
opentext™

CHA Appliance C8200

Software version: 24.3

Release Notes

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Documentation Updates

The title page of this document contains the following identifying information:

- Software Version number
- Document Release Date, which changes each time the document is updated
- Software Release Date, which indicates the release date of this version of the software

To check for recent updates or to verify that you are using the most recent edition of a document, go to:
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Support

Contact Information

Phone	A list of phone numbers is available on the Technical Support Page: https://www.microfocus.com/en-us/contact-support/stackb
Support Web Site	https://www.microfocus.com/en-us/support
ArcSight Product Documentation	https://www.microfocus.com/documentation/arcsight/#gsc.tab=0

Release Notes for CHA Appliances

This document contains information about the 24.3 version of the CHA appliance C8200.

Contact Information

We want to hear your comments and suggestions about this book and the other documentation included with this product. You can use the comment on this topic link at the bottom of each page of the online documentation, or send an email to Documentation-Feedback@microfocus.com.

For specific product issues, contact [Open Text Customer Care](#).

What's new

The 24.3 release of CHA (Connector Hosting) Appliances introduces the C8200 model.

This new sled-based form factor enables up to four C8200 in a single 2U enclosure, providing better performance and scalability in a more sustainable form factor compared to previous appliance generations.

Known Issues

The following known issues apply to this release. OpenText strives to ensure that our products provide quality solutions for your enterprise software needs. If you need assistance with any issue, visit [OpenText Support](#), then select the appropriate product category.

Issue	Description
OCTCR33I929160	<p>Issue: Attempting to add a CIFS remote mount returns the Error communicating to web server. Please reload browser and retry operation. message.</p> <p>Workaround: None at this time.</p>

Downloading Your Factory Restore Image Files

While your CHA appliances come pre-installed with their software, you might require to return them to their factory settings for a number of reasons. In such case, obtain the restore image file using the information below.

OpenText provides a digital public key to enable you to verify that the signed software you received is indeed from OpenText and has not been manipulated in any way by a third party.

To download your upgrade files, visit:

<https://www.microfocus.com/en-us/support/downloads/>

Appliance	Files to download
CHA	ARCMC-C6615-C8200-RH92-FIPS-STIG-CIS2-24.3.0-3.iso

Downloading and Verifying the Installation Files

1. Log in to the host where you want to begin the installation process.
2. Change to the directory where you want to download the installer files.
3. Download all the necessary product installer files from the [OpenText Downloads website](#) along with their associated signature files (*.sig).



Evolving security needs imply the renewal of certificates for the signature verification procedure. To ensure a successful verification of your product signature, download the latest public keys file before proceeding with the verification process (step 1 of the Get the Public Keys procedure).

OpenText provides a digital public key that is used to verify that the software you downloaded from the OpenText software entitlement site is indeed from OpenText and has not been tampered with by a third party. For more information and instructions on validating the downloaded software, visit the [Micro Focus Code Signing site](#). If you discover a file does not match its corresponding signature (.sig), attempt the download again in case there was a file transfer error. If the problem persists, please contact OpenText Customer Support.

4. Begin the installation, following the instructions in [Restoring an Appliance to Factory Settings](#).

Publication Status

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