7. Save and close the OmniGroupServer configuration file.

## Configure OmniGroupServer (Claims-Based Authentication)

To retrieve and combine the security groups from SharePoint and a claims provider other than Active Directory, create the following tasks in the OmniGroupServer configuration file.

- A task to retrieve the security groups from the SharePoint repository. This task sends the SynchronizeGroups fetch action to the SharePoint connector, according to the schedule that you configure.
- A task to retrieve the security groups from the claims provider.
- A task to combine the information into a single repository in OmniGroupServer. The combine operation must run after the security information has been retrieved.

### To retrieve and combine security groups

1. Open the OmniGroupServer configuration file.
2. In the [Repositories] section, create three repositories - one for the SharePoint groups, one for groups retrieved from the claims provider, and another to combine the information. For example:

```
[Repositories]
GroupServerDefaultRepositories=Combine
Number=3
0=SharePointOnPremise
1=Claims
2=Combine
```

3. In the section that you created to retrieve the SharePoint groups, create a task to extract the information from SharePoint. You can use the following configuration parameters (for a complete list of configuration parameters, refer to the *OmniGroupServer Reference*):

GroupServerJobType	The type of task that OmniGroupServer must run. To retrieve SharePoint groups, set this parameter to <b>Connector</b> . This instructs OmniGroupServer to send the SynchronizeGroups fetch action to the connector.
ConnectorHost	The host name or IP address of the machine that hosts the SharePoint connector.
ConnectorPort	The ACI port of the connector.
ConnectorTask	The name of a fetch task in the connector's configuration file that contains the information and credentials required to connect to the SharePoint repository.

For example:

```
[SharepointOnPremise]
GroupServerJobType=Connector
ConnectorHost=localhost
ConnectorPort=7024
ConnectorTask=SharePointOnPremise
```

4. In the section that you created to retrieve the users and groups from the claims provider, configure a task to extract the information. The following example shows how you might extract information from an ASP.NET claims provider using ODBC. For a complete list of configuration parameters that you can use, refer to the *OmniGroupServer Reference*.

```
[Claims]
GroupServerLibrary=ogs_dbodbc
ConnectionString=DSN=SP2013FBA;UID=user;PWD=password;Database=DatabaseName
ExecuteSection0=Database_GetUsers
ExecuteSection1=Database_GetGroups
ExecuteSection2=Database_GetGroupMembers
```

```
GroupServerOpApplyTo0=GROUP  
GroupServerOp0=PREPEND  
GroupServerOpParam0=SQL_ROLE_PROVIDER:
```

```
GroupServerOpApplyTo1=USER  
GroupServerOp1=PREPEND  
GroupServerOpParam1=SQL_MEMBERSHIP_PROVIDER:
```

```
[Database_GetUsers]  
SQLStatement=SELECT DISTINCT UserName FROM dbo.aspnet_Users  
AddType=USER  
UserColumn=UserName
```

```
[Database_GetGroups]  
SQLStatement=SELECT DISTINCT RoleName FROM dbo.aspnet_Roles  
AddType=GROUP  
GroupColumn=RoleName
```

```
[Database_GetGroupMembers]  
SQLStatement=SELECT U.UserName,R.RoleName FROM FBA_USER_DB.dbo.aspnet_Users U  
    JOIN FBA_USER_DB.dbo.aspnet_UsersInRoles UIR ON U.UserId = UIR.UserId  
    JOIN FBA_USER_DB.dbo.aspnet_Roles R ON R.RoleId = UIR.RoleId  
AddType=USERGROUP  
UserColumn=UserName  
GroupColumn=RoleName
```

**NOTE:** The value of the SQLStatement parameter must be on one line.

5. In the section that you created for combining the security groups, configure a task to combine the group information. You can use the following configuration parameters (for a complete list of configuration parameters, refer to the *OmniGroupServer Reference*):

GroupServerJobType	The type of task that OmniGroupServer must run. Set this parameter to <b>Combine</b> .
GroupServerSections	The names of the repositories in the configuration file that you want to merge.
GroupServerStartDelaySecs	The number of seconds to wait before starting the task.  It is important to set this parameter so that the combine operation does not start until the security groups have been retrieved. This ensures that the combine operation uses the latest information.  The delay that you specify only has to ensure that the other jobs start first.

For example:



```
[Combine]
GroupServerJobType=Combine
GroupServerSections=SharepointOnPremise,Claims
GroupServerStartDelaySecs=10
```

6. (Optional) You can set further parameters to define the schedule for the tasks. To run all of the tasks on the same schedule, set these parameters in the [Default] section. To run a task on a different schedule, set these parameters in the task section.

GroupServerStartTime	The time when a task starts.
GroupServerRepeatSecs	The number of seconds that should elapse before the Group Server repeats a task.

For example:

```
[Default]
GroupServerStartTime=12:00
GroupServerRepeatSecs=3600
```

7. Save and close the OmniGroupServer configuration file.

# Chapter 8: Manipulate Documents

This section describes how to manipulate documents that are created by the connector and sent for ingestion.

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- [Add a Field to Documents using an Ingest Action](#) ..... 90
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## Introduction

IDOL Connectors retrieve data from repositories and create documents that are sent to Connector Framework Server or another connector. You might want to manipulate the documents that are created. For example, you can:

- Add or modify document fields, to change the information that is indexed into IDOL Server.
- Add fields to a document to customize the way the document is processed by CFS.
- Convert information into another format so that it can be inserted into another repository by a connector that supports the `Insert` action.

When a connector sends documents to CFS, the documents only contain metadata extracted from the repository by the connector (for example, the location of the original files). To modify data extracted by KeyView, you must modify the documents using CFS. For information about how to manipulate documents with CFS, refer to the *Connector Framework Server Administration Guide*.

## Add a Field to Documents using an Ingest Action

To add a field to all documents retrieved by a fetch task, or all documents sent for ingestion, you can use an Ingest Action.

**NOTE:** To add a field only to selected documents, use a Lua script (see [Run Lua Scripts, on page 97](#)). For an example Lua script that demonstrates how to add a field to a document, see [Add a Field to a Document, on page 100](#).

### To add a field to documents using an Ingest Action

1. Open the connector's configuration file.
2. Find one of the following sections in the configuration file:
  - To add the field to all documents retrieved by a specific fetch task, find the [TaskName] section.
  - To add a field to all documents that are sent for ingestion, find the [Ingestion] section.

**NOTE:** If you set the IngestActions parameter in a [TaskName] section, the connector does not run any IngestActions set in the [Ingestion] section for documents retrieved by that task.

3. Use the IngestActions parameter to specify the name of the field to add, and the field value. For example, to add a field named AUTN\_NO\_EXTRACT, with the value SET, type:

```
IngestActions0=META:AUTN_NO_EXTRACT=SET
```

4. Save and close the configuration file.

## Customize Document Processing

You can add the following fields to a document to control how the document is processed by CFS. Unless stated otherwise, you can add the fields with any value.

### AUTN\_FILTER\_META\_ONLY

Prevents KeyView extracting file content from a file. KeyView only extracts metadata and adds this information to the document.

### AUTN\_NO\_FILTER

Prevents KeyView extracting file content and metadata from a file. You can use this field if you do not want to extract text from certain file types.

### AUTN\_NO\_EXTRACT

Prevents KeyView extracting subfiles. You can use this field to prevent KeyView extracting the contents of ZIP archives and other container files.

### AUTN\_NEEDS\_MEDIA\_SERVER\_ANALYSIS

Identifies media files (images, video, and documents such as PDF files that contain embedded images) that you want to send to Media Server for analysis, using a MediaServerAnalysis import task. You do not need to add this field if you are using a Lua script to run media analysis. For more information about running analysis on media, refer to the *Connector Framework Server Administration Guide*.

## Standardize Field Names

Field standardization modifies documents so that they have a consistent structure and consistent field names. You can use field standardization so that documents indexed into IDOL through different connectors use the same fields to store the same type of information.

For example, documents created by the File System Connector can have a field named `FILEOWNER`. Documents created by the Documentum Connector can have a field named `owner_name`. Both of these fields store the name of the person who owns a file. Field standardization renames the fields so that they have the same name.

Field standardization only modifies fields that are specified in a dictionary, which is defined in XML format. A standard dictionary, named `dictionary.xml`, is supplied in the installation folder of every connector. If a connector does not have any entries in the dictionary, field standardization has no effect.

## Configure Field Standardization

IDOL Connectors have several configuration parameters that control field standardization. All of these are set in the `[Connector]` section of the configuration file:

- `EnableFieldNameStandardization` specifies whether to run field standardization.
- `FieldNameDictionaryPath` specifies the path of the dictionary file to use.
- `FieldNameDictionaryNode` specifies the rules to use. The default value for this parameter matches the name of the connector, and Micro Focus recommends that you do not change it. This prevents one connector running field standardization rules that are intended for another.

To configure field standardization, use the following procedure.

**NOTE:** You can also configure CFS to run field standardization. To standardize all field names, you must run field standardization from both the connector and CFS.

### To enable field standardization

1. Stop the connector.
2. Open the connector's configuration file.
3. In the `[Connector]` section, set the following parameters:

<code>EnableFieldNameStandardization</code>	A Boolean value that specifies whether to enable field standardization. Set this parameter to <b>true</b> .
<code>FieldNameDictionaryPath</code>	The path to the dictionary file that contains the rules to use to standardize documents. A standard

dictionary is included with the connector and is named `dictionary.xml`.

For example:

```
[Connector]
EnableFieldNameStandardization=true
FieldNameDictionaryPath=dictionary.xml
```

4. Save the configuration file and restart the connector.

## Customize Field Standardization

Field standardization modifies documents so that they have a consistent structure and consistent field names. You can use field standardization so that documents indexed into IDOL through different connectors use the same fields to store the same type of information. Field standardization only modifies fields that are specified in a dictionary, which is defined in XML format. A standard dictionary, named `dictionary.xml`, is supplied in the installation folder of every connector.

In most cases you should not need to modify the standard dictionary, but you can modify it to suit your requirements or create dictionaries for different purposes. By modifying the dictionary, you can configure the connector to apply rules that modify documents before they are ingested. For example, you can move fields, delete fields, or change the format of field values.

The following examples demonstrate how to perform some operations with field standardization.

The following rule renames the field `Author` to `DOCUMENT_METADATA_AUTHOR_STRING`. This rule applies to all components that run field standardization and applies to all documents.

```
<FieldStandardization>
  <Field name="Author">
    <Move name="DOCUMENT_METADATA_AUTHOR_STRING"/>
  </Field>
</FieldStandardization>
```

The following rule demonstrates how to use the `Delete` operation. This rule instructs CFS to remove the field `KeyviewVersion` from all documents (the `Product` element with the attribute `key="ConnectorFramework"` ensures that this rule is run only by CFS).

```
<FieldStandardization>
  <Product key="ConnectorFramework">
    <Field name="KeyviewVersion">
      <Delete/>
    </Field>
  </Product>
</FieldStandardization>
```

There are several ways to select fields to process using the `Field` element.

Field element attribute	Description	Example
-------------------------	-------------	---------

<p>name</p>	<p>Select a field where the field name matches a fixed value.</p>	<p>Select the field MyField:</p> <pre>&lt;Field name="MyField"&gt; ... &lt;/Field&gt;</pre> <p>Select the field Subfield, which is a subfield of MyField:</p> <pre>&lt;Field name="MyField"&gt;   &lt;Field name="Subfield"&gt;     ...   &lt;/Field&gt; &lt;/Field&gt;</pre>
<p>path</p>	<p>Select a field where its path matches a fixed value.</p>	<p>Select the field Subfield, which is a subfield of MyField.</p> <pre>&lt;Field path="MyField/Subfield"&gt; ... &lt;/Field&gt;</pre>
<p>nameRegex</p>	<p>Select all fields at the current depth where the field name matches a regular expression.</p>	<p>In this case the field name must begin with the word File:</p> <pre>&lt;Field nameRegex="File.*"&gt; ... &lt;/Field&gt;</pre>
<p>pathRegex</p>	<p>Select all fields where the path of the field matches a regular expression.</p> <p>This operation can be inefficient because every metadata field must be checked. If possible, select the fields to process another way.</p>	<p>This example selects all subfields of MyField.</p> <pre>&lt;Field pathRegex="MyField/[^/]*"&gt; ... &lt;/Field&gt;</pre> <p>This approach would be more efficient:</p> <pre>&lt;Field name="MyField"&gt;   &lt;Field nameRegex=".*"&gt;     ...   &lt;/Field&gt; &lt;/Field&gt;</pre>

You can also limit the fields that are processed based on their value, by using one of the following:

Field element attribute	Description	Example
<p>matches</p>	<p>Process a field if its value matches a fixed value.</p>	<p>Process a field named MyField, if its value matches abc.</p> <pre>&lt;Field name="MyField" matches="abc"&gt;</pre>

		<pre>         ...       &lt;/Field&gt;     </pre>
matchesRegex	Process a field if its entire value matches a regular expression.	<pre>       Process a field named MyField, if its value matches       one or more digits.       &lt;Field name="MyField" matchesRegex="\d+"&gt;         ...       &lt;/Field&gt;     </pre>
containsRegex	Process a field if its value contains a match to a regular expression.	<pre>       Process a field named MyField if its value contains       three consecutive digits.       &lt;Field name="MyField" containsRegex="\d{3}"&gt;         ...       &lt;/Field&gt;     </pre>

The following rule deletes every field or subfield where the name of the field or subfield begins with temp.

```

<FieldStandardization>
  <Field pathRegex="(.*\/)?temp[^\/*]">
    <Delete/>
  </Field>
</FieldStandardization>
  
```

The following rule instructs CFS to rename the field Author to DOCUMENT\_METADATA\_AUTHOR\_STRING, but only when the document contains a field named DocumentType with the value 230 (the KeyView format code for a PDF file).

```

<FieldStandardization>
  <Product key="ConnectorFrameWork">
    <IfField name="DocumentType" matches="230"> <!-- PDF -->
      <Field name="Author">
        <Move name="DOCUMENT_METADATA_AUTHOR_STRING"/>
      </Field>
    </IfField>
  </Product>
</FieldStandardization>
  
```

**TIP:** In this example, the IfField element is used to check the value of the DocumentType field. The IfField element does not change the current position in the document. If you used the Field element, field standardization would attempt to find an Author field that is a subfield of DocumentType, instead of finding the Author field at the root of the document.

The following rules demonstrate how to use the ValueFormat operation to change the format of dates. The first rule transforms the value of a field named CreatedDate. The second rule transforms the value of an attribute named Created, on a field named Date.

```

<FieldStandardization>
  <Field name="CreatedDate">
    <ValueFormat type="autndate" format="YYYY-SHORTMONTH-DD HH:NN:SS"/>
  </Field>
</FieldStandardization>
  
```

```

</Field>
<Field name="Date">
  <Attribute name="Created">
    <ValueFormat type="autndate" format="YYYY-SHORTMONTH-DD HH:NN:SS"/>
  </Attribute>
</Field>
</FieldStandardization>
  
```

The ValueFormat element has the following attributes:

type	To convert the date into the IDOL AUTNDATE format, specify autndate. To convert the date into a custom format, specify customdate and then set the attribute targetformat.
format	The format to convert the date from. Specify the format using standard IDOL date formats.
targetformat	The format to convert the date into, when you set the type attribute to customdate. Specify the format using standard IDOL date formats.

As demonstrated by the previous example, you can select field attributes to process in a similar way to selecting fields.

You must select attributes using either a fixed name or a regular expression:

Select a field attribute by name `<Attribute name="MyAttribute">`

Select attributes that match a regular expression `<Attribute nameRegex=".*">`

You can then add a restriction to limit the attributes that are processed:

Process an attribute only if its value matches a fixed value `<Attribute name="MyAttribute" matches="abc">`

Process an attribute only if its value matches a regular expression `<Attribute name="MyAttribute" matchesRegex=".*">`

Process an attribute only if its value contains a match to a regular expression `<Attribute name="MyAttribute" containsRegex="\w+">`

The following rule moves all of the attributes of a field to sub fields, if the parent field has no value. The id attribute on the first Field element provides a name to a matching field so that it can be referred to by later operations. The GetName and GetValue operations save the name and value of a selected field or attribute (in this case an attribute) into variables (in this case \$'name' and \$'value') which can be used by later operations. The AddField operation uses the variables to add a new field at the selected location (the field identified by id="parent").

```

<FieldStandardization>
  <Field pathRegex=".*" matches="" id="parent">
    <Attribute nameRegex=".*">
  
```



```
<GetName var="name"/>
<GetValue var="value"/>
<Field fieldId="parent">
  <AddField name="$'name'" value="$'value'"/>
</Field>
<Delete/>
</Attribute>
</Field>
</FieldStandardization>
```

The following rule demonstrates how to move all of the subfields of `UnwantedParentField` to the root of the document, and then delete the field `UnwantedParentField`.

```
<FieldStandardization id="root">
  <Product key="MyConnector">
    <Field name="UnwantedParentField">
      <Field nameRegex=".*">
        <Move destId="root"/>
      </Field>
      <Delete/>
    </Field>
  </Product>
</FieldStandardization>
```

## Run Lua Scripts

IDOL Connectors can run custom scripts written in Lua, an embedded scripting language. You can use Lua scripts to process documents that are created by a connector, before they are sent to CFS and indexed into IDOL Server. For example, you can:

- Add or modify document fields.
- Manipulate the information that is indexed into IDOL.
- Call out to an external service, for example to alert a user.

There might be occasions when you do not want to send documents to a CFS. For example, you might use the `Collect` action to retrieve documents from one repository and then insert them into another. You can use a Lua script to transform the documents from the source repository so that they can be accepted by the destination repository.

To run a Lua script from a connector, use one of the following methods:

- Set the `IngestActions` configuration parameter in the connector's configuration file. For information about how to do this, see [Run a Lua Script using an Ingest Action, on page 99](#). The connector runs ingest actions on documents before they are sent for ingestion.
- Set the `IngestActions` action parameter when using the `Synchronize` action.
- Set the `InsertActions` configuration parameter in the connector's configuration file. The

connector runs insert actions on documents before they are inserted into a repository.

- Set the `CollectActions` action parameter when using the `Collect` action.

## Write a Lua Script

A Lua script that is run from a connector must have the following structure:

```
function handler(config, document, params)
    ...
end
```

The `handler` function is called for each document and is passed the following arguments:

Argument	Description
<code>config</code>	A <code>LuaConfig</code> object that you can use to retrieve the values of configuration parameters from the connector's configuration file.
<code>document</code>	A <code>LuaDocument</code> object. The document object is an internal representation of the document being processed. Modifying this object changes the document.
<code>params</code>	The <code>params</code> argument is a table that contains additional information provided by the connector: <ul style="list-style-type: none"><li>• <b>TYPE.</b> The type of task being performed. The possible values are <code>ADD</code>, <code>UPDATE</code>, <code>DELETE</code>, or <code>COLLECT</code>.</li><li>• <b>SECTION.</b> The name of the section in the configuration file that contains configuration parameters for the task.</li><li>• <b>FILENAME.</b> The document filename. The Lua script can modify this file, but must not delete it.</li><li>• <b>OWNFILE.</b> Indicates whether the connector (and CFS) has ownership of the file. A value of <code>true</code> means that CFS deletes the file after it has been processed.</li></ul>

The following script demonstrates how you can use the `config` and `params` arguments:

```
function handler(config, document, params)
    -- Write all of the additional information to a log file
    for k,v in pairs(params) do
        log("logfile.txt", k..": "..tostring(v))
    end

    -- The following lines set variables from the params argument
    type = params["TYPE"]
    section = params["SECTION"]
    filename = params["FILENAME"]

    -- Read a configuration parameter from the configuration file
    -- If the parameter is not set, "DefaultValue" is returned
```

```
val = config:getValue(section, "Parameter", "DefaultValue")

-- If the document is not being deleted, set the field FieldName
-- to the value of the configuration parameter
if type ~= "DELETE" then
    document:setFieldValue("FieldName", val)
end

-- If the document has a file (that is, not just metadata),
-- copy the file to a new location and write a stub idx file
-- containing the metadata.
if filename ~= "" then
    copytofilename = "./out/"..create_uuid(filename)
    copy_file(filename, copytofilename)
    document:writeStubIdx(copytofilename..".idx")
end

return true
end
```

For the connector to continue processing the document, the handler function must return **true**. If the function returns **false**, the document is discarded.

**TIP:** You can write a library of useful functions to share between multiple scripts. To include a library of functions in a script, add the code `dofile("library.lua")` to the top of the lua script, outside of the handler function.

## Run a Lua Script using an Ingest Action

To run a Lua script on documents that are sent for ingestion, use an Ingest Action.

### To run a Lua script using an Ingest Action

1. Open the connector's configuration file.
2. Find one of the following sections in the configuration file:
  - To run a Lua script on all documents retrieved by a specific task, find the [TaskName] section.
  - To run a Lua script on all documents that are sent for ingestion, find the [Ingestion] section.

**NOTE:** If you set the IngestActions parameter in a [TaskName] section, the connector does not run any IngestActions set in the [Ingestion] section for that task.

3. Use the IngestActions parameter to specify the path to your Lua script. For example:

```
IngestActions=LUA:C:\Autonomy\myScript.lua
```

4. Save and close the configuration file.

### **Related Topics**

- [Write a Lua Script, on page 98](#)

## **Example Lua Scripts**

This section contains example Lua scripts.

- [Add a Field to a Document, below](#)
- [Merge Document Fields, below](#)

### **Add a Field to a Document**

The following script demonstrates how to add a field named “MyField” to a document, with a value of “MyValue”.

```
function handler(config, document, params)
    document:addField("MyField", "MyValue");
    return true;
end
```

The following script demonstrates how to add the field AUTN\_NEEDS\_MEDIA\_SERVER\_ANALYSIS to all JPEG, TIFF and BMP documents. This field indicates to CFS that the file should be sent to a Media Server for analysis (you must also define the MediaServerAnalysis task in the CFS configuration file).

The script finds the file type using the DREREFERENCE document field, so this field must contain the file extension for the script to work correctly.

```
function handler(config, document, params)
    local extensions_for_ocr = { jpg = 1 , tif = 1, bmp = 1 };
    local filename = document:getFieldValue("DREREFERENCE");
    local extension, extension_found = filename:gsub("^.*%.(%w+)$", "%1", 1);

    if extension_found > 0 then
        if extensions_for_ocr[extension:lower()] ~= nil then
            document:addField("AUTN_NEEDS_MEDIA_SERVER_ANALYSIS", "");
        end
    end

    return true;
end
```

### **Merge Document Fields**

This script demonstrates how to merge the values of document fields.

When you extract data from a repository, the connector can produce documents that have multiple values for a single field, for example:

```
#DREFIELD ATTACHMENT="attachment.txt"  
#DREFIELD ATTACHMENT="image.jpg"  
#DREFIELD ATTACHMENT="document.pdf"
```

This script shows how to merge the values of these fields, so that the values are contained in a single field, for example:

```
#DREFIELD ATTACHMENTS="attachment.txt, image.jpg, document.pdf"
```

## Example Script

```
function handler(config, document, params)  
  onefield(document,"ATTACHMENT","ATTACHMENTS")  
  return true;  
end  
  
function onefield(document,existingfield,newfield)  
  if document:hasField(existingfield) then  
    local values = { document:getFieldValues(existingfield) }  
  
    local newfieldvalue=""  
    for i,v in ipairs(values) do  
      if i>1 then  
        newfieldvalue = newfieldvalue ..", "  
      end  
  
      newfieldvalue = newfieldvalue..v  
    end  
  
    document:addField(newfield,newfieldvalue)  
  end  
  
  return true;  
end
```

# Chapter 9: Ingestion

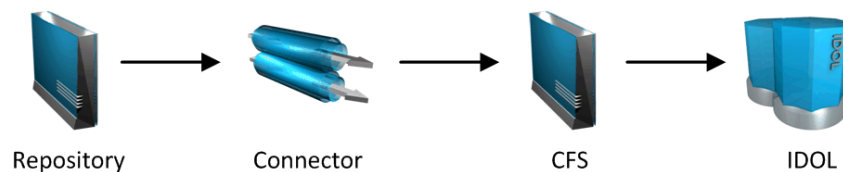
After a connector finds new documents in a repository, or documents that have been updated or deleted, it sends this information to another component called the *ingestion target*. This section describes where you can send the information retrieved by the SharePoint Remote Connector, and how to configure the ingestion target.

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- [Send Data to Connector Framework Server](#) ..... 103
- [Send Data to Another Repository](#) ..... 104
- [Index Documents Directly into IDOL Server](#) ..... 105
- [Index Documents into Vertica](#) ..... 106
- [Send Data to a MetaStore](#) ..... 109
- [Run a Lua Script after Ingestion](#) ..... 110

## Introduction

A connector can send information to a single ingestion target, which could be:

- **Connector Framework Server.** To process information and then index it into IDOL or Vertica, send the information to a Connector Framework Server (CFS). Any files retrieved by the connector are *imported* using KeyView, which means the information contained in the files is converted into a form that can be indexed. If the files are containers that contain *subfiles*, these are extracted. You can manipulate and enrich documents using Lua scripts and automated tasks such as field standardization, image analysis, and speech-to-text processing. CFS can index your documents into one or more indexes. For more information about CFS, refer to the *Connector Framework Server Administration Guide*.



- **Another Connector.** Use another connector to keep another repository up-to-date. When a connector receives documents, it inserts, updates, or deletes the information in the repository. For example, you could use an Exchange Connector to extract information from Microsoft Exchange, and send the documents to a Notes Connector so that the information is inserted, updated, or deleted in the Notes repository.

**NOTE:** The destination connector can only insert, update, and delete documents if it supports the insert, update, and delete fetch actions.

In most cases Micro Focus recommends ingesting documents through CFS, so that KeyView can extract content from any files retrieved by the connector and add this information to your documents. You can also use CFS to manipulate and enrich documents before they are indexed. However, if required you can configure the connector to index documents directly into:

- **IDOL Server.** You might index documents directly into IDOL Server when your connector produces metadata-only documents (documents that do not have associated files). In this case there is no need for the documents to be imported. Connectors that can produce metadata-only documents include ODBC Connector and Oracle Connector.
- **Vertica.** The metadata extracted by connectors is structured information held in structured fields, so you might use Vertica to analyze this information.
- **MetaStore.** You can index document metadata into a MetaStore for records management.

## Send Data to Connector Framework Server

This section describes how to configure ingestion into Connector Framework Server (CFS).

### To send data to a CFS

1. Stop the connector.
2. Open the connector's configuration file in a text editor.
3. In the [Ingestion] section, set the following parameters:

<code>EnableIngestion</code>	To enable ingestion, set this parameter to <code>true</code> .
<code>IngesterType</code>	To send data to CFS, set this parameter to <code>CFS</code> .
<code>IngestHost</code>	The host name or IP address of the CFS.
<code>IngestPort</code>	The ACI port of the CFS.

For example:

```
[Ingestion]
EnableIngestion=True
IngesterType=CFS
IngestHost=localhost
IngestPort=7000
```

4. (Optional) If you are sending documents to CFS for indexing into IDOL Server, set the `IndexDatabase` parameter. When documents are indexed, IDOL adds each document to the database specified in the document's `DREDBNAME` field. The connector sets this field for each document, using the value of `IndexDatabase`.

<code>IndexDatabase</code>	The name of the IDOL database into which documents are indexed. Ensure that this database exists in the IDOL Server configuration file.
----------------------------	--

- To index all documents retrieved by the connector into the same IDOL database, set this parameter in the [Ingestion] section.
  - To use a different database for documents retrieved by each task, set this parameter in the *TaskName* section.
5. Save and close the configuration file.

## Send Data to Another Repository

You can configure a connector to send the information it retrieves to another connector. When the destination connector receives the documents, it inserts them into another repository. When documents are updated or deleted in the source repository, the source connector sends this information to the destination connector so that the documents can be updated or deleted in the other repository.

**NOTE:** The destination connector can only insert, update, and delete documents if it supports the insert, update, and delete fetch actions.

### To send data to another connector for ingestion into another repository

1. Stop the connector.
2. Open the connector's configuration file in a text editor.
3. In the [Ingestion] section, set the following parameters:

<code>EnableIngestion</code>	To enable ingestion, set this parameter to <code>true</code> .
<code>IngesterType</code>	To send data to another repository, set this parameter to <code>Connector</code> .
<code>IngestHost</code>	The host name or IP address of the machine hosting the destination connector.
<code>IngestPort</code>	The ACI port of the destination connector.
<code>IngestActions</code>	Set this parameter so that the source connector runs a Lua script to convert documents into form that can be used with the destination connector's insert action. For information about the required format, refer to the Administration Guide for the destination connector.

For example:

```
[Ingestion]
EnableIngestion=True
IngesterType=Connector
IngestHost=AnotherConnector
IngestPort=7010
IngestActions=Lua:transformation.lua
```

4. Save and close the configuration file.



## Index Documents Directly into IDOL Server

This section describes how to index documents from a connector directly into IDOL Server.

**TIP:** In most cases, Micro Focus recommends sending documents to a Connector Framework Server (CFS). CFS extracts metadata and content from any files that the connector has retrieved, and can manipulate and enrich documents before they are indexed. CFS also has the capability to insert documents into more than one index, for example IDOL Server and a Vertica database. For information about sending documents to CFS, see [Send Data to Connector Framework Server, on page 103](#)

### To index documents directly into IDOL Server

1. Stop the connector.
2. Open the connector's configuration file in a text editor.
3. In the [Ingestion] section, set the following parameters:

EnableIngestion	To enable ingestion, set this parameter to <b>true</b> .
IngesterType	To send data to IDOL Server, set this parameter to <b>Indexer</b> .
IndexDatabase	The name of the IDOL database to index documents into.

For example:

```
[Ingestion]
EnableIngestion=True
IngesterType=Indexer
IndexDatabase=News
```

4. In the [Indexing] section of the configuration file, set the following parameters:

IndexerType	To send data to IDOL Server, set this parameter to <b>IDOL</b> .
Host	The host name or IP address of the IDOL Server.
Port	The IDOL Server ACI port.
SSLConfig	(Optional) The name of a section in the connector's configuration file that contains SSL settings for connecting to IDOL.

For example:

```
[Indexing]
IndexerType=IDOL
Host=10.1.20.3
Port=9000
```

```
SSLConfig=SSLOptions
```

```
[SSLOptions]  
SSLMethod=SSLV23
```

5. Save and close the configuration file.

## Index Documents into Vertica

SharePoint Remote Connector can index documents into Vertica, so that you can run queries on structured fields (document metadata).

Depending on the metadata contained in your documents, you could investigate the average age of documents in a repository. You might want to answer questions such as: How much time has passed since the documents were last updated? How many files are regularly updated? Does this represent a small proportion of the total number of documents? Who are the most active users?

**TIP:** In most cases, Micro Focus recommends sending documents to a Connector Framework Server (CFS). CFS extracts metadata and content from any files that the connector has retrieved, and can manipulate and enrich documents before they are indexed. CFS also has the capability to insert documents into more than one index, for example IDOL Server and a Vertica database. For information about sending documents to CFS, see [Send Data to Connector Framework Server, on page 103](#)

## Prerequisites

- SharePoint Remote Connector supports indexing into Vertica 7.1 and later.
- You must install the appropriate Vertica ODBC drivers (version 7.1 or later) on the machine that hosts SharePoint Remote Connector. If you want to use an ODBC Data Source Name (DSN) in your connection string, you will also need to create the DSN. For more information about installing Vertica ODBC drivers and creating the DSN, refer to the [Vertica documentation](#).

## New, Updated and Deleted Documents

When documents are indexed into Vertica, SharePoint Remote Connector adds a timestamp that contains the time when the document was indexed. The field is named `VERTICA_INDEXER_TIMESTAMP` and the timestamp is in the format `YYYY-MM-DD HH:NN:SS`.

When a document in a data repository is modified, SharePoint Remote Connector adds a new record to the database with a new timestamp. All of the fields are populated with the latest data. The record describing the older version of the document is not deleted. You can create a projection to make sure your queries only return the latest record for a document.

When SharePoint Remote Connector detects that a document has been deleted from a repository, the connector inserts a new record into the database. The record contains only the `DRREFERENCE` and the field `VERTICA_INDEXER_DELETED` set to `TRUE`.

## Fields, Sub-Fields, and Field Attributes

Documents that are created by connectors can have multiple levels of fields, and field attributes. A database table has a flat structure, so this information is indexed into Vertica as follows:

- Document fields become columns in the flex table. An IDOL document field and the corresponding database column have the same name.
- Sub-fields become columns in the flex table. A document field named `my_field` with a sub-field named `subfield` results in two columns, `my_field` and `my_field.subfield`.
- Field attributes become columns in the flex table. A document field named `my_field`, with an attribute named `my_attribute` results in two columns, `my_field` holding the field value and `my_field.my_attribute` holding the attribute value.

## Prepare the Vertica Database

Indexing documents into a standard database is problematic, because documents do not have a fixed schema. A document that represents an image has different metadata fields to a document that represents an e-mail message. Vertica databases solve this problem with *flex tables*. You can create a flex table without any column definitions, and you can insert a record regardless of whether a referenced column exists.

You must create a flex table before you index data into Vertica.

When creating the table, consider the following:

- Flex tables store entire records in a single column named `__raw__`. The default maximum size of the `__raw__` column is 128K. You might need to increase the maximum size if you are indexing documents with large amounts of metadata.
- Documents are identified by their DRREFERENCE. Micro Focus recommends that you do not restrict the size of any column that holds this value, because this could result in values being truncated. As a result, rows that represent different documents might appear to represent the same document. If you do restrict the size of the DRREFERENCE column, ensure that the length is sufficient to hold the longest DRREFERENCE that might be indexed.

To create a flex table without any column definitions, run the following query:

```
create flex table my_table();
```

To improve query performance, create real columns for the fields that you query frequently. For documents indexed by a connector, this is likely to include the DRREFERENCE:

```
create flex table my_table(DRREFERENCE varchar NOT NULL);
```

You can add new column definitions to a flex table at any time. Vertica automatically populates new columns with values for existing records. The values for existing records are extracted from the `__raw__` column.

For more information about creating and using flex tables, refer to the [Vertica Documentation](#) or contact Vertica technical support.

## Send Data to Vertica

To send documents to a Vertica database, follow these steps.

### To send data to Vertica

1. Stop the connector.
2. Open the connector's configuration file in a text editor.
3. In the [Ingestion] section, set the following parameters:

<code>EnableIngestion</code>	To enable ingestion, set this parameter to <code>true</code> .
<code>IngesterType</code>	To send data to a Vertica database, set this parameter to <code>Indexer</code> .

For example:

```
[Ingestion]
EnableIngestion=TRUE
IngesterType=Indexer
```

4. In the [Indexing] section, set the following parameters:

<code>IndexerType</code>	To send data to a Vertica database, set this parameter to <code>Library</code> .
<code>LibraryDirectory</code>	The directory that contains the library to use to index data.
<code>LibraryName</code>	The name of the library to use to index data. You can omit the <code>.dll</code> or <code>.so</code> file extension. Set this parameter to <code>verticaIndexer</code> .
<code>ConnectionString</code>	The connection string to use to connect to the Vertica database.
<code>TableName</code>	The name of the table in the Vertica database to index the documents into. The table must be a flex table and must exist before you start indexing documents. For more information, see <a href="#">Prepare the Vertica Database, on the previous page</a> .

For example:

```
[Indexing]
IndexerType=Library
LibraryDirectory=indexerdlls
LibraryName=verticaIndexer
ConnectionString=DSN=VERTICA
TableName=my_flex_table
```

5. Save and close the configuration file.

## Send Data to a MetaStore

You can configure a connector to send documents to a MetaStore. When you send data to a Metastore, any files associated with documents are ignored.

**TIP:** In most cases, Micro Focus recommends sending documents to a Connector Framework Server (CFS). CFS extracts metadata and content from any files that the connector has retrieved, and can manipulate and enrich documents before they are indexed. CFS also has the capability to insert documents into more than one index, for example IDOL Server and a MetaStore. For information about sending documents to CFS, see [Send Data to Connector Framework Server, on page 103](#)

### To send data to a MetaStore

1. Stop the connector.
2. Open the connector's configuration file in a text editor.
3. In the [Ingestion] section, set the following parameters:

`EnableIngestion`      To enable ingestion, set this parameter to **true**.

`IngestionType`        To send data to a MetaStore, set this parameter to **Indexer**.

For example:

```
[Ingestion]
EnableIngestion=True
IngestionType=Indexer
```

4. In the [Indexing] section, set the following parameters:

`IndexerType`      To send data to a MetaStore, set this parameter to **MetaStore**.

`Host`                The host name of the machine hosting the MetaStore.

`Port`                The port of the MetaStore.

For example:

```
[Indexing]
IndexerType=Metastore
Host=MyMetaStore
Port=8000
```

5. Save and close the configuration file.

## Run a Lua Script after Ingestion

You can configure the connector to run a Lua script after batches of documents are successfully sent to the ingestion server. This can be useful if you need to log information about documents that were processed, for monitoring and reporting purposes.

To configure the file name of the Lua script to run, set the `IngestBatchActions` configuration parameter in the connector's configuration file.

- To run the script for all batches of documents that are ingested, set the parameter in the `[Ingestion]` section.
- To run the script for batches of documents retrieved by a specific task, set the parameter in the `[TaskName]` section.

**NOTE:** If you set the parameter in a `[TaskName]` section, the connector does not run any scripts specified in the `[Ingestion]` section for that task.

For example:

```
[Ingestion]
IngestBatchActions=LUA:./scripts/myScript.lua
```

For more information about this parameter, refer to the *SharePoint Remote Connector Reference*.

The Lua script must have the following structure:

```
function batchhandler(documents, ingesttype)
    ...
end
```

The `batchhandler` function is called after each batch of documents is sent to the ingestion server. The function is passed the following arguments:

Argument	Description
<code>documents</code>	A table of document objects, where each object represents a document that was sent to the ingestion server.  A document object is an internal representation of a document. You can modify the document object and this changes the document. However, as the script runs after the documents are sent to the ingestion server, any changes you make are not sent to CFS or IDOL.
<code>ingesttype</code>	A string that contains the ingest type for the documents. The <code>batchhandler</code> function is called multiple times if different document types are sent.

For example, the following script prints the ingest type (ADD, DELETE, or UPDATE) and the reference for all successfully processed documents to `stdout`:

```
function batchhandler(documents, ingesttype)
  for i,document in ipairs(documents) do
    local ref = document:getReference()
    print(ingesttype..": "..ref)
  end
end
```

# Chapter 10: Monitor the Connector

This section describes how to monitor the connector.

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## IDOL Admin

IDOL Admin is an administration interface for performing ACI server administration tasks, such as gathering status information, monitoring performance, and controlling the service. IDOL Admin provides an alternative to constructing actions and sending them from your web browser.

### Prerequisites

SharePoint Remote Connector includes the `admin.dat` file that is required to run IDOL Admin.

IDOL Admin supports the following browsers:

- Edge
- Chrome (latest version)
- Firefox (latest version)

### Install IDOL Admin

You must install IDOL Admin on the same host that the ACI server or component is installed on. To set up a component to use IDOL Admin, you must configure the location of the `admin.dat` file and enable Cross Origin Resource Sharing.

#### To install IDOL Admin

1. Stop the ACI server.
2. Save the `admin.dat` file to any directory on the host.



3. Using a text editor, open the ACI server or component configuration file. For the location of the configuration file, see the ACI server documentation.
4. In the [Paths] section of the configuration file, set the AdminFile parameter to the location of the admin.dat file. If you do not set this parameter, the ACI server attempts to find the admin.dat file in its working directory when you call the IDOL Admin interface.
5. Enable Cross Origin Resource Sharing.
6. In the [Service] section, add the Access-Control-Allow-Origin parameter and set its value to the URLs that you want to use to access the interface.

Each URL must include:

- the http:// or https:// prefix

**NOTE:** URLs can contain the https:// prefix if the ACI server or component has SSL enabled.

- The host that IDOL Admin is installed on
- The ACI port of the component that you are using IDOL Admin for

Separate multiple URLs with spaces.

For example, you could specify different URLs for the local host and remote hosts:

```
Access-Control-Allow-Origin=http://localhost:9010  
http://Computer1.Company.com:9010
```

Alternatively, you can set Access-Control-Allow-Origin=\*, which allows you to access IDOL Admin using any valid URL (for example, localhost, direct IP address, or the host name). The wildcard character (\*) is supported only if no other entries are specified.

If you do not set the Access-Control-Allow-Origin parameter, IDOL Admin can communicate only with the server's ACI port, and not the index or service ports.

7. Start the ACI server.

You can now access IDOL Admin (see [Access IDOL Admin, below](#)).

## Access IDOL Admin

You access IDOL Admin from a web browser. You can access the interface only through URLs that are set in the Access-Control-Allow-Origin parameter in the ACI server or component configuration file. For more information about configuring URL access, see [Install IDOL Admin, on the previous page](#).

### To access IDOL Admin

- Type the following URL into the address bar of your web browser:

```
http://host:port/action=admin
```

where:

*host* is the host name or IP address of the machine where the IDOL component is installed.

*port* is the ACI port of the IDOL component you want to administer.

## View Connector Statistics

SharePoint Remote Connector collects statistics about the work it has completed. The statistics that are available depend on the connector you are using, but all connectors provide information about the number and frequency of ingest-adds, ingest-updates, and ingest-deletes.

### To view connector statistics

- Use the `GetStatistics` service action, for example:

```
http://host:serviceport/action=GetStatistics
```

where *host* is the host name or IP address of the machine where the connector is installed, and *serviceport* is the connector's service port.

For information about the statistics that are returned, refer to the documentation for the `GetStatistics` service action.

The connector includes an XSL template (`ConnectorStatistics.tpl`) that you can use to visualize the statistics. You can use the template by adding the `template` parameter to the request:

```
http://host:serviceport/action=GetStatistics&template=ConnectorStatistics
```

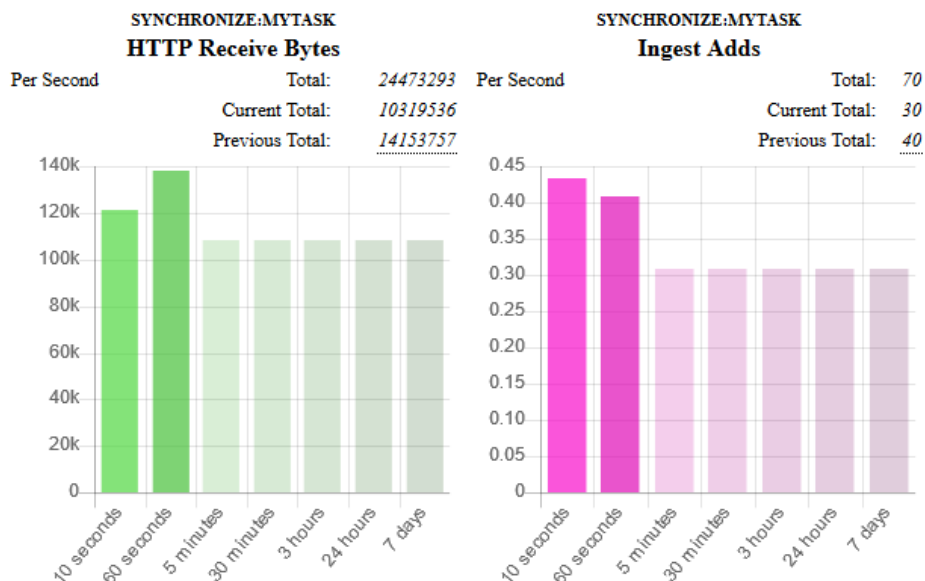
When you are using the `ConnectorStatistics` template, you can also add the `filter` parameter to the request to return specific statistics. The `filter` parameter accepts a regular expression that matches against the string `autnid::name`, where `autnid` and `name` are the values of the corresponding attributes in the XML returned by the `GetStatistics` action. For example, the following request returns statistics only for synchronize actions:

```
http://host:serviceport/action=GetStatistics&template=ConnectorStatistics  
&filter=^synchronize:
```

The following request returns statistics only for the task `mytask`:

```
http://host:serviceport/action=GetStatistics&template=ConnectorStatistics  
&filter=:mytask:
```

The following image shows some example statistics returned by a connector:



Above each chart is a title, for example SYNCHRONIZE:MYTASK, that specifies the action and task to which the statistics belong.

You can see from the example that in the last 60 seconds, the connector has generated an average of approximately 0.4 ingest-adds per second. In the charts, partially transparent bars indicate that the connector has not completed collecting information for those time intervals. The information used to generate statistics is stored in memory, so is lost if you stop the connector.

The following information is presented above the chart for each statistic:

- **Total** is a running total since the connector started. In the example above, there have been 70 ingest-adds in total.
- **Current Total** is the total for the actions that are currently running. In the example above, the synchronize action that is running has resulted in 30 ingest-adds being sent to CFS.
- **Previous Total** provides the totals for previous actions. In the example above, the previous synchronize cycle resulted in 40 ingest-adds. To see the totals for the 24 most recent actions, hover the mouse pointer over the value.

## Use the Connector Logs

As the SharePoint Remote Connector runs, it outputs messages to its logs. Most log messages occur due to normal operation, for example when the connector starts, receives actions, or sends documents for ingestion. If the connector encounters an error, the logs are the first place to look for information to help troubleshoot the problem.

The connector separates messages into the following message types, each of which relates to specific features:

Log Message Type	Description
Action	Logs actions that are received by the connector, and related messages.
Application	Logs application-related occurrences, such as when the connector starts.
Collect	Messages related to the Collect fetch action.
Delete	Messages related to the Delete fetch action.
Hold	Messages related to the Hold and ReleaseHold fetch actions.
Identifiers	Messages related to the Identifiers fetch action.
Insert	Messages related to the Insert fetch action.
Synchronize	Messages related to the Synchronize fetch action.
SynchronizeGroups	Messages related to the SynchronizeGroups fetch action.
Update	Messages related to the Update fetch action.
View	Messages related to the View action.

## Customize Logging

You can customize logging by setting up your own *log streams*. Each log stream creates a separate log file in which specific log message types (for example, action, index, application, or import) are logged.

### To set up log streams

1. Open the SharePoint Remote Connector configuration file in a text editor.
2. Find the [Logging] section. If the configuration file does not contain a [Logging] section, add one.
3. In the [Logging] section, create a list of the log streams that you want to set up, in the format *N=LogStreamName*. List the log streams in consecutive order, starting from 0 (zero). For example:

```
[Logging]
LogLevel=FULL
LogDirectory=logs
0=ApplicationLogStream
1=ActionLogStream
```

You can also use the [Logging] section to configure any default values for logging configuration parameters, such as LogLevel. For more information, see the *SharePoint Remote Connector Reference*.

4. Create a new section for each of the log streams. Each section must have the same name as the log stream. For example:

```
[ApplicationLogStream]
[ActionLogStream]
```

5. Specify the settings for each log stream in the appropriate section. You can specify the type of logging to perform (for example, full logging), whether to display log messages on the console, the maximum size of log files, and so on. For example:

```
[ApplicationLogStream]
LogTypeCSVs=application
LogFile=application.log
LogHistorySize=50
LogTime=True
LogEcho=False
LogMaxSizeKBs=1024
```

```
[ActionLogStream]
LogTypeCSVs=action
LogFile=logs/action.log
LogHistorySize=50
LogTime=True
LogEcho=False
LogMaxSizeKBs=1024
```

6. Save and close the configuration file. Restart the service for your changes to take effect.

## Monitor the Progress of a Task

This section describes how to monitor the progress of a task.

**NOTE:** Progress reporting is not available for every action.

### To monitor the progress of a task

- Send the following action to the connector:

```
action=QueueInfo&QueueName=fetch&QueueAction=progress&Token=...
```

where,

Token	The token of the task that you want to monitor. If you started the task by sending an action to the connector, the token was returned in the response. If the connector started the task according to the schedule in its configuration file, you can use the QueueInfo action to find the token (use /action=QueueInfo&QueueName=fetch&QueueAction=getstatus).
-------	---

The connector returns the progress report, inside the <progress> element of the response. The following example is for a File System Connector synchronize task.

```
<autnresponse>
  <action>QUEUEINFO</action>
  <response>SUCCESS</response>
  <responsedata>
    <action>
      <token>MTAuMi4xMDUuMTAzOjEyMzQ6RkVUQ0g6MTAxNzM0MzgzOQ==</token>
      <status>Processing</status>
      <progress>
        <building_mode>>false</building_mode>
        <percent>7.5595</percent>
        <time_processing>18</time_processing>
        <estimated_time_remaining>194</estimated_time_remaining>
        <stage title="MYTASK" status="Processing" weight="1"
percent="7.5595">
          <stage title="Ingestion" status="Processing" weight="999"
percent="7.567">
            <stage title="C:\Test Files\" status="Processing" weight="6601"
percent="7.567" progress="0" maximum="6601">
              <stage title="Folder01" status="Processing" weight="2317"
percent="43.116" progress="999" maximum="2317"/>
                <stage title="Folder02" status="Pending" weight="2567"/>
                <stage title="Folder03" status="Pending" weight="1715"/>
                <stage title="." status="Pending" weight="2"/>
            </stage>
          </stage>
          <stage title="Deletion" status="Pending" weight="1"/>
        </stage>
      </progress>
    </action>
  </responsedata>
</autnresponse>
```

### To read the progress report

The information provided in the progress report is unique to each connector and each action. For example, the File System Connector reports the progress of a synchronize task by listing the folders that require processing.

A progress report can include several *stages*:

- A *stage* represents part of a task.
- A stage can have sub-stages. In the previous example, the stage "C:\Test Files\" has three stages that represent sub-folders ("Folder01", "Folder02", and "Folder03") and one stage that represents the contents of the folder itself ("."). You can limit the depth of the sub-stages in the progress report by setting the MaxDepth parameter in the QueueInfo action.
- The *weight* attribute indicates the amount of work included in a stage, relative to other stages at the same level.
- The *status* attribute shows the status of a stage. The status can be "Pending", "Processing", or "Finished".

- The `progress` attribute shows the number of items that have been processed for the stage.
- The `maximum` attribute shows the total number of items that must be processed to complete the stage.
- The `percent` attribute shows the progress of a stage (percentage complete). In the previous example, the progress report shows that MYTASK is 7.5595% complete.
- Finished stages are grouped, and pending stages are not expanded into sub-stages, unless you set the action parameter `AllStages=true` in the `QueueInfo` action.

## Monitor Asynchronous Actions using Event Handlers

The fetch actions sent to a connector are asynchronous. Asynchronous actions do not run immediately, but are added to a queue. This means that the person or application that sends the action does not receive an immediate response. However, you can configure the connector to call an event handler when an asynchronous action starts, finishes, or encounters an error.

You can use an event handler to:

- return data about an event back to the application that sent the action.
- write event data to a text file, to log any errors that occur.

You can also use event handlers to monitor the size of asynchronous action queues. If a queue becomes full this might indicate a problem, or that applications are making requests to SharePoint Remote Connector faster than they can be processed.

SharePoint Remote Connector can call an event handler for the following events.

<b>OnStart</b>	The <code>OnStart</code> event handler is called when SharePoint Remote Connector starts processing an asynchronous action.
<b>OnFinish</b>	The <code>OnFinish</code> event handler is called when SharePoint Remote Connector successfully finishes processing an asynchronous action.
<b>OnError</b>	The <code>OnError</code> event handler is called when an asynchronous action fails and cannot continue.
<b>OnQueueEvent</b>	The <code>OnQueueEvent</code> handler is called when an asynchronous action queue becomes full, becomes empty, or the queue size passes certain thresholds. <ul style="list-style-type: none"><li>• A <code>QueueFull</code> event occurs when the action queue becomes full.</li><li>• A <code>QueueFilling</code> event occurs when the queue size exceeds a configurable threshold (<code>QueueFillingThreshold</code>) and the last event was a <code>QueueEmpty</code> or <code>QueueEmptying</code> event.</li><li>• A <code>QueueEmptying</code> event occurs when the queue size falls below a configurable threshold (<code>QueueEmptyingThreshold</code>) and the last event</li></ul>

was a `QueueFull` or `QueueFilling` event.

- A `QueueEmpty` event occurs when the action queue becomes empty.

SharePoint Remote Connector supports the following types of event handler:

- The `TextFileHandler` writes event data to a text file.
- The `HttpHandler` sends event data to a URL.
- The `LuaHandler` runs a Lua script. The event data is passed into the script.

## Configure an Event Handler

To configure an event handler, follow these steps.

### To configure an event handler

1. Stop the connector.
2. Open the connector's configuration file in a text editor.
3. Set the `OnStart`, `OnFinish`, `OnError`, or `OnQueueEvent` parameter to specify the name of a section in the configuration file that contains the event handler settings.
  - To run an event handler for all asynchronous actions, set these parameters in the `[Actions]` section. For example:

```
[Actions]
OnStart=NormalEvents
OnFinish=NormalEvents
OnError=ErrorEvents
```
  - To run an event handler for specific actions, use the action name as a section in the configuration file. The following example calls an event handler when the `Fetch` action starts and finishes successfully:

```
[Fetch]
OnStart=NormalEvents
OnFinish=NormalEvents
```
4. Create a new section in the configuration file to contain the settings for your event handler. You must name the section using the name you specified with the `OnStart`, `OnFinish`, `OnError`, or `OnQueueEvent` parameter.
5. In the new section, set the `LibraryName` parameter.

`LibraryName`    The type of event handler to use to handle the event:

- To write event data to a text file, set this parameter to `TextFileHandler`, and then set the `FilePath` parameter to specify the path of the file.
- To send event data to a URL, set this parameter to `HttpHandler`, and



then use the HTTP event handler parameters to specify the URL, proxy server settings, credentials and so on.

- To run a Lua script, set this parameter to `LuaHandler`, and then set the `LuaScript` parameter to specify the script to run. For information about writing the script, see [Write a Lua Script to Handle Events, below](#).

For example:

```
[NormalEvents]
LibraryName=TextFileHandler
FilePath=./events.txt
```

```
[ErrorEvents]
LibraryName=LuaHandler
LuaScript=./error.lua
```

6. Save and close the configuration file. You must restart SharePoint Remote Connector for your changes to take effect.

## Write a Lua Script to Handle Events

The Lua event handler runs a Lua script to handle events. The Lua script must contain a function named `handler` with the arguments `request` and `xml`, as shown below:

```
function handler(request, xml)
    ...
end
```

- `request` is a table holding the request parameters. For example, if the request was `action=Example&MyParam=Value`, the table will contain a key `MyParam` with the value `Value`. Some events, for example queue size events, are not related to a specific action and so the table might be empty.
- `xml` is a string of XML that contains information about the event.

## Set Up Performance Monitoring

You can configure a connector to pause tasks temporarily if performance indicators on the local machine or a remote machine breach certain limits. For example, if there is a high load on the CPU or memory of the repository from which you are retrieving information, you might want the connector to pause until the machine recovers.

**NOTE:** Performance monitoring is available on Windows platforms only. To monitor a remote machine, both the connector machine and remote machine must be running Windows.

## Configure the Connector to Pause

### To configure the connector to pause

1. Open the configuration file in a text editor.
2. Find the [FetchTasks] section, or a [TaskName] section.
  - To pause all tasks, use the [FetchTasks] section.
  - To specify settings for a single task, find the [TaskName] section for the task.
3. Set the following configuration parameters:

PerfMonCounterNameN	The names of the performance counters that you want the connector to monitor. You can use any counter that is available in the Windows perfmon utility.
PerfMonCounterMinN	The minimum value permitted for the specified performance counter. If the counter falls below this value, the connector pauses until the counter meets the limits again. This parameter is optional but you should set a minimum value, maximum value (with PerfMonCounterMaxN), or both.
PerfMonCounterMaxN	The maximum value permitted for the specified performance counter. If the counter exceeds this value, the connector pauses until the counter meets the limits again. This parameter is optional but you should set a maximum value, minimum value (with PerfMonCounterMinN), or both.
PerfMonAvgOverReadings	(Optional) The number of readings that the connector averages before checking a performance counter against the specified limits. For example, if you set this parameter to 5, the connector averages the last five readings and pauses only if the average breaches the limits. Increasing this value makes the connector less likely to pause if the limits are breached for a short time. Decreasing this value allows the connector to continue working faster following a pause.
PerfMonQueryFrequency	(Optional) The amount of time, in seconds, that the connector waits between taking readings from a performance counter.

For example:

```
[FetchTasks]
PerfMonCounterName0=\\machine-hostname\Memory\Available MBytes
PerfMonCounterMin0=1024

PerfMonCounterName1=\\machine-hostname\Processor(_Total)\% Processor Time
PerfMonCounterMax1=70
```

```
PerfMonAvgOverReadings=5  
PerfMonQueryFrequency=10
```

4. Save and close the configuration file.

## Determine if an Action is Paused

To determine whether an action has been paused for performance reasons, use the QueueInfo action:

```
/action=queueInfo&queueAction=getStatus&queueName=fetch
```

You can also include the optional token parameter to return information about a single action:

```
/action=queueInfo&queueAction=getStatus&queueName=fetch&token=...
```

The connector returns the status, for example:

```
<autnresponse>  
  <action>QUEUEINFO</action>  
  <response>SUCCESS</response>  
  <responsedata>  
    <actions>  
      <action owner="2266112570">  
        <status>Processing</status>  
        <queued_time>2016-Jul-27 14:49:40</queued_time>  
        <time_in_queue>1</time_in_queue>  
        <process_start_time>2016-Jul-27 14:49:41</process_start_time>  
        <time_processing>219</time_processing>  
        <documentcounts>  
          <documentcount errors="0" task="MYTASK"/>  
        </documentcounts>  
        <fetchaction>SYNCHRONIZE</fetchaction>  
        <pausedforperformance>true</pausedforperformance>  
        <token>...</token>  
      </action>  
    </actions>  
  </responsedata>  
</autnresponse>
```

When the element `pausedforperformance` has a value of `true`, the connector has paused the task for performance reasons. If the `pausedforperformance` element is not present in the response, the connector has not paused the task.

## Set Up Document Tracking

Document tracking reports metadata about documents when they pass through various stages in the indexing process. For example, when a connector finds a new document and sends it for ingestion, a

document tracking event is created that shows the document has been added. Document tracking can help you detect problems with the indexing process.

You can write document tracking events to a database, log file, or IDOL Server. For information about how to set up a database to store document tracking events, refer to the *IDOL Server Administration Guide*.

### To enable Document Tracking

1. Open the connector's configuration file.
2. Create a new section in the configuration file, named [DocumentTracking].
3. In the new section, specify where the document tracking events are sent.
  - To send document tracking events to a database through ODBC, set the following parameters:

Backend	To send document tracking events to a database, set this parameter to <b>Library</b> .
LibraryPath	Specify the location of the ODBC document tracking library. This is included with IDOL Server.
ConnectionString	The ODBC connection string for the database.

For example:

```
[DocumentTracking]
Backend=Library
LibraryPath=C:\Autonomy\IDOLServer\IDOL\modules\dt_odbc.dll
ConnectionString=DSN=MyDatabase
```

- To send document tracking events to the connector's synchronize log, set the following parameters:

Backend	To send document tracking events to the connector's logs, set this parameter to <b>Log</b> .
DatabaseName	The name of the log stream to send the document tracking events to. Set this parameter to <b>synchronize</b> .

For example:

```
[DocumentTracking]
Backend=Log
DatabaseName=synchronize
```

- To send document tracking events to an IDOL Server, set the following parameters:

Backend	To send document tracking events to an IDOL Server, set this parameter to <b>IDOL</b> .
---------	---

**TargetHost**    The host name or IP address of the IDOL Server.  
**TargetPort**    The index port of the IDOL Server.

For example:

```
[DocumentTracking]  
Backend=IDOL  
TargetHost=idol1  
TargetPort=9001
```

For more information about the parameters you can use to configure document tracking, refer to the *SharePoint Remote Connector Reference*.

4. Save and close the configuration file.

# Appendix A: Document Fields

The connector adds the following fields to each document that it ingests:

Field Name	Description
AUTN_IDENTIFIER	An identifier that allows a connector to extract the document from the repository again, for example during the collect or view actions.
AUTN_MODIFICATIONS	<p>Provides information about how many times an item has been modified. For example:</p> <pre>&lt;AUTN_MODIFICATIONS modified="3" modified_history="F09"/&gt;</pre> <p>This field is not supported by all connectors, so it might not be present, and might not include all of the attributes described below:</p> <ul style="list-style-type: none"> <li> <b>modified</b> - the number of modifications that have been observed by the connector. This might be a minimum number; if an item is modified more than once between synchronize cycles the connector might only observe a single change (this depends on the information available from the repository).         </li> <li> <b>modified_history</b> - the time intervals between recent modifications (up to 50, one character per interval, with the most recent change at the end of the list).           <p>To convert a character into a time duration:</p> <ol style="list-style-type: none"> <li>Convert the character to an integer, <math>n</math>, (0 to 61) by the position in this string:                0123456789ABCDEFGHIJKLMN0PQRSTUVWXYZabcdefghijklmnopqrstuvwxyz.</li> <li>Calculate using floating point arithmetic <math>(13/9)^n</math>.</li> <li>Read the resulting number as a number of seconds giving the minimum duration. Due to rounding the actual value will be in the range <math>(13/9)^n</math> to <math>(13/9)^{(n+1)}</math>.</li> </ol> <p>For example, to read "F":</p> <ul style="list-style-type: none"> <li><math>n=15</math>, because "F" is the 16th character in the string above.</li> <li><math>(13/9)^{15} = (1.44444\dots)^{15} = 248.6\dots</math>. This gives a minimum duration of 0:04:08. The full range would be 248.6 to 359.1 seconds, or a duration between 0:04:08 and 0:05:59.</li> </ul> </li> <li> <b>attributesmodified</b> - the number of times the attributes of a file have been modified. This might be a minimum number; if an item is modified more than once between synchronize cycles the connector might only observe a single change (this depends on the information available from         </li> </ul>

Field Name	Description
	<p>the repository).</p> <ul style="list-style-type: none"> <li>attributesmodified_history - the time intervals between attributes being modified. This field has the same format as modified_history.</li> </ul>
DocTrackingId	An identifier used for document tracking functionality.
DRREFERENCE	A reference for the document. This is the standard IDOL reference field, which is used for deduplication.
source_connector_run_id	(Added only when IngestSourceConnectorFields=TRUE). The asynchronous action token of the fetch action that ingested the document.
source_connector_server_id	(Added only when IngestSourceConnectorFields=TRUE). A token that identifies the instance of the connector that retrieved the document (different installations of the same connector populate this field with different IDs). You can retrieve the UID of a connector through action=GetVersion.

# Glossary

## A

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### **ACI (Autonomy Content Infrastructure)**

A technology layer that automates operations on unstructured information for cross-enterprise applications. ACI enables an automated and compatible business-to-business, peer-to-peer infrastructure. The ACI allows enterprise applications to understand and process content that exists in unstructured formats, such as email, Web pages, Microsoft Office documents, and IBM Notes.

### **ACI Server**

A server component that runs on the Autonomy Content Infrastructure (ACI).

### **ACL (access control list)**

An ACL is metadata associated with a document that defines which users and groups are permitted to access the document.

### **action**

A request sent to an ACI server.

### **active directory**

A domain controller for the Microsoft Windows operating system, which uses LDAP to authenticate users and computers on a network.

## C

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### **Category component**

The IDOL Server component that manages categorization and clustering.

### **Community component**

The IDOL Server component that manages users and communities.

### **connector**

An IDOL component (for example File System Connector) that retrieves information from a local or remote repository (for example, a file system, database, or Web site).

### **Connector Framework Server (CFS)**

Connector Framework Server processes the information that is retrieved by connectors. Connector Framework Server uses KeyView to extract document content and metadata from over 1,000 different file types. When the information has been processed, it is sent to an IDOL Server or Distributed Index Handler (DIH).

### **Content component**

The IDOL Server component that manages the data index and performs most of the search and retrieval operations from the index.

## D

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### **DAH (Distributed Action Handler)**

DAH distributes actions to multiple copies of IDOL Server or a component. It allows you to use failover, load balancing, or distributed content.

### **DIH (Distributed Index Handler)**

DIH allows you to efficiently split and index extremely large quantities of data into multiple copies of IDOL Server or the Content component. DIH allows you to create a scalable solution that delivers high performance and high availability. It provides a flexible way to batch, route, and categorize the indexing of internal and external content into IDOL Server.



## I

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### **IDOL**

The Intelligent Data Operating Layer (IDOL) Server, which integrates unstructured, semi-structured and structured information from multiple repositories through an understanding of the content. It delivers a real-time environment in which operations across applications and content are automated.

### **IDOL Proxy component**

An IDOL Server component that accepts incoming actions and distributes them to the appropriate subcomponent. IDOL Proxy also performs some maintenance operations to make sure that the subcomponents are running, and to start and stop them when necessary.

### **Import**

Importing is the process where CFS, using KeyView, extracts metadata, content, and sub-files from items retrieved by a connector. CFS adds the information to documents so that it is indexed into IDOL Server. Importing allows IDOL server to use the information in a repository, without needing to process the information in its native format.

### **Ingest**

Ingestion converts information that exists in a repository into documents that can be indexed into IDOL Server. Ingestion starts when a connector finds new documents in a repository, or documents that have been updated or deleted, and sends this information to CFS. Ingestion includes the import process, and processing tasks that can modify and enrich the information in a document.

### **Intellectual Asset Protection System (IAS)**

An integrated security solution to protect your data. At the front end, authentication checks that users are allowed to access the system that contains the result data. At the back end, entitlement checking and authentication combine to ensure that query results contain only documents that the user is allowed to see, from repositories that the user has permission to access. For more information, refer to the IDOL Document Security Administration Guide.

## K

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### **KeyView**

The IDOL component that extracts data, including text, metadata, and subfiles from over 1,000 different file types. KeyView can also convert documents to HTML format for viewing in a Web browser.

## L

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### **LDAP**

Lightweight Directory Access Protocol. Applications can use LDAP to retrieve information from a server. LDAP is used for directory services (such as corporate email and telephone directories) and user authentication. See also: active directory, primary domain controller.

### **License Server**

License Server enables you to license and run multiple IDOL solutions. You must have a License Server on a machine with a known, static IP address.

## O

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### **OmniGroupServer (OGS)**

A server that manages access permissions for your users. It communicates with your repositories and IDOL Server to apply access permissions to documents.

## P

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### **primary domain controller**

A server computer in a Microsoft Windows domain that controls various computer resources. See also: active directory, LDAP.

## V

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### **View**

An IDOL component that converts files in a repository to HTML formats for viewing in a Web browser.

## W

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### **Wildcard**

A character that stands in for any character or group of characters in a query.

## X

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### **XML**

Extensible Markup Language. XML is a language that defines the different attributes of document content in a format that can be read by humans and machines. In IDOL Server, you can index documents in XML format. IDOL Server also returns action responses in XML format.

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