



W8300 - SIEM Worker Node

Appliance Version: 24.4

Release Notes

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Documentation Updates

The title page of this document contains the following identifying information:

- Software Version number
- Document Release Date, which changes each time the document is updated
- Software Release Date, which indicates the release date of this version of the software

To check for recent updates or to verify that you are using the most recent edition of a document, go to:
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Support

Contact Information

Phone	A list of phone numbers is available on the Technical Support Page: https://www.microfocus.com/en-us/contact-support/stackb
Support Web Site	https://www.microfocus.com/en-us/support
ArcSight Product Documentation	https://www.microfocus.com/documentation/arcsight/#gsc.tab=0

Release Notes for the W8300 Appliance

This document contains information about the 24.4 version of the W8300 appliance.

Contact Information

OpenText welcomes comments and suggestions about this document and the other documentation included with this product. You can use the comment on this topic link at the bottom of each page of the online documentation, or send an email to Documentation-Feedback@microfocus.com.

For specific product issues, contact [Open Text Customer Care](#).

What's New

The 24.4 release of the W8300 - SIEM Worker Node Appliance introduces the SLED-based W8300 model. The W8300 can be configured as a K8s master node and worker node for operation of the ArcSight Platform containerized stack. Work with OpenText support to plan your cluster.

Known Issues

977164— Question mark character (?) not supported for database admin passwords

For this release, the question mark character (?) is not supported for database admin passwords as it can cause an installation to fail.

Downloading Your Factory Restore Image Files

While your W8300 appliances come pre-installed with their software, you might require to return them to their factory settings for a number of reasons. In such case, obtain the restore image file using the information below.

OpenText provides a digital public key to enable you to verify that the signed software you received is indeed from OpenText and has not been manipulated in any way by a third party.

To download your upgrade files, visit:

<https://www.microfocus.com/en-us/support/downloads/>

Appliance	Files to download
W8300	ARST-C6615-W8300-RH94-FIPS-STIG-CIS2-24.4-1.iso

Downloading and Verifying the Installation Files

1. Log in to the host where you want to begin the installation process.
2. Change to the directory where you want to download the installer files.
3. Download all the necessary product installer files from the [OpenText Downloads website](#) along with their associated signature files (*.sig).



Evolving security needs imply the renewal of certificates for the signature verification procedure. To ensure a successful verification of your product signature, download the latest public keys file before proceeding with the verification process (step 1 of the Get the Public Keys procedure).

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4. Begin the installation, following the instructions in [Restoring an Appliance to Factory Settings](#).

Publication Status

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