



OpenText Core Data Discovery & Risk Insights

Application Version 24.4.0

Processing Agent Version 24.4.100

Release Notes

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OpenText Core Data Discovery & Risk Insights Release Notes

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This document is an overview of the changes made to the OpenText Core Data Discovery & Risk Insights application and processing agent.

Support matrix

For information about the installation requirements and compatibility with other products, see the OpenText Core Data Discovery & Risk Insights Support Matrix. The support matrix may be updated between releases so it is available only from the [Support portal](#).

About OpenText Core Data Discovery & Risk Insights

OpenText Core Data Discovery & Risk Insights lets you find, protect, and secure sensitive and high-value data within on-premises and cloud data platforms across your enterprise. Identify, collect, and organize content to ensure discovery of sensitive data. Configure how structured and unstructured sources and datasets are processed and categorized with Connect. Analyze your data under management with Analyze. Organize, review, and take action on documents and unstructured data items with Manage.

About this release

This product release and release notes cover Application 24.4.0 and Processing Agent 24.4.100. These release notes reference changes included in this release only. For information about changes made in prior releases, see the release notes for the desired release.

While the prior release's Processing Agent remains compatible with this application's version for existing functionality, product enhancements and fixes may require an upgrade to the latest version of the agent. In order to facilitate transition to the new version, the existing processing agent can be used for a transitional period of four (4) weeks after upgrade of the application to this release. Beyond this grace period, out of date agents will be automatically disconnected and an upgrade will be mandatory to reconnect and process data.

What's new

The following features and enhancements are included in this release.

General

The following features and enhancements apply to more than one component in OpenText Core Data Discovery & Risk Insights 24.4.0.

- The product name has changed from OpenText Voltage Fusion to OpenText Core Data Discovery & Risk Insights.
- You can now send a masked copy of documents to a target from the context of a workbook. When requested, a masked PDF version of each data item in the workbook is generated before being sent to the target. The masking in the PDF version is based on existing grammar types or rules for which masking is configured.

The following file types are not supported for masking in this manner. These items are not sent to the target with all other data items in the workbook.

- email files, such as MSG, EML
- archive and container files, such as PST, ZIP, RAR, GZ
- image, video, and audio files, such as JPEG, PNG, WAV, MP3, MPG, MOV, MP4
- Microsoft PowerPoint files
- database files, such as DB, MDF, LDF
- OS, system, and executable files, such as DLL, OCX, PNF, SYS, EXE
- script files, such as PS, SHS
- password protected, encrypted, and MIP protected files

The following enhancements have been made to support sending masked copies of documents to a target.

- "Send Masked" has been added to the list of available features for workspaces and workspace templates. For existing workspaces and workspace templates, the Send Masked feature option is added, but is not selected and therefore not enabled by default.

Except for the "Sensitive Data Governance" workbook template, built-in workspace templates do not have the "Send Masked" feature enabled by default.

- A SEND MASKED button has been added to the File Action section of the workbook detail panel.
- Users must have the "Send documents to target" permission at the Manage application level and at the individual workspace security level.

- A chromium based browser is required on the processing agent host machine. This browser is necessary to complete necessary tasks in the Send Masked process. To ensure that OpenText Core Data Discovery & Risk Insights can locate the appropriate browser on the agent host, you must configure the path to the browser in the Agent Administration UI. For details, see "Connect > Agent Management > Agent installation and configuration > Configure path to chromium browser" in the Help Center.

NOTE: If you will be sending a copy of masked data items to a target location, ensure the most recent version of a 64-bit chromium based browser is installed on the agent host machine.

Processing Agent

The following features and enhancements apply specifically to the OpenText Core Data Discovery & Risk Insights 24.4.100 processing agent.

IMPORTANT: Due to general processing and technology updates, Extended Content Manager datasets, Documentum datasets, and datasets based on the built-in structured data processor that are created and scanned in this release require the processing agent included in this release.

If you attempt to process these newly created and scanned datasets using a cluster with only older agents, the processing activity will enter into and remain in a "Waiting on agent" state.

- Increased the size of text that can be extracted from a document, up to 40 Mb.

Connect

The following features and enhancements apply specifically to Connect, and are in addition to changes already mentioned in relation to general enhancements.

- For SharePoint Online sources, datasets, and targets, the Microsoft Entra ID authentication method is now the *recommended* connection method. For more information about configuring access to SharePoint Online using the Microsoft Entra ID access method, see "SharePoint connection" in the OpenText Core Data Discovery & Risk Insights Help Center.

IMPORTANT: Microsoft is ending support for the SharePoint app-only authentication method. This authentication method will stop working for new SharePoint tenants as of November 1st, 2024; it will stop working for existing tenants and be fully retired as of April 2nd, 2026.


For more information about Microsoft Entra ID, see [Azure ACS retirement in Microsoft 365](#).

- In the agent cluster detail panel, the tab view is retained when you navigate between clusters or individual agents. For example, you are viewing the ACTIVITY tab for agent01 and then click the row for agent02. The ACTIVITY tab view is presented for agent02; previously you were returned to the default STATUS tab view.

- In the work unit detail pop-up window for agent activities, you can now sort the list of work units by **Last update (descending)**.
- Added the total number of errors to the error activity detail pop-up window. When errors are encountered during processing, the error activity detail window is accessible from the agent activity detail panel and from the Activity tab of the dataset detail panel.
- Added the ability to export activity error information present in the error activity detail pop-up window. If the errors include both ingestion and processing errors, you can filter the list of errors. Click **EXPORT PROCESSING ERRORS TO CSV** or **EXPORT INGESTION ERRORS TO CSV**, as appropriate for the errors currently displayed.
- When you edit a dataset and update the associated grammars, you are informed that the dataset will be reprocessed. If you do not want to reprocess the dataset, you can cancel your changes. If you continue with your updates, the dataset will automatically be reprocessed.

If you remove the association of any grammar rules, the grammar values previously identified by the removed grammar rule will no longer be associated with items in the dataset. Tags based on removed grammar rules will no longer be assigned to items in the dataset.

If the content is not stored for the dataset, the re-scan will be conducted on the full dataset and may increase processing time. In this scenario, the confirmation message that displays informs you that the re-scan will be conducted.

- In the dataset detail panel, updated the representation that grammars have changed since the last time the dataset was scanned. The re-analyze icon () has changed to more clearly represent the function. The grammar sets applied to the dataset that have been updated (and therefore "out of sync") now display in bold text.

- Updated grammars

Updated the following grammars.

- Turkish tax identification numbers are now identified without context.
- Unused United States postal codes (zip codes) can now be identified and these postal codes are now less likely to match address-related grammar rules.
- Grammars that match URLs have been improved to reduce false positives.
- 13-digit Visa numbers and 12/13-digit Maestro numbers are now identified as credit card numbers.
- The Singapore passport number grammar rule has been updated to cover newly-introduced number formats.

Analyze

The following features and enhancements apply specifically to Analyze, and are in addition to changes already mentioned in relation to general enhancements.

- None

Manage

The following features and enhancements apply specifically to Manage, and are in addition to changes already mentioned in relation to general enhancements.

- When you delete documents from a file system source from the context of a workbook, you can now define credentials that are different than those defined for the associated datasets. Typically, the credentials defined for datasets (or inherited from the parent source) are associated with a system account. You can use this option if the system account does not have delete permission for your local file system or if you want to be able to audit your delete actions to know who deleted documents.

To enable this option, select the Delete feature when creating a workspace. The following delete options display.

- **Use source/dataset credentials** specifies to delete items from the source using the access credentials defined at the dataset level (which may be the same as defined at the source).

This option represents the function as it existed prior to this release and applies to unstructured sources.

- **Enter specific credentials when deleting** specifies to define credentials when you request to delete data items in a workbook from the source location.

This option represents the new function and applies only to file system data items. If the workbook contains file system and non-file system data items, the requestor is notified. If the workbook does not contain file system data items, credentials are not requested when the delete action is requested.

- You can now assign a group as workspace policy reviewer.
 - The workbook policy review task is assigned to all users in the group. When a user in the assigned group approves or rejects the workbook action, the review request is completed and no longer displays for the remaining users in the group.
 - If the user who requests the action is also a member of the group assigned as policy reviewer, that user is not prompted to review the action.
 - The Activity Details section of the workspace report now includes the individual user or group that approved the action.

Administration

The following features and enhancements apply specifically to Administration, and are in addition to changes already mentioned in relation to general enhancements.

- None

Resolved issues for the application

The following issues have been resolved in this release of the OpenText Core Data Discovery & Risk Insights application.

- Resolved an issue where the number of attachments to individual attachments did not respect attachment structure. For example, the attachment count for an email with an attached ZIP containing three items, showed a total of four attachments. The email should have shown a single attachment (the ZIP). The three files within the ZIP were incorrectly counted as attachments to the email.
- Resolved an issue where a processing error for an agent activity was generated if a data item was deleted from the original source location while the agent scan was in progress. Now, the scan activity correctly returns an informational message instead of an error message and the proper data item count is shown for the scan activity.

Resolved issues for the processing agent

The following issues were resolved in this release of the OpenText Core Data Discovery & Risk Insights processing agent.

- Resolved an issue where the data item count for a dataset scan as shown on the Agent Activity page did not match the data item count on the Manage Dataset page for the same dataset.
- Resolved an issue where Microsoft Purview Information Protection label names in the OpenText Core Data Discovery & Risk Insights index did not match the name of the original label.
- When an invalid user is defined for a Content Manager source or dataset, updated the error shown for the agent activity scan from "Object not set" to "Get request failed".
- Resolved an issue where the processing agent installation fails if you define a PostgreSQL user other than the default user.

Known issues

The following issues are present in this release of OpenText Core Data Discovery & Risk Insights.

- None

Documentation

OpenText Core Data Discovery & Risk Insights includes a single Help Center that is incorporated into each User Interface and is updated with each software release as appropriate.

To view the OpenText Core Data Discovery & Risk Insights documentation outside of the product, visit Support & Services on the Micro Focus web site, www.microfocus.com.

To navigate to the OpenText Core Data Discovery & Risk Insights documentation

1. From the primary menu on the Micro Focus home page, click **Support & Services** and then click **Support**, then **Documentation**.
2. In the product selection list, begin typing **OpenText Core Data Discovery & Risk Insights**. As you type, matching product names display; click **OpenText Core Data Discovery & Risk Insights**.

Select the desired release version.

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