

HCM and CSA vs. HCMX

For more than a decade, OpenText has been helping thousands of organizations worldwide to manage their IT infrastructure and applications.

We continue to release modern features to meet your changing needs. Upgrade to the latest version of your cloud management solution to maximize the value of your investment.

Feature	Benefit	HCMX (SaaS)	HCMX (On-premises)	HCM	CSA
Private/Public Cloud Support	Manage multiple clouds from a single point of control (includes connectors for major cloud providers and their resources).	●	●	●	●
Operations Orchestration Central	Execute cloud deployments and IT process operations across the service lifecycle.	●	●	●	●
Workflow Designer	Get a designer and execution engine. Toggle between textual and graphical authoring and leverage a rich library of OOTB operations and flows.	●	●	●	●
Service Designer	Easily build customized apps and infrastructure from hybrid cloud components.	●	●	●	●
User portal	Provide your users with a self-service portal.	●	●	●	●
Service/Agent Portal, Native Mobile App	Provide your users with a modern self-service experience.	●	●	●	
Image Aggregation	Offer cloud resources on-demand (immediate multi-cloud services onboarding).	●	●	●	
Cloud Financial Management—Basic	Get insights and controls to optimize cloud spending.	●	●	●	
Cloud Financial Management—Advanced: FinOps	Get advanced capabilities for cloud spend optimization.	●	●		
SACM—UCMDB Integration	Create a single source of truth for your CIs, access topology, and track CI changes.	●	●		
HCMX Studio Apps	Codeless app creation.	●	●		
Includes: 50 units Univ. Discovery Premium	Get an inventory across on-premises, multi-cloud, virtualized, and containerized endpoints.	●	●		
Back-Office for Tenant onboarding	User/Group/Role configurations enables a seamless user experience when navigating through the UI elements.	●			
SaaS	Easily move to the “versionless”, easy to scale, secure, and 24x7 supported solution.	●			

● Feature available in this version



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