
opentext™

DB8400 - SIEM Database Appliance

Appliance version: 24.4

Release Notes

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Documentation Updates

The title page of this document contains the following identifying information:

- Software Version number
- Document Release Date, which changes each time the document is updated
- Software Release Date, which indicates the release date of this version of the software

To check for recent updates or to verify that you are using the most recent edition of a document, go to:

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Support

Contact Information

Phone	A list of phone numbers is available on the Technical Support Page: https://www.microfocus.com/en-us/contact-support/stackb
Support Web Site	https://www.microfocus.com/en-us/support
ArcSight Product Documentation	https://www.microfocus.com/documentation/arcsight/#gsc.tab=0

Release Notes for the DB8400 - SIEM Database Appliance

This document contains information about the 24.4 version of the DB8400 appliance.

Contact Information

OpenText welcomes comments and suggestions about this document and the other documentation included with this product. You can use the comment on this topic link at the bottom of each page of the online documentation, or send an email to Documentation-Feedback@microfocus.com.

For specific product issues, contact [Open Text Customer Care](#).

What's New

The 24.4 release of the DB8400 - SIEM Database Appliance appliance introduces the SLED-based DB8400 model. The DB8400 can be configured as an ArcSight Database node for operation with the ArcSight Platform containerized stack, in conjunction with one or more W8300 appliances in a multi-node cluster. This appliance is never standalone. Work with OpenText support to plan your cluster.

Known Issues

977164— Question mark character (?) not supported for database admin passwords

For this release, the question mark character (?) is not supported for database admin passwords as it can cause an installation to fail.

Downloading Your Factory Restore Image Files

While your DB8400 appliances come pre-installed with their software, you might require to return them to their factory settings for a number of reasons. In such case, obtain the restore image file using the information below.

OpenText provides a digital public key to enable you to verify that the signed software you received is indeed from OpenText and has not been manipulated in any way by a third party.

To download your upgrade files, visit:

<https://www.microfocus.com/en-us/support/downloads/>

Appliance	Files to download
DB8400	ARST-C6615-DB8400-RH94-FIPS-STIG-CIS2-24.4-1.iso

Downloading and Verifying the Installation Files

1. Log in to the host where you want to begin the installation process.
2. Change to the directory where you want to download the installer files.
3. Download all the necessary product installer files from the [OpenText Downloads website](#) along with their associated signature files (*.sig).



Evolving security needs imply the renewal of certificates for the signature verification procedure. To ensure a successful verification of your product signature, download the latest public keys file before proceeding with the verification process (step 1 of the Get the Public Keys procedure).

OpenText provides a digital public key that is used to verify that the software you downloaded from the OpenText software entitlement site is indeed from OpenText and has not been tampered with by a third party. For more information and instructions on validating the downloaded software, visit the [Micro Focus Code Signing site](#). If you discover a file does not match its corresponding signature (.sig), attempt the download again in case there was a file transfer error. If the problem persists, please contact OpenText Customer Support.

4. Begin the installation, following the instructions in [Restoring an Appliance to Factory Settings](#).

Publication Status

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