

# IDOL ServiceNow Connector

Software Version 12.11.0

## Release Notes



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## Documentation updates

The title page of this document contains the following identifying information:

- Software Version number, which indicates the software version.
- Document Release Date, which changes each time the document is updated.
- Software Release Date, which indicates the release date of this version of the software.

To check for updated documentation, visit <https://www.microfocus.com/support-and-services/documentation/>.

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- Download software patches
- Manage software licenses, downloads, and support contracts

Many areas of the portal require you to sign in. If you need an account, you can create one when prompted to sign in.

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## New in this Release

The following new features were released in ServiceNow Connector version 12.11.0.

- The connector supports new Lua functions, `decrypt_security_field` and `decrypt`, to decrypt access control lists and strings that you encrypted with the `encrypt` function.
- The path of the temporary directory, where the server stores files that were uploaded in multipart requests, can be configured using the new parameter `TempDir` in the `[Paths]` section of the configuration file.
- The IDOL NiFi Ingest connector has been updated so that the advanced configuration UI is compatible with Apache NiFi 1.15.0 to 1.15.3.

## Resolved Issues

The following issues were resolved in ServiceNow Connector version 12.11.0.

- When the connector was configured to require SSL and GSS authentication for incoming connections, POST requests over a certain size could fail with the error "httpServer error - could not receive request (HTTP message-header is too long)".
- The connector was unable to renew its license and would therefore stop, if SSL was required for the connection to the IDOL License Server.

# Supported Operating System Platforms

ServiceNow Connector 12.11.0 is supported on the following platforms.

## Windows (x86-64)

- Windows Server 2019
- Windows Server 2016
- Windows Server 2012

## Linux (x86-64)

The minimum supported versions of particular distributions are:

- Red Hat Enterprise Linux (RHEL) 7
- CentOS 7
- SuSE Linux Enterprise Server (SLES) 12
- Ubuntu 14.04
- Debian 8

## Solaris (x86-64 and SPARC 64)

**DEPRECATED:** Support for Solaris x86-64 and SPARC 64 was deprecated in IDOL version 12.10, for all IDOL components except KeyView. IDOL components are currently still available for Solaris, but might not be available in future.

- Solaris 11
- Solaris 10

# Documentation

The following documentation was updated for ServiceNow Connector version 12.11.0.

- *ServiceNow Connector Help*