# opentext™

# ESM Appliance E8400

**Software version: 24.3**

# Release Notes

# Legal Notices

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## Documentation Updates

The title page of this document contains the following identifying information:

- Software Version number
- Document Release Date, which changes each time the document is updated
- Software Release Date, which indicates the release date of this version of the software

To check for recent updates or to verify that you are using the most recent edition of a document, go to:

https://www.microfocus.com/support-and-services/documentation

## Support

### Contact Information

| Phone | A list of phone numbers is available on the Technical Support Page: https://www.microfocus.com/en-us/contact-support/stackb |
|---|---|
| Support Web Site | https://www.microfocus.com/en-us/support |
| ArcSight Product Documentation | https://www.microfocus.com/documentation/arcsight/#gsc.tab=0 |

# Release Notes for ESM E8400 Appliance

This document contains information about the 24.3 version of the Enterprise Security Manager (ESM) E8400 appliance.

## Contact Information

We want to hear your comments and suggestions about these Release Notes and the other documentation included with this product. You can use the comment on this topic link at the bottom of each page of the online documentation, or send an email to MFI-Documentation-Feedback@opentext.com.

For specific product issues, contact Open Text Customer Care.

# What's New

The 24.3 release of the ESM appliance introduces the E8400 model.

> **Note:** At this time, the Active Passive High Availability Module (APHA) is not supported on the appliance.

# Downloading Your Factory Restore Image Files

While your ESM appliance comes with its software pre-installed, you might need to return it to its factory settings for a number of reasons. In such case, obtain the restore image file using the information below.

| Appliance | File to download |
|-----------|------------------|
| ESM | ESM-C6615-E8400-RH92-FIPS-STIG-CIS2-24.3.0-5.iso |

## Downloading and Verifying the Installation Files

1. Log in to the host where you want to begin the installation process.

2. Change to the directory where you want to download the installer files.

3. Download all the necessary product installer files from the OpenText Downloads website along with their associated signature files (*.sig).

   > ✔ Evolving security needs imply the renewal of certificates for the signature verification procedure. To ensure a successful verification of your product signature, download the latest public keys file before proceeding with the verification process (step 1 of the Get the Public Keys procedure).

   OpenText provides a digital public key that is used to verify that the software you downloaded from the OpenText software entitlement site is indeed from OpenText and has not been tampered with by a third party. For more information and instructions on validating the downloaded software, visit the OpenText Code Signing site. If you discover a file does not match its corresponding signature (.sig), attempt the download again in case there was a file transfer error. If the problem persists, please contact OpenText Customer Support.

4. Begin the installation, following the instructions in Restoring an Appliance to Factory Settings.

# Publication Status

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